Changing a Utility Billing Online Account Password
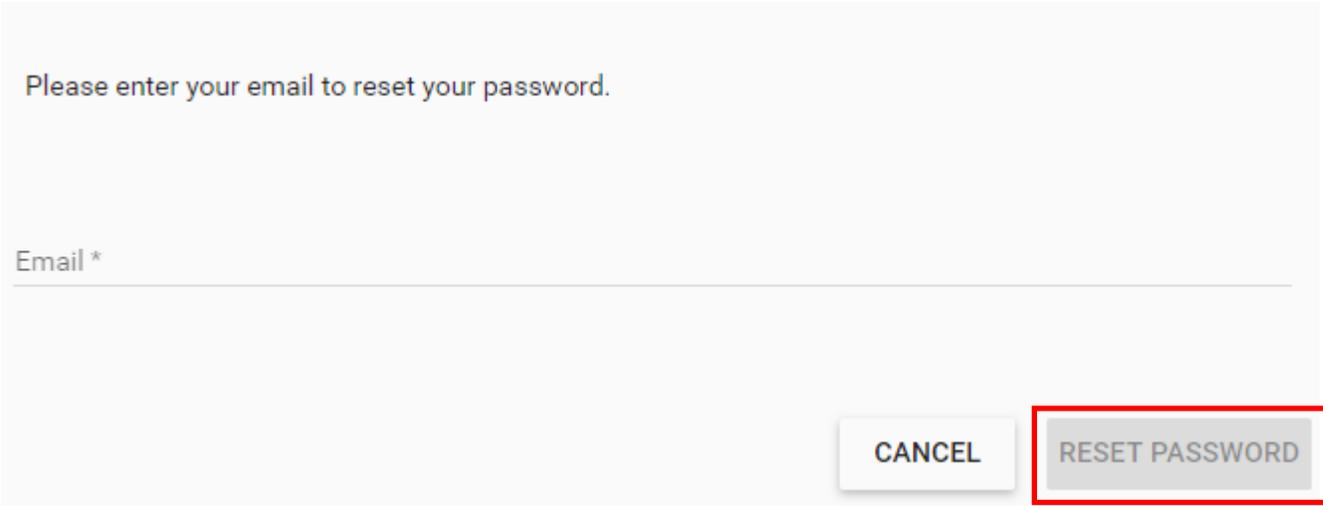
Navigate to the https://selfservice.gillettewy.gov website.

Click the "Forgot password?" link

Enter the email address for the account and click the "Reset Password" button

An email will now be sent to your mailbox from cityofgillette@gillettewy.gov.

This email will have a link for you to confirm your password reset and a link to cancel the change.

Click the link to reset your password

cityofgillette@gillettewy.gov

to me ▾

You (or someone else) has requested a password reset for Tyler Identity.

Username: axele@gillettewy.gov

Please click here to confirm your request so you can reset your password:

https://selfservice.gillettewy.gov/prod/tyleridcore/userprovisioning/#/password/resetpassword/GU6YL8xixfl8eHR7hYt7vw
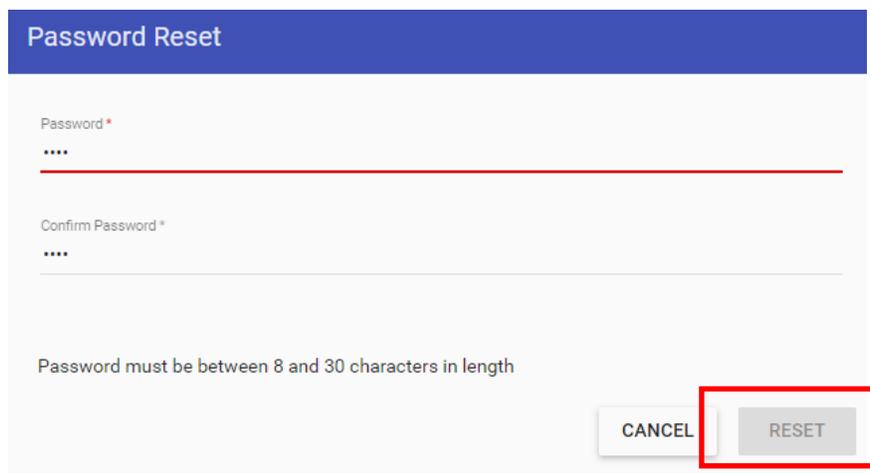
If this was in error or not requested then click to cancel the request:

https://selfservice.gillettewy.gov/prod/tyleridcore/userprovisioning/#/home/GU6YL8xixfl8eHR7hYt7vw

Thanks!

Tyler Identity Administrator

Enter your new password and confirm it. Passwords must be 8 to 30 characters. Then click "Reset"

Password Reset

Password *

••••

Confirm Password *

••••

Password must be between 8 and 30 characters in length

CANCEL   RESET

You will receive a confirmation after your password change and be given an option to sign in.

User Self-Service

Password Reset Success

Your password has been changed. Click here to sign in.
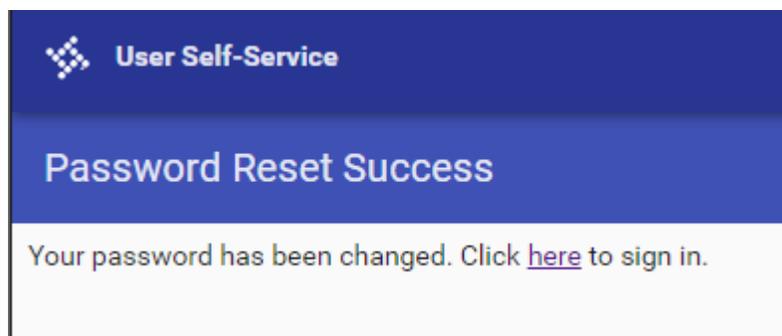
Signing in here will take you to your account dashboard.

From this page you CANNOT perform any Utility Billing functions. This page is just for you to modify any of your personal information.

User Self-Service

Name	>
Email	
Mobile Phone Number	>
Voice Phone Number	>
Password	>
Manage linked accounts	>

You MUST now sign out by clicking on the icon located in the upper right hand corner.

M

Mike L
mi   @gillettewy.gov

SIGN OUT
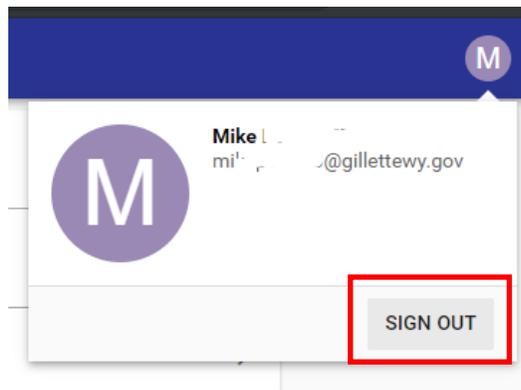
You may now navigate back to https://selfservice.gillettewy.gov and sign in with your newly created credentials

City of Gillette

Identify. Authenticate. Empower.

Sign in to your account

Username

Password

Register for a new account

SIGN IN

Forgot password?