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## Introduction

For the past 36 years, the City of Gillette has conducted an annual citizen survey in order to gather information from local residents regarding City services, projects and plans. The survey allows citizens an opportunity to communicate with City officials and staff their feedback. Information obtained by the survey is valuable in the community decision making process.

The Citizen Survey was patterned after previous surveys to allow for multiyear comparisons. However, the survey is updated each year in order to gain feedback on current issues in the city, and this year the number of questions in the survey was reduced from the questions in last year's survey to 25 in this year's survey.

## Response Rates

2011 – 3000 surveys mailed out (829 responses returned) - 28% response rate

2010 – 525 responses (online)

2009 – 903 responses (online)

2008 – 450 responses (online)

2007 – 1500 surveys mailed out (546 responses returned) - 36% response rate

2006 – 1588 surveys mailed out (631 responses returned) - 40% response rate

2005 – 1675 surveys mailed out (621 responses returned) - 37% response rate

## Survey Methods

For the past three years, the survey was available online to all citizens of Gillette. However, in terms of accuracy, the online survey was deemed less reliable. As a result, the survey was distributed by mail in 2011.

This year, the survey was mailed out to 3,000 randomly selected City of Gillette utilities customers with a postage paid return envelope. This year, 829 surveys were returned to the City of Gillette. This is a significant increase from last year, when only 525 responses were received. The results of the survey were compiled and tabulated using the computer program "STATPAC For Windows," a computer based statistical analysis package.

## How to Use the Survey

The Gillette Citizen Survey is not intended to be an exact representation of the entire population of Gillette. The survey represents only a small sample of the City's population. However, the results are a reliable indication of the public's beliefs when used in conjunction with past results.

Biases do exist in the survey. While every attempt was made to gather opinions from each segment of the population, certain segments are more likely to complete and return the survey. Therefore, the results of the survey were greatly influenced by married adults who work full-time. However, the biases are minimized because the data has accumulated over the past few years and trends can be observed.

It is recommended the results of the survey be used to observe trends rather than base conclusions on 2011 survey results only. Changes of less than five percent are not considered to be significant shifts in the public's opinion, only random fluctuations. Lastly, readers of the survey should not compare unlike data.

## EXECUTIVE SUMMARY

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For thirty-six years, the Citizen Survey has given the citizens of Gillette an opportunity to comment on issues of concern, such as city services and facilities, quality of life, and shopping trends. This report is a summary of the results for 2011.

In 2011, the number of respondents changed dramatically from the previous years. For the past three years, the Citizen Survey was offered only as an online survey. This year, the survey returned to its roots and was mailed directly to 3,000 randomly selected City of Gillette utility customers and 829 surveys were returned for a 28% response rate. This is 58% increase in respondents from the previous year.

The typical respondent was a married, 45 to 54 year-old female, had some college experience and worked full-time. Interestingly, and not surprisingly, when the survey was offered as a hard copy survey, the response rate of those 45 and over, rose from 49.8% to 60.7%, while the rate for respondents age 44 and under dropped from 50.2% to 39.3%. This is an indicator that a combination of printed and online surveys may be required to reach a broader demographic.

In addition to the age demographics, gender demographics changed considerably compared to the 2010 survey with the number of male respondents being higher than the 2010 survey. This year 47.9% were male compared to 39.6% last year and 52.1% were female compared to 60.4% last year. In terms of employment, the number of full-time workers decreased by 4.3% and the number of part-time workers decreased by 1.2%. The number of unemployed workers decreased from 5.7% to 4.3%. The number of retirees taking the survey increased from 9.1% to 16%.

### **Public Safety**

In the Public Safety section of the survey, questions were designed to obtain information about how safe citizens feel in various areas around the City, as well as their feelings of safety regarding traffic in Gillette. Respondents were also given the opportunity to rate their experiences with various emergency response teams in the City.

The majority of respondents seem to feel safe in their neighborhoods during the day and at night, with 92.3% and 87.4% of responses in the "Safe" section, respectively.

For business areas, respondents also seem to feel safe, with 90.6% of answers falling in the "Safe" section.

Traffic safety and enforcement received lower answers than general safety. Traffic safety responses included 34.6% in the "Unsafe" section, and traffic enforcement received 25.4% of the responses in the "Neutral" zone.

Overall, the police department is viewed favorably, with respondents ranking the overall quality 78.9% favorably, and response time 71.9% favorably. However, 17.2% of respondents rated the police department unfavorably. While this may seem small, it is a higher percentage than either of the other emergency responders.

Fire protection quality was rated 84.8% favorably, and response time was rated 79.3% favorably.

Ambulance service quality was rated 77.4% favorably, and response time was rated 76.1% favorably. About 15% of respondents indicated they felt neutrally towards ambulance services, which explains the drop in ratings.

### **Parks**

89% of respondents indicated that they had used at least one city park at least one time in the last year. 27.4% of respondents used a city park more than 10 times in the last year, and over half of respondents used a city park more than 5 times.

83.5% of respondents favorably rated their satisfaction with the city parks.

81.1% of respondents favorably rated their satisfaction with the number of city parks.

An overwhelming majority of respondents (69.7%) indicated that 15 minutes to a park is a reasonable walking time. However, 24.6% of respondents indicated that 30 minutes to a park is reasonable.

Most respondents (86.2%) felt that the safety of the parks was favorable.

Respondents are somewhat split on preferences towards smaller or larger parks, with smaller parks receiving 60.3% of the votes and larger parks receiving 39.7% of the votes.

### **Park Development**

Data for Park Development indicated that most people (59.3%) felt that Multi-Use Fields were the most appropriate use for the Field of Dreams parkland. The next highest response was an additional 9 holes for the golf course (24.5%). When the rankings are weighed, the additional nine holes on the golf course was ranked as the lowest priority. See charts on page .

### **Community Information and Involvement**

77.7% of respondents felt that surveys for Penny Power and the Annual Citizen Survey are useful, with less than 3% of respondents indicating they are not useful.

82.9% of respondents indicated that the amount of City information is about right, with 12.5% indicating they would like more information.

City staff is viewed favorably, with 81.3% of respondents indicating they agreed that staff was friendly, professional and service oriented.

City Council received a 51.6% favorable rating from citizens when asked if they felt the Council does a good job of listening to citizens and responding to community priorities. However, a third (33.9%) of respondents felt neutrally towards the Council.

### **Streets**

46.3% of respondents indicated that they drove 2-5 miles to work one way each day. 62.5% of respondents felt favorably towards traffic flow in Gillette, but nearly a quarter (24.5%) felt unfavorably in regard to traffic flow.

53.4% of respondents were satisfied with road conditions in Gillette. Nearly a third (30.8%) of respondents were unsatisfied with road conditions.

63.9% of respondents were satisfied with street signs and traffic signals, however, 20.1% were still unsatisfied.

78.4% of respondents indicated they felt safe while driving in Gillette, but over a quarter (26.2%) indicated they felt unsafe.

Nearly a third (29.4%) of respondents indicated their neighborhood road conditions were unfavorable. However, 59.2% still indicated their neighborhood roads were favorable.

36.5% of respondents indicated that Gillette is unfavorable in regard to pedestrian-friendliness.

### **Utilities**

Respondents' satisfaction with water services in Gillette was rated 74.5% favorably.

86.1% of respondents rated electrical services favorably.

85.1% of respondents rated wastewater services favorably.

76.8% of respondents rated solid waste services favorably.

82.7% of respondents rated utility billing and customer services favorably.

### **CAM-PLEX**

Only 5.8% of respondents did not visit CAM-PLEX in the past year, and 65.9% of respondents have visited CAM-PLEX more than three times. 86.7% of respondents rated the facilities and their experience favorably, with only 4.6% rating it unfavorably.

When asked if rental rates at CAM-PLEX should be raised and tax subsidies reduced, 59.2% of respondents indicated "No". However, when asked if tax subsidies should be increased to keep rental rates below market, 76.9% of respondents indicated "No".

### **Other Questions**

Respondents rated Gillette as an overall favorable place to live with 83.9% rating positively. As a place to raise children, 77.2% rated Gillette favorably, with 14.3% rating neutrally. 88.1% of respondents indicated that Gillette is a favorable place to work. The sense of community in Gillette was rated 69.4% favorably. Neutral votes account for 16.6% of the votes in this case.

The majority of respondents (84.7%) indicated that they were likely to stay in Gillette for the next five years.

### **Gillette College**

In regard to Gillette College, 67.3% indicated that they would support additional funding for the college, but only 22.3% indicated that they were likely to stay in Gillette for college. 43.9% of respondents indicated that they were not likely to stay in Gillette for college.

## Conservation and Recycling

Respondents were nearly evenly split on use of the City's recycling program, with 46.3% participating and 53.7% not participating. However, 71.4% of respondents rated they were satisfied with the program, with another 21.9% rating they felt neutral.

Only 39.2% of respondents said they participated in the City's yard waste program. 65.8% of respondents said they were satisfied with the yard waste program.

Over half (53.4%) said that they though the 1% sales tax was "Very Important", and 78.2% of respondents rated the tax favorably.

79.6% of respondents indicated their voluntary water conservation efforts were above average. Only 2.1% indicated that their efforts were below average.

59.7% of respondents rated their satisfaction with local youth programs and facilities favorably, with 31.4% indicating they felt neutrally.

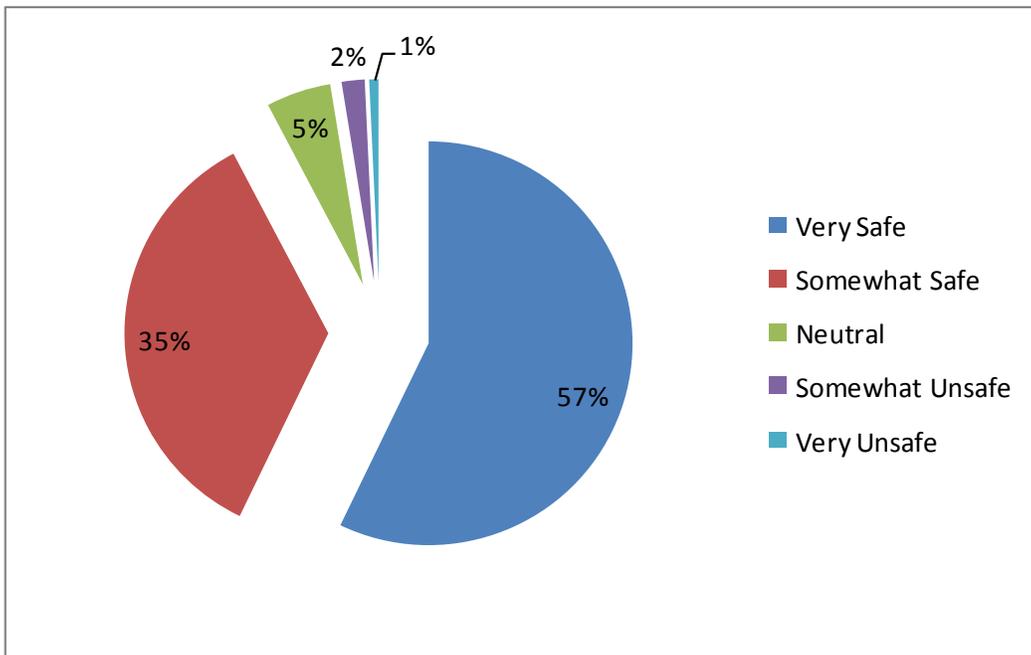
73.0% of respondents indicated they were in favor of the City regulating firearms in government buildings. Only 14% indicated they were against such regulation. It should be noted, however, that this was a comment-only question, and only 456 out of the 829 respondents actually answered this question (a 55% response rate).



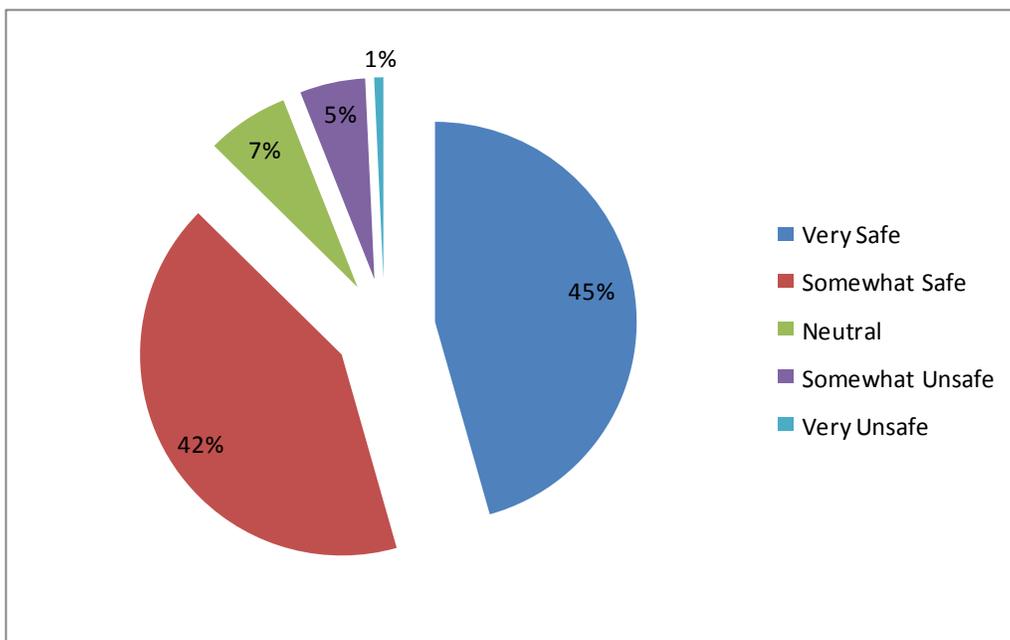
## Public Safety

In the Public Safety section of the survey, questions were designed to obtain information about how safe citizens feel in various areas around the City, as well as their feelings of safety regarding traffic in Gillette. Respondents were also given the opportunity to rate their experiences with various emergency response teams in the City.

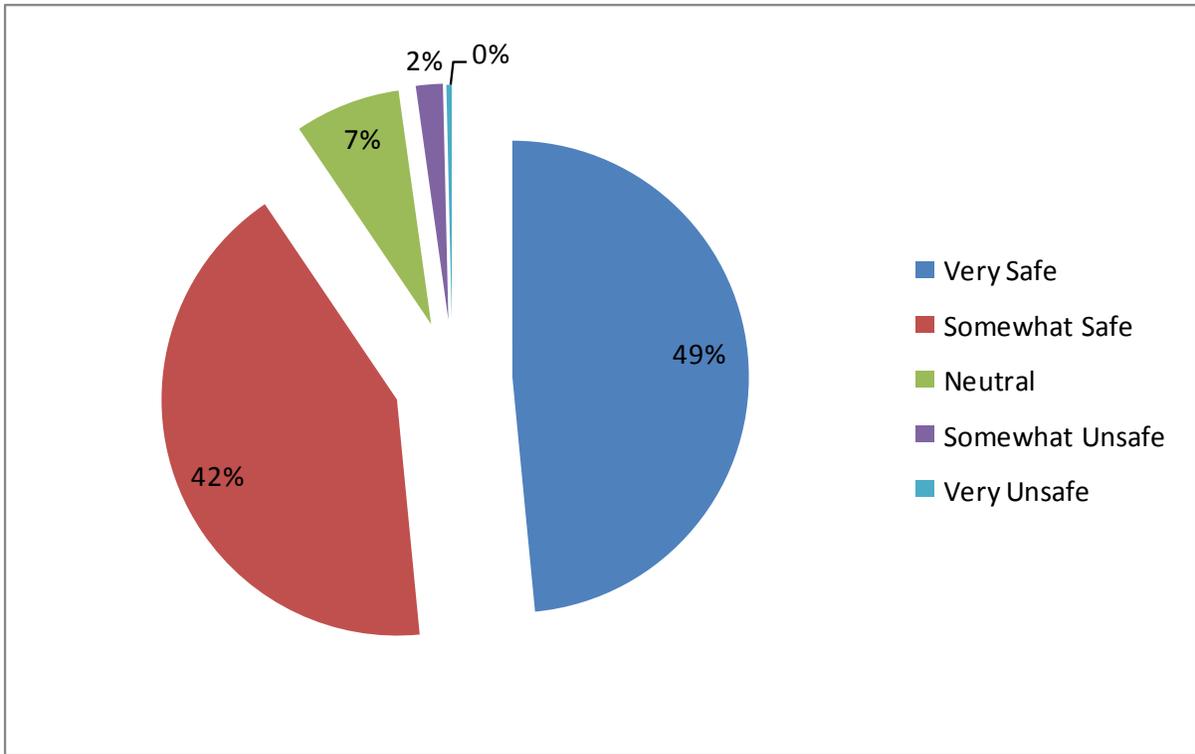
### How safe do you feel in your neighborhood *in general*?



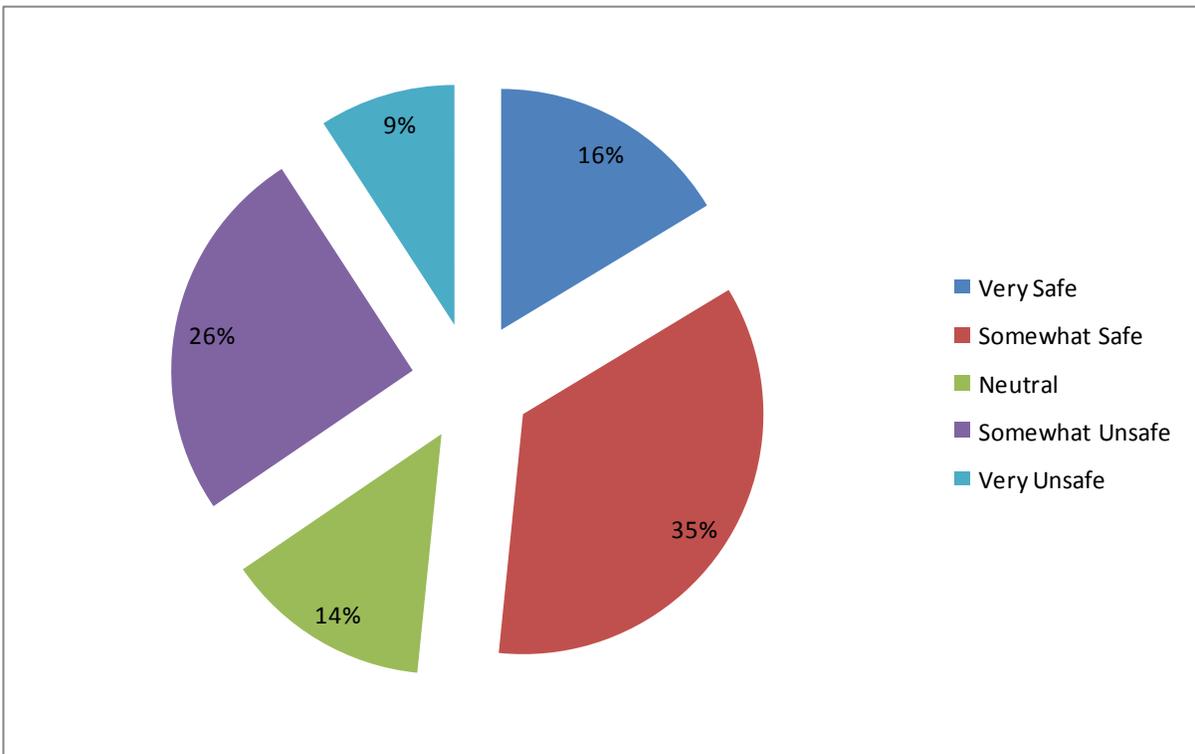
### How safe do you feel in your neighborhood at night?



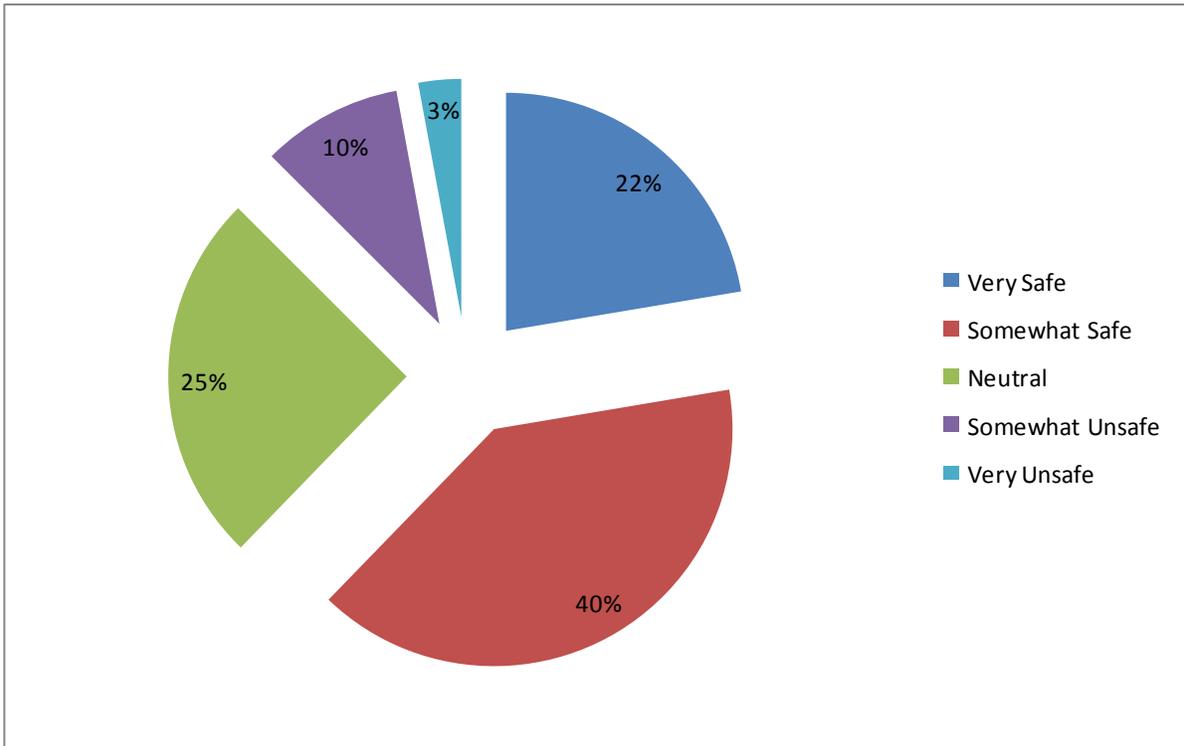
**How safe do you feel in business areas *in general*?**



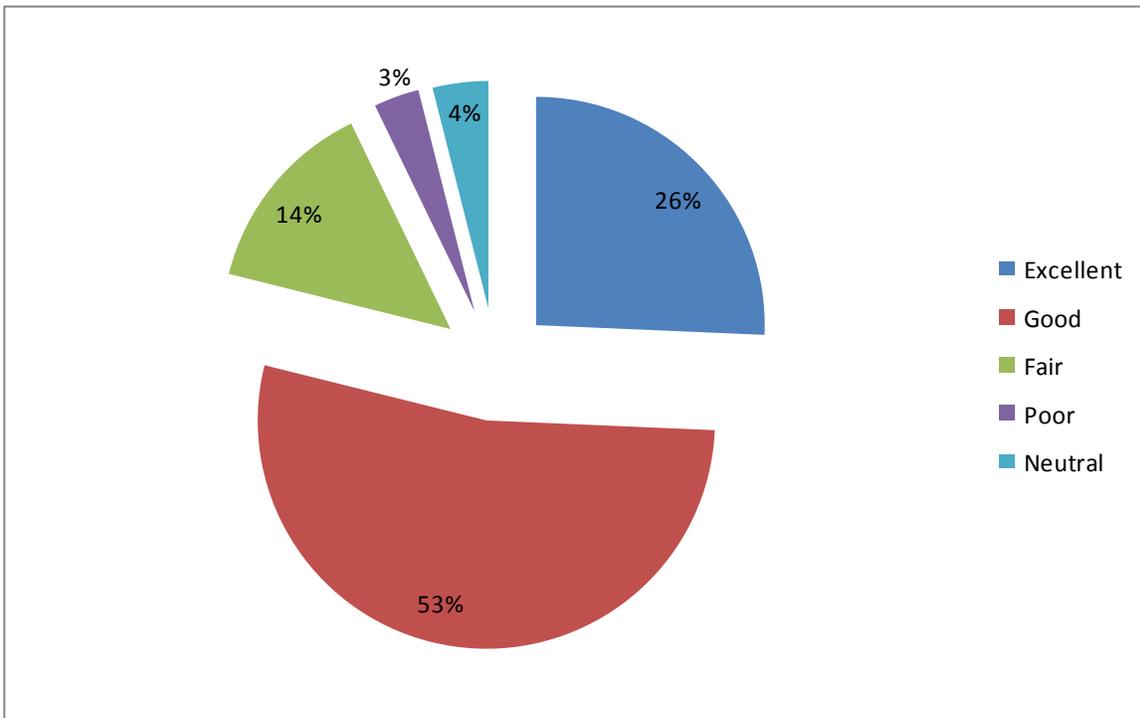
**Traffic safety (speeding) in my neighborhood is...**



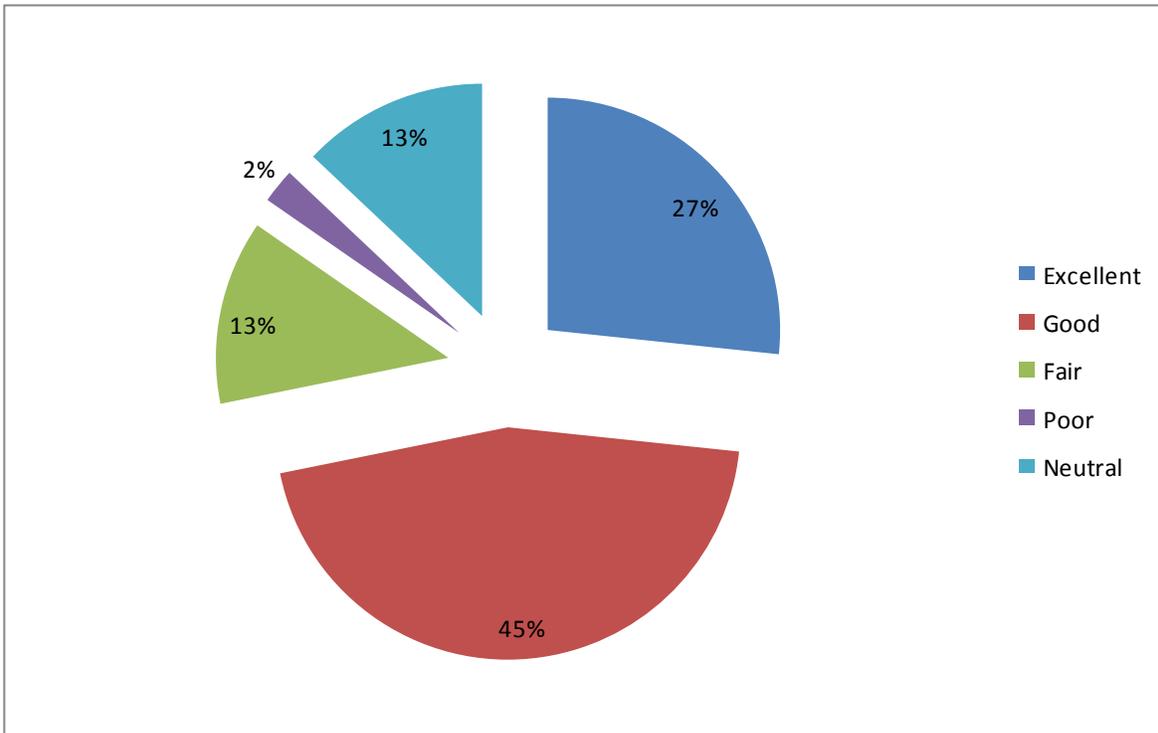
### The City's level of traffic enforcement generally is...



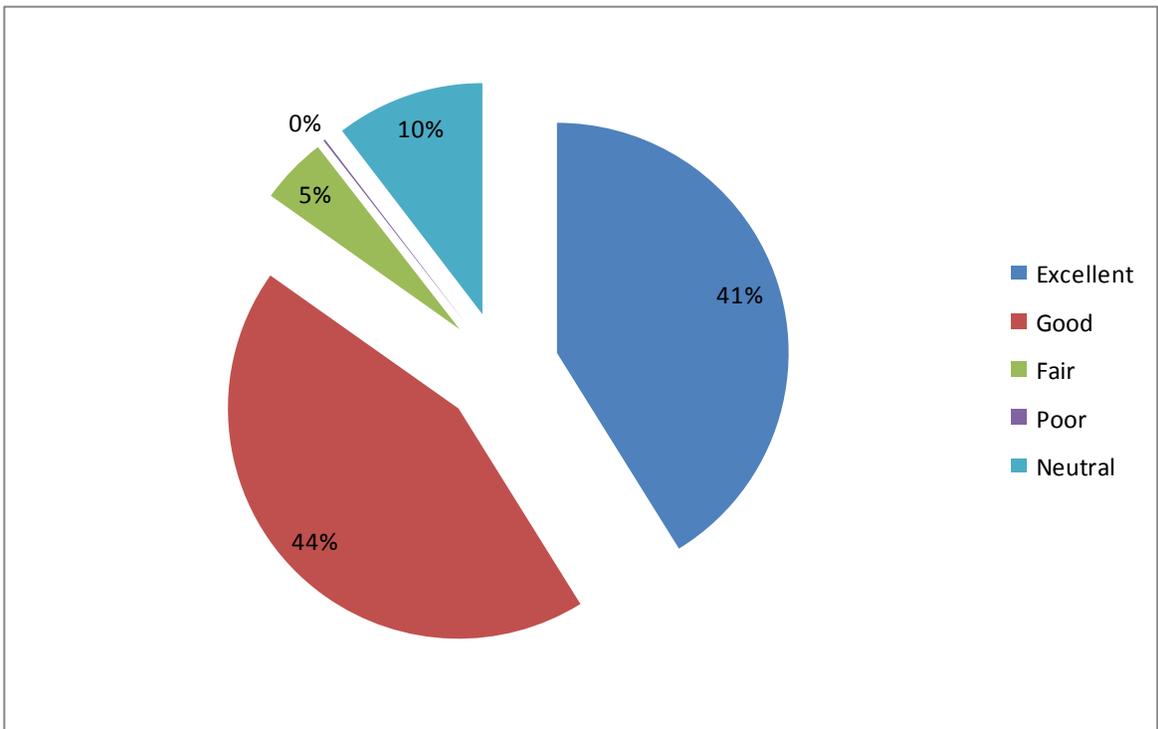
### Overall quality of the City Police protection



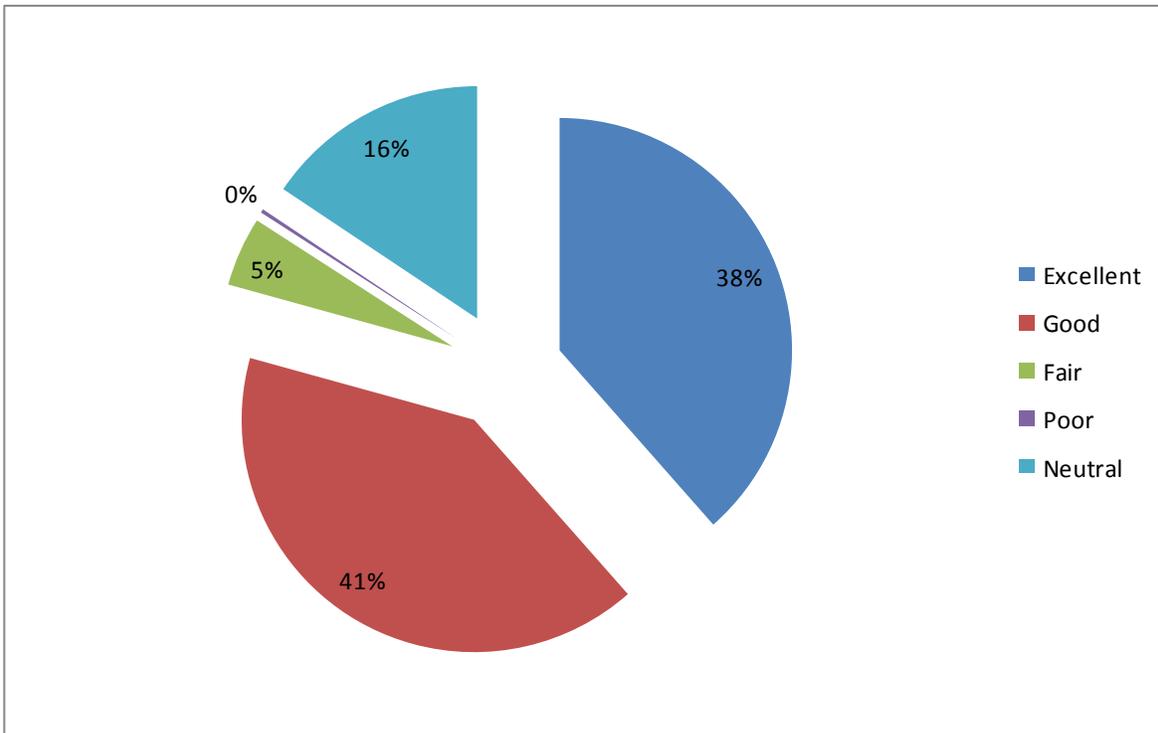
### City Police response time



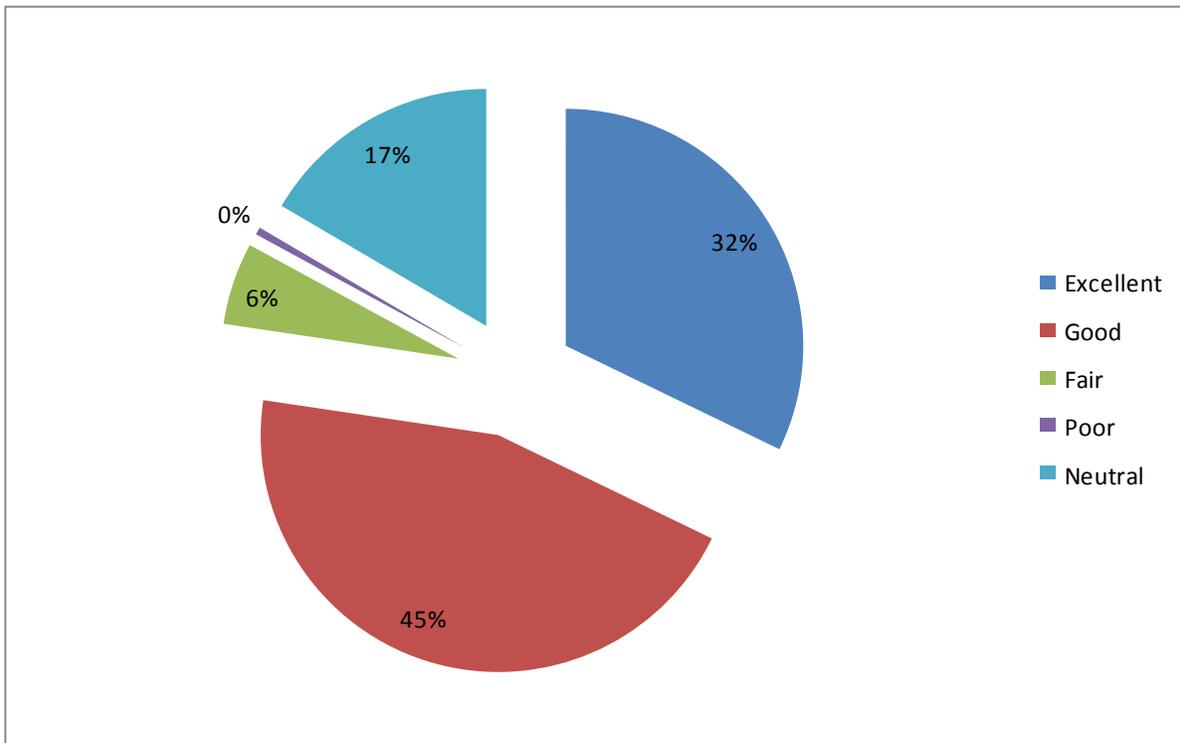
### Overall quality of Fire Protection/Rescue



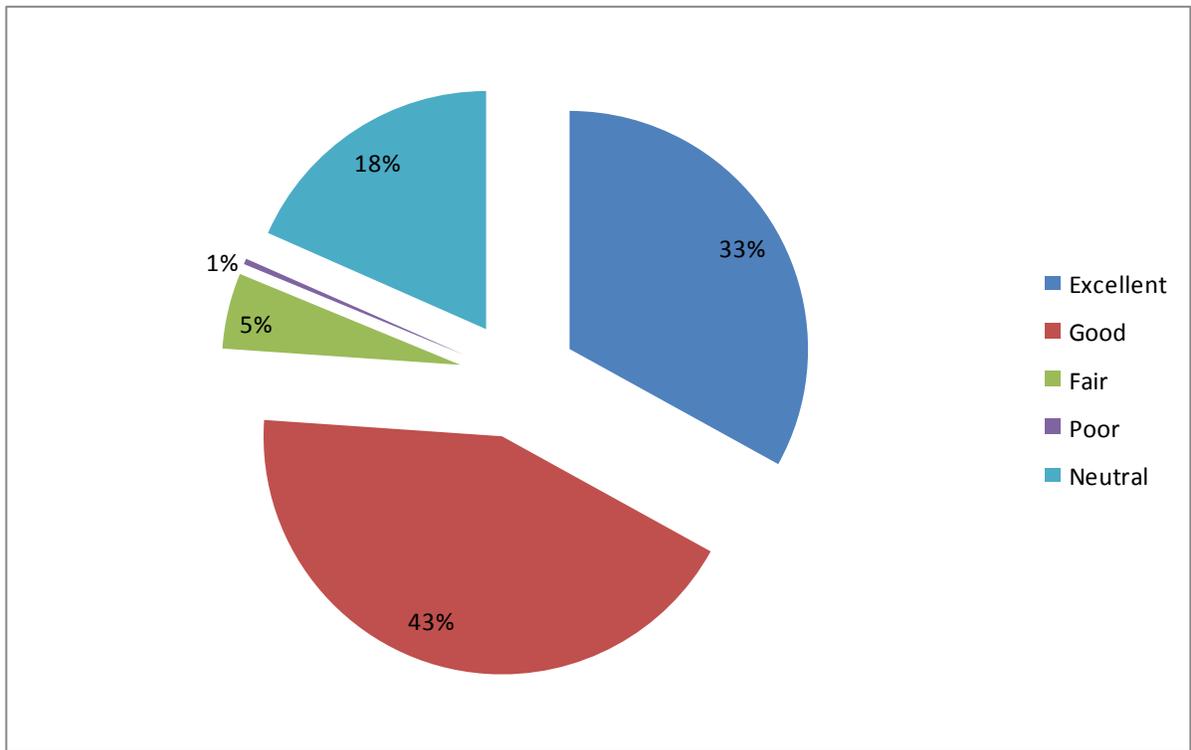
## Fire Department response time



## Overall quality of ambulance service



## Ambulance service response time



# Public Safety Comments

## What type of crime are you most fearful of in Gillette?

- Theft (167)
- Destruction of Property (18)
- Robbery (103)
- Break-Ins (87)
- Vandalism (52)
- Sexual Assault (11)
- Drugs/Drug-Related Crime (142)
- Driving Under the Influence (DUI) (32)
- Burglary (76)
- Breaking and Entering (29)
- Assault (9)
- Illegal Immigration (7)
- Home Invasion (14)
- Terrorism (2)
- Gangs (20)
- Alcohol (11)
- Identity Theft (6)
- Murder (5)
- Rape (17)
- Guns (7)
- Kidnapping/Child Abduction (9)
- Traffic Safety (Speeding, reckless driving, hit and run, red light running, etc.) (39)
- Mugging (4)
- Violent Crime (7)
- Fraud (1)
- Fighting (2)
- Sex offenders (6)
- Domestic Violence (3)
- Hate Crimes (Sexual Orientation, discrimination) (3)
- Harassment (2)
- Underage Drinking (2)
- I'm fearful of the quality (or lack thereof,) of persons attracted to the Gillette area. Many are rude. Others are disrespectful, teasing our pets, and raising voices to very high levels to express their dissatisfaction for anything and everything. One pounded on my vehicle when I got a parking space he wanted. Transients and low-level citizens are a pain.
- Really do not have any fears feel pretty secure and safe at present time
- Being attacked by a Mexican!
- Employee stealing and the lack of Personal Responsibility or accountable for their actions
- No fear
- None
- Enforce immigration laws.
- Stabbing
- Transient people passing through
- Child Crimes
- The police after 10 P.M. it looks like we are under Marshall law

- Aggravated assault
- Trespassing
- I have no personal experience with this and have never had any friends or co-workers need these services
- I am not a victim yet. But I here people are breaking into cars more often now.
- Internet
- Have never called any emergency calls.
- Stalking
- Bums
- Child molesters
- White collar/taxation by City/County
- Pedophiles
- How P.D. looks at personal protection. Remind P.D. that there is more crime than DWUI.
- None but if I had to pick one it would be unconstitutional actions on behalf of police.
- Mexican gangs developing from new immigrants.
- Crimes against kids by transients
- Spending too much tax payer money.
- Wal-Mart at night – experienced some groups of young men harassing myself and other women
- Questions above in reference to Police and fire have not needed
- My neighbors parking unlicensed vehicles in their driveways!!! Spooky!!
- Battery
- Child endangerment
- I haven't been here very long and haven't formed an opinion yet.
- Personal attack – I do not walk alone at night unless I am in a well lit and heavily populated area.
- Molesters
- Intolerance/ignorance
- I'm not, why would I be? I have a gun and will use it for protection only But most of all burglarizing my house from climbing fences.
- all crime. what's scary to me is the crime that escalates into violent crime. But our police force seems to do well in all situations so violent crimes are avoided.
- Pit bulls in our neighborhood
- government crime
- None specific generally feel safe
- Lack of equality in prosecution
- Home intrusion
- People hanging around
- Police Harassment – lack of the 'To Serve AND PROTECT' basis for law enforcement
- Petty theft
- Petty crimes by others, after my garage was entered into and car window and windshield was busted out, it took law enforcement an hour to respond, the officer was far from professional and investigation was nil at best, I felt as violated by the officer when he asked if my windshield had previously had a chip in it. Police also were involved in a family dispute on my property over dogs in the residence and an overabundance of fecal matter in the yard, yet no citation was given after being told that animal control would be over, they never showed. But they made sure I made it to the fifth floor of the hospital, because I was angry and upset over the smell and the condition of my property was in.
- Credit card theft
- Gas siphoning

- Child abuse
- Not really fearful, I haven't experienced any crime related circumstances.
- I cannot rate the services I'm not familiar with
- Night time break in or attack, as a single woman alone
- Graffiti
- Bullying
- Door to door unknown salesman
- Out of state people from the bus terminal
- I'm new in town and can't give accurate answer
- Being robbed blind through legislation raising my bills with no increase in service.
- Loose dogs
- Not fearful
- I lived in Washington state and was robbed while in bed sleeping there is nothing to be fearful of in Gillette. I lock my doors and car doors.
- Not fearful of crime.
- Child predator
- I live between the old Casa and the legion. It can be loud at times. I do worry about somebody getting drunk and coming into my yard and house, breaking into vehicles or hurting my dogs.
- Armed robbery
- White collar
- Being held at gunpoint in my house
- Children being put in dangerous situations.
- Juvenile delinquency, particularly underage, unsupervised.
- Neighborhoods need to be patrolled more – less time trying to catch DWIs
- That one of the reasons I live here because this town is really safe in general. Little concern about people breaking in cars and stealing sound system.
- I feel very safe in Gillette, in our neighborhood and downtown
- Battery
- Hacking

### **Any further comments regarding the public safety of Gillette?**

- Traffic Safety (Red light running, speeding, not using turn signals, etc.) (80)
- Gillette is a very safe town (22)
- Control drug use (13)
- Overall, our police, fire, and ambulance are doing a great job. (13)
- Curb cell phone use while driving (11)
- Too many illegal aliens (9)
- Reduce DUI's (4)
- Start using traffic cameras (2)
- Reduce gangs (2)
- Stop ignoring HATE CRIMES and treat EVERYONE EQUALLY!
- 20 mph speed limit informational signs have been placed on roadways that are higher limits. This is very confusing to people – especially out-of-towners. I have witnessed people slamming on their breaks, thinking they were speeding – nearly causing an accident. This was a very POOR idea someone should have their head examined!
- Kids play in the street in my neighborhood frequently. It doesn't bother me but seems risky for them
- Need quicker sand/salt on intersections in winter

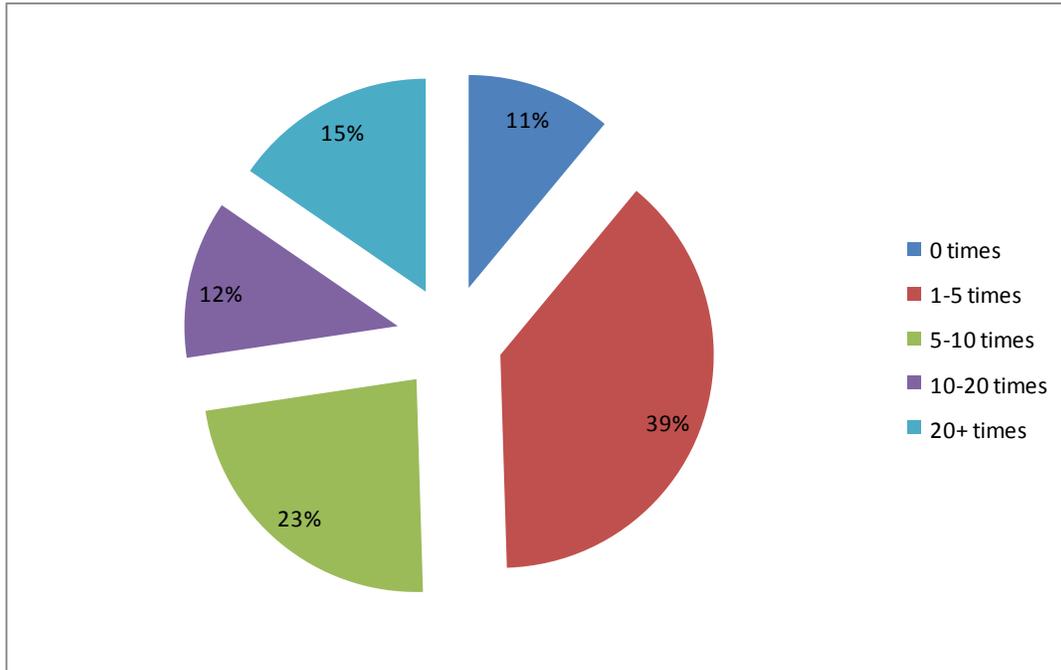
- You read almost every day about break-ins but our neighborhood so far doesn't seem to be an area where trouble starts a lot of retired people and good lighting at night
- I did not fill out the G.P.D.-related area since my feelings of 'safety' are not realistically addressed by Police presence. I carry a weapon to insure my safety. The Police cannot be everywhere – nor should they be.
- City Police need to improve customer service and attitude toward citizens
- There has always been crime, always will be; but I feel as safe here as anywhere I've been. I've lived here 9 yrs.
- West 9th St (Thrill Hill) needs some speed monitoring, especially in the Summer months.
- For the amount of budget we should be get more bang for the buck
- Let people know when you have a registered sex offender moved next to you
- Pickup out of state Registered vehicles that live here!
- There are a lot of police that are talking on cell phones while driving
- Far too many laws need to throw the book at them.
- Build fire stations for the future, Don't Downsize stations to save money. When waste so much money other places, complex etc...
- Just if you see someone breaking the law arrest them no matter who they are
- Better lighting in urban areas
- I have not used any of the above, but all reports influence my X
- Yes keep that much needed police officer out of a city council meeting and on the street where they can do a lot more benefit - Council your ok we have never lost one yet.
- would like to see a police officer on my street more often, but I am at work a lot so may miss them. (Still believe neighborhood watch is great idea)
- I think that some of the homes that are unlivable should be looked at and condemned. 504 Osborne is a huge safety issue that needs to be resolved. As well as any others.
- I think there should be more police presence on the streets
- Too many offices and too many dept's
- Police need to get out of traffic when conducting traffic stops!
- When people drive - turn into another's lane and don't stay in own lane. :esp. - main stop lights on Hwy 59
- The Fire Department continued neglect of a volunteer system that served this community for 20 plus year switching to full time paid staff adding additional tax burden budget concerns
- crosswalks - library and hospital
- City Police Officers should not use cell phones while driving.
- more control over unauthorized vehicles in handy cap parking.
- City and/or County should vigorously pursue installing and operating a Doppler radar!
- I think that public safety issues have grown because our city has grown. Keep stepping up enforcement and that is all we can ask for
- Not bothered, have a concealed carry
- We have no first hand knowledge of response time but have heard no negative comments
- I cannot recall her name but she is a detective. I had one experience with her and she was useless. No help for the public safety of Gillette.
- The Police in Gillette seem to be good for only harassing people in automobiles - it seems their only function is picking up people for speeding.
- more police on Emerson Ave. (Behind Wal-Mart)
- Parking needs enforced. Cars parking the street in the way never noticed
- Gillette, in general is a safe town despite the growth and transient population. I feel safe walk around town all hours of day and night.
- Police Dept doesn't follow through after report of crimes

- I have had personal experience with drug problems because of my daughter. I don't believe that people are treated the same for the same offense. I also believe that the 'Big' dogs are being protected
- We need to keep our eyes open for radical people coming in
- We know there are multiple gangs here now. Do we have a competent task force assigned strictly to this?
- Outside people moving in bring bad ways and high prices with them, drugs, illegals
- Bike path in from Collins Heights
- Fines for all types of light Replacement (annual vehicle inspection)
- With higher population, crime will increase. It is nice to see cars patrol neighborhoods with lower income and higher crime rate.
- It really aggravates me to see police and sheriff officers on cell phones while driving, making improper turns to wrong lane i.e. turning left on a lane to outside lane instead of near lane as required
- My family and I have no personally experience any threat to our safety. All we know is what we read in the police blotter column in the newspaper
- Fire and Police are sometimes too focused on 1 accident - too many emergency vehicles where they aren't needed.
- With increased population there is no doubt increased chance of crime but with our kind of economy, (boom and bust, although this is stabilizing) I am not sure it is any worse than some past years. Police staff need to be adequate for police presence and to deter crime.
- Neighborhood watches would be helpful.
- I have not used Gillette Ambulance, fire dept or called police so I cannot answer on response time or quality sorry.
- Do the officers really need to drive their cars home at the end of shift and have them sitting white off of shift and on week ends
- 8th Ave by cemetery can be bad
- Neighborhoods should be patrolled more.
- Gillette is saturated w/ cops - I think they have us covered
- Seems like lots of vandalism - maybe need more kids in Boys and Girls Club!
- Overbearing Law Enforcement, and no right on red Boxelder/Douglas intersection.
- None
- My family has benefitted from excellent response time from ambulance svc - returning to the hospital, vehicles did not all pull over for the ambulance.
- I see alot of loitering - around Lasting Legacy park and Camplex park during late afternoon and early evening hours
- Parents need to take chg of their kids.
- Not impressed with the lack of notification or restitution for stolen property. I read about claiming stolen property on GPA and received no phone call.
- I do not feel very safe when riding my bicycle in this town. I believe more awareness for drivers and bike riders would be helpful and the installation of bicycle lanes would be very wise.
- I've never needed help from any of these services but understand from others they are fine - Sawley Wilde is outstanding!
- There seems to be a blind eye turned to underage smoking, especially in Smiths parking lot.
- I would feel safer if officers that were on patrol were not on their cell phones while driving.
- Needing more crosswalks or trails for those walking or jogging. Mainly for RC Ranch area.
- Four wheelers on streets with young kids riding them in Ash Meadows
- Robbery is so common it seems that not a whole lot is being done, would like to see more neighborhood watches or more helpful police when someone is robbed.

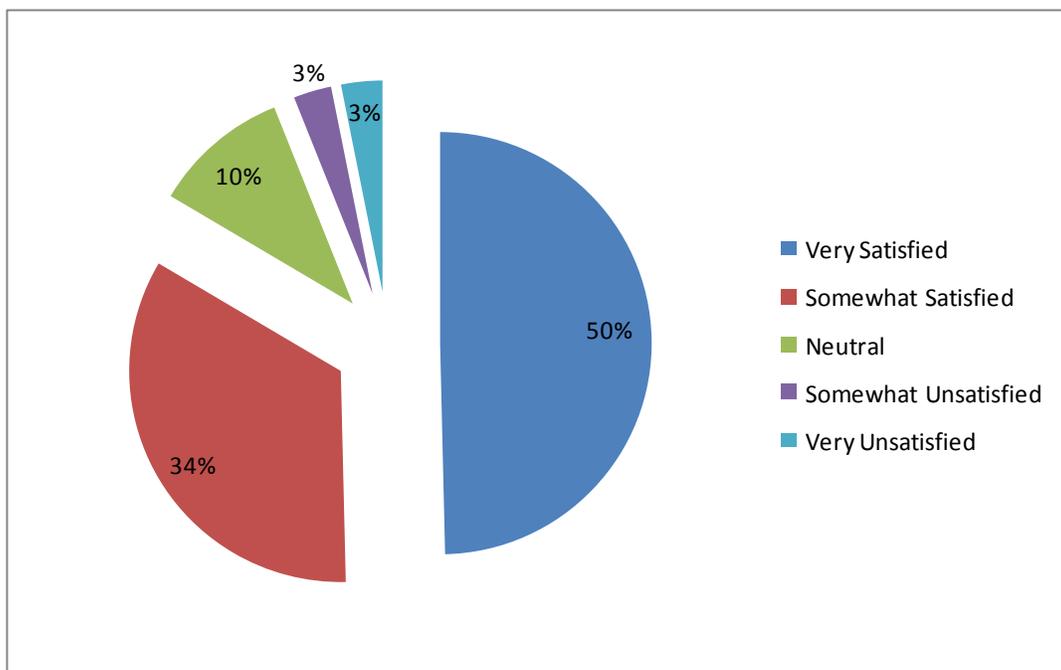
## Parks

In the Parks section of the survey, respondents were asked to rate their satisfaction with City parks in a variety of areas including quality, amount, size and safety. Respondents were also asked about their park usage habits.

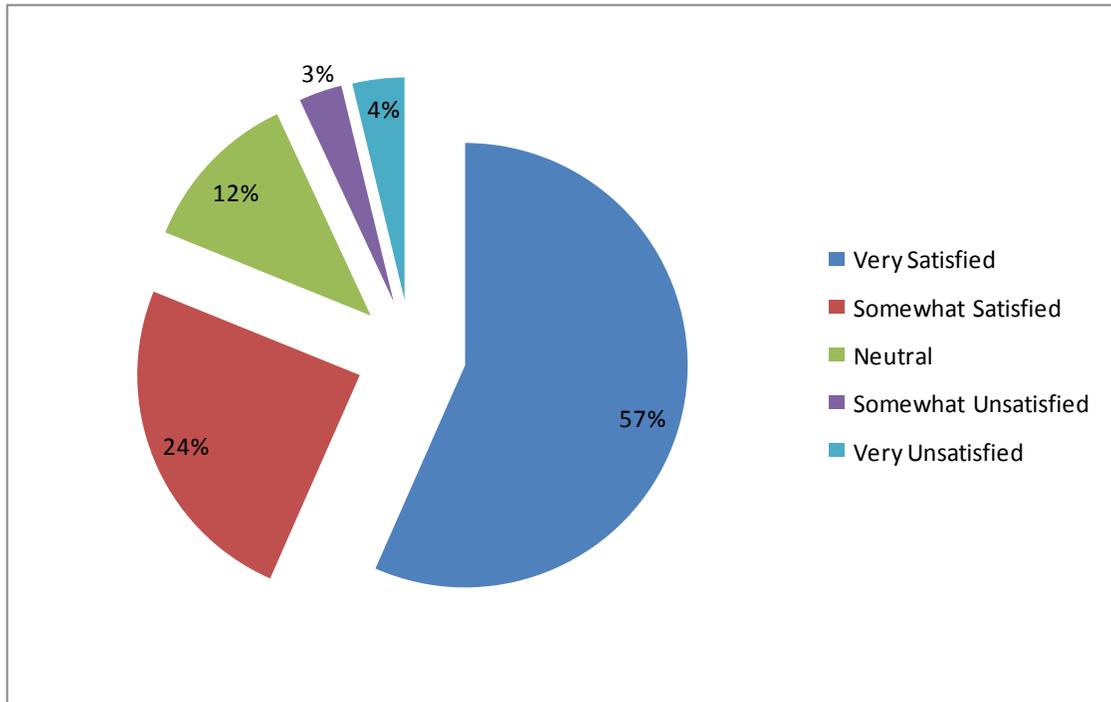
### Have you visited a City park in the past year? If so, how many times?



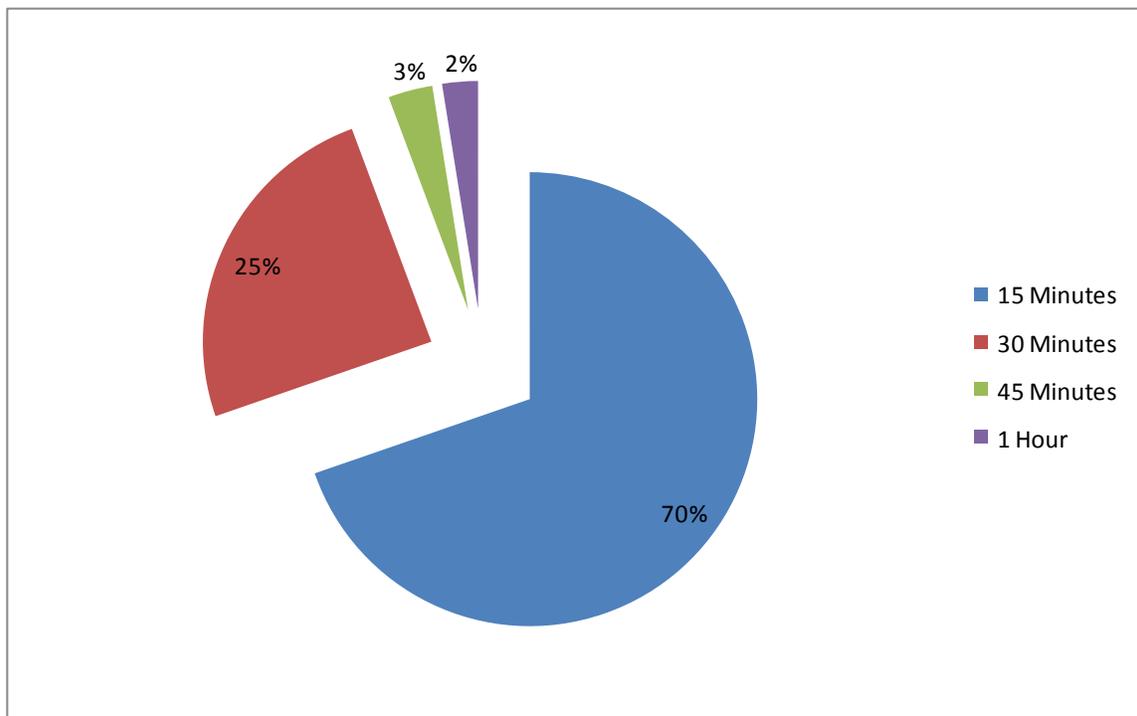
### How satisfied were you with the quality of the City parks?



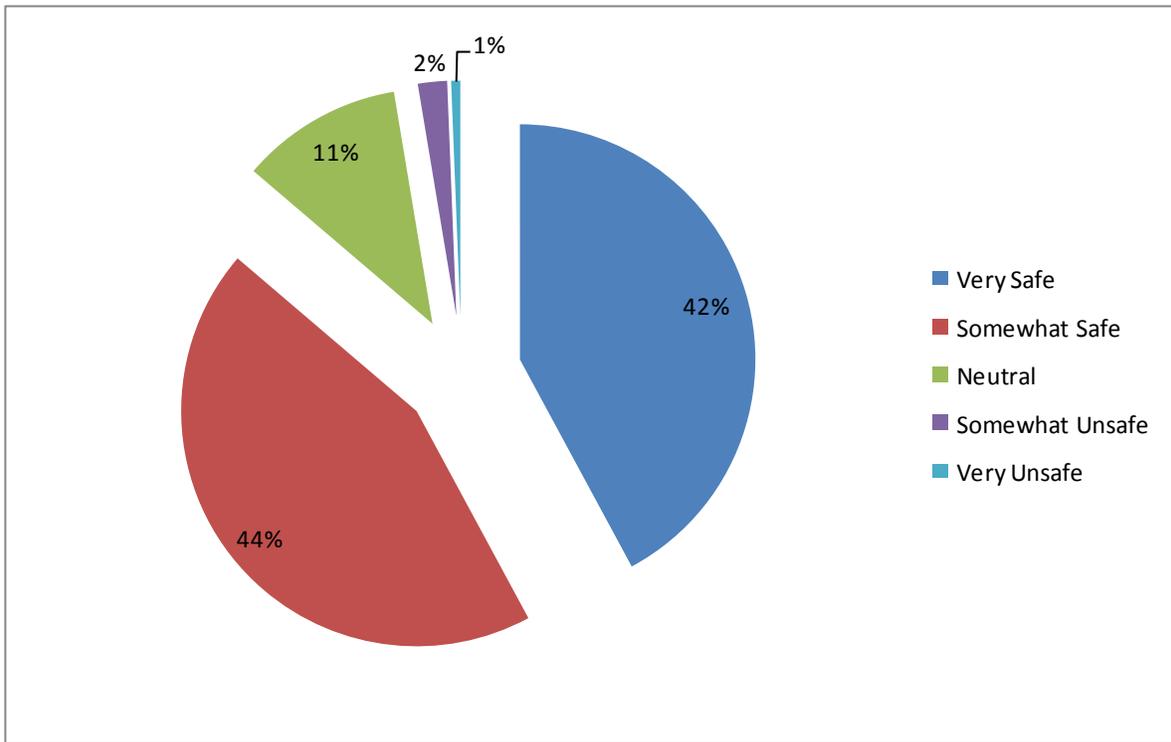
## How satisfied were you with the number of City parks?



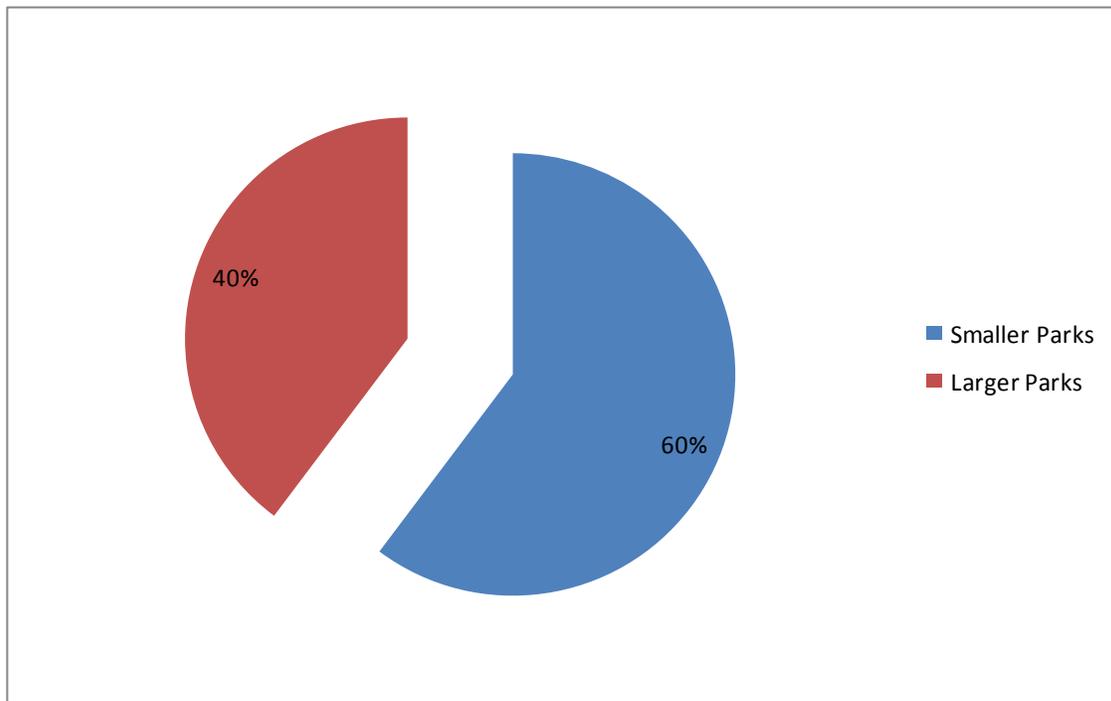
## What's a reasonable walking time to get to a park?



### How would you rate the safety of the parks?



### Do you prefer smaller neighborhood parks or larger community parks?



# Parks Comments

## What could be improved upon in the city parks?

- Nothing! We are very happy with the many parks here in Gillette (62)
  - More/cleaner restrooms (38)
  - We need a dog park (27)
  - More doggie bags available/enforce clean up (26)
  - More play equipment (26)
  - Cleanliness/maintenance (23)
  - More patrolling (21)
  - More picnic areas/covered shelters (18)
  - More trees (18)
  - Bring back the swings (17)
  - More water fountains (15)
  - Lighting (14)
  - Enforce leash law (13)
  - Create walking paths that connect all the neighborhood and parks. This will allow kids to use their bikes to travel from neighborhood to neighborhood and also adults to walk and become active (14)
  - Don't use the parks (10)
  - More sports facilities (9)
  - Don't build any more (6)
  - Different playground floor (8)
  - Another City pool (5)
  - Better landscaping (6)
  - Parking (5)
  - Handicap accessible (4)
  - Build more parks (5)
  - More benches/places to sit (3)
  - Leave McManamen as it is (3)
  - More activities for older kids (3)
  - Pest control (3)
  - Get the disc golf course at fishing lake expanded and away from the picnic area (2)
  - More activities for adults (horseshoes, bean toss, etc.) (3)
  - We need another Fishing Lake (2)
  - We need one in the Moon Shadow division here so our kids have equipment for physical fitness.
- The Dalbey Park is to far on ugly days
- So many of the small neighborhood parks are not used much. The cost of maintaining them is too high.
  - I have to walk due to health reasons – I walk with my service dog and friends.
  - Need a park in Remmington/RC area. I understand that Remington paid city, so that they did not have to build a park. Each subdivision should be required to have a park.
  - Clean water at fishing lake and get rid of cat tails.
  - Eliminate the 5 city employees watching the 1 city employee work on the park for repairs. This does not pertain to the summer help – they do a good job mowing – trimming.
  - The cross walk on 4-J Road was taken out to the Sage Bluffs park why was this done? Very poor decision by the city! Safety, Safety!! Kids still always cross there why was it taken out and only 1 crossing clear up by library. People will cross street by a park. Put back in.

- Larger parks get more usage. Smaller parks don't seem to be popular and a waste of tax dollars.
- Wider walkways – more signs and trash cans
- Fix riprap at Fishing Lake, clean up McManamen and trim trees
- Corner of Gurley and 4th NO fence on busy intersection
- Campex is supper old tree farm Wyo Ag. Or past you put them up tables but public destroys them
- The underpass at Dalbey Memorial is very dirty
- Honestly, I love the fishing lake and Campex so much.
- Supervised road workers
- Fishing Lake need to be cleaned and made deeper. Put more trout in it and get the catfish out of the lake.
- Covered play area
- Need to have more larger parks, not the small ones in each subdivision. We don't need a park on every corner
- Less illegals, and drugs they bring in
- More maintenance free
- Once they are built and matured/maintain them. Don't neglect and then spend millions of taxpayer money trying to remedy the fact that they weren't cared for
- Donkey Creek
- Reduce expenditures of tax money to continually rebuild and repair so that the public can destroy them again
- Gillette could use a bandshell!
- I think we need both neighborhood and some larger community parks. Benches that are shaded in summer and sunny or protected in colder times for kid watching. Overall Gillette has done a great job with city parks... Restroom facilities are nice.
- More that are little kid based so the older teens that cause problems will stay away
- We need both size parks
- None, our family enjoys all of the parks we have to choose from. Although more patrols would help with teenagers using them for drinking, drugs and sex
- I would like asphalt over concrete
- Stock the fishing lake
- A small park in each subdivision would be awesome!
- More parks in new residential areas
- I'd like to see hand sanitizer at parks
- Concerts
- A work out park like the one's Casper, Cheyenne and Laramie have
- People should respect them
- More garbage cans
- It seems like the smaller neighborhood parks are maintained as well as the bigger city parks.
- More variety for different ages
- I like both large and small parks, they both have positive qualities.
- Stray dogs
- There is no park in my neighborhood yet and I've been here for 2 ½ years. They are in the subdivision plan but not developed yet.
- Spend money to maintain existing parks
- Safe equipment checks regularly, parents/adult monitoring children, play equipment for various age groups.
- There is not a park in or around our neighborhood
- Bigger parks with more things 'feel like some your just in someone's yard'.

- More activities for people like volleyball nets, basketball courts and horse shoe pits.
- Ingress and egress
- Obstacle course is needed for all ages
- Don't over-duce them, parks are best kinda simple and more like real nature.
- My neighborhood has junior high students with potty mouths that I don't want little ones exposed to
- No dog's
- Each neighborhood should have their own park. It's not right to have to drive to find a park when you live in a newer area.
- Walk through and check for safety on a child's level
- Get rid of the weeds!!! In Dalbey park the walk around the pond puts you walking along the interstate – that is very bad.
- Cleaning of the slides and swings, have noticed a urine smell on them from time to time, probably from teenagers
- Put an emergency call box in each box to alert police of problems/threats
- Our neighborhood was supposed to get a park – haven't finished it, I guess – not sure?.. other parks have nice tables, cover overs, baseball, tennis, walkways, etc. For the most part – nice
- No smoking – disgusting to have that around small kids
- Upgrade McManamen with paths and water features as discussed previously.
- 'Advertise' location and use of public spaces – promote use of public space
- The neighborhood parks are difficult to keep up and get overgrown
- Additional bike paths and bike access more drive-thru parks – I work at NEWBOCES and we LOVE to 'Drive-thru'. Improve and expand Christmas lite at Morningside more fountains and ponds or water park or lighting outdoor skating area/add another outdoor city pool
- Park in Remington Estates subdivision would be good.
- City parks closer to all neighborhoods.
- Sage Valley of 4-J could use horseshoe pits
- Sunflower park has no shade or garbage cans near the playground, and the bridges have holes in them.
- Westover Subdivision! why does this large subdivision have the smallest park in the city? The small park that is there has no seating, you cant picnic there. We have to leave our subdivision to go to real park.
- Regulation clarity regarding obtaining alcohol permits and overnight camping
- Open a driving access from Dalbey east to all the new subdivisions.
- Just more of them with a variety of uses. The great parks here are so crowded at times – we need more like Cam-Plex.
- Can some park areas become 'more natural' to decrease mounting costs and create 'conservation areas'?
- My subdivision does not have a park. Small kids are playing in streets that have alot of vehicle traffic (Moon Meadow Estates)
- Maintenance should be a priority – drainage is of a concern trickle ditches much be cleaned of sediment because of disease and mosquito breeding. A park should have grass that is mowed. Not a field of weeds pretending to be a park. Trees should be pruned and watered.
- Some are overcrowded
- No dog park! Our tax money should not be spent on that. Let the dog owners pay for that.
- Lakeview Park needs some play area. They keep taking out and not adding. Other parks have large play equipment, NOT Lakeview and Bicentennial is unsafe crossing busy highway
- Have a sledding hill (winter) for the children
- Clean up using juvenile diversion, large group of teens

- Although I haven't been to one in several years, by driving by there seems to be some neglect in replacing playground for kids. Upkeep – mowing etc is good.
- Maybe extend the time a little later. you know like 11:30 p.m. or so
- McManamen needs a walking path like Dalbey Park.
- Only thing that comes to mind is the lack of park in the new subdivisions – we live off Harvest Moon Street east of Butler Spaeth and those kids just play in the street.
- The parks that are by high traffic streets (Warlow, Hwy 14/16, Gurley) need a small fence on the street side of the park to prevent children from running on the street. It would at least give parents enough time to stop them.
- I think we have plenty of parks, how often are most them even used?
- The RC Ranch park gets a lot of use but is slow to get mowed.
- Our park in foothills is very small
- The city should survey how many people actually use the little pocket parks downtown. They are not used and cost an inordinate amount of money to maintain. Let's focus on creating some parks that people use!
- More big trees so shade areas could be available to have a quiet lunch, read a book and relax without a playground – so no kids around.

### **Any further comments regarding Gillette parks?**

- Gillette parks are beautiful, easy to access and plentiful (47)
- Cleaning up after dogs (8)
- We have enough parks (6)
- Gillette needs a dog park (5)
- Litter control (2)
- Please purchase the land adjacent to the Interstate, west of Chara Hill, bordered by Butler Spaeth, Boxelder road and the Home Depot/Subway. Pave 2 lanes along the Interstate fence and Home Depot/Subway. Whenever the Boxelder Rd and Butler Spaeth intersection is closed (which happens a lot), detour traffic around this new avenue. Chara Hill being always closed to thru traffic during construction or repairs is unacceptable. We pay for that road too and should be able to use it unless those residents buy that road from the city and complete all steps to make it a gated community. Either way, another access road would solve a lot of traffic issues. The rest of that land could be turned into a small park or recreation or wildlife area. It already has geese. It's fun to see them when we drive by.
- Too much goose doo-doo
- Great for the kids to play and get out of the apartment. Seeing a new park every weekend is great.
- There really should be a local program. Look at the baseball program and its success. It is too bad that for the girls there is only a couple of fields. When the adults came along the girls were immediately kicked off by the adults (the bullies). It did not matter where the girls were in their game many could not be finished.
- Maybe snack and bait stand at fishing lake and by soccer fields. Maybe a mobile one parked at City garage off hours
- I enjoy the smaller neighborhood park but also enjoy the large ie Fishing Lake
- We want to compete with Rapid but it took a flood for alot of their park's to exist. Id like to SEE a fountain, with lights of different colors. I grew up in Alliance Nebr and they had one it was very nice
- The one by the old recreation center need to be done better. We love the new Bicentennial

- More trees – picnic areas. We don't need ornate or showy structures
- Update the Gillette Park Master Plan for Gillette
- Build on in south park of town
- We have great parks in Gillette. Keep up the good work. Keep the dog 'poop' bags available so we can all use them.
- Leave wild life park alone. Lets keep the wildlife happy!
- Very unhappy with City's choice on cross walk.
- Q4 should be 2 parts – walking and driving. Few will walk 1 hr to a park
- Don't create any more small parks
- I would like to see a park designed for flying kites.
- We don't need dog parks as people are only going to park that is close to them – find people for not cleaning up after their dog
- McManamen needs a lot of work but not fancy expensive decorations – deepen lake, clear out volunteer trees, replace blinds with bushes, close off pipeline dike
- A couple I probably would not go to at night. Last Legacy Park
- What are we going to do with all those geese?
- Thank you for connection Moon Shadows estates and Dalbey Park, us and our neighbors use that connection 4+ times a week
- More areas for youth football and soccer to practice.
- A walking path and developed park along Donkey Creek please
- Plan parks with less water usage involved
- SHADE, SHADE, SHADE
- Just to have more of them in neighborhoods
- I LOVE the city pool!
- We need both small and large parks will probably need another large park in the SE section
- In this economy a basic park is what we should be striving for nothing fancy needed
- I really like the walking paths.
- Need more swing, marry-go-rounds, and tires
- Our parks are awesome. Leave wildlife parks alone. Maybe do a community garden park or park planted with native plants.
- Trail work out parks
- They need maintenance and upkeep.
- The park next to South Fork Apts in RC Ranch area needs updated or maybe better equipment for all aged kids. I think this park is dangerous for my 2 and 4 yr. old.
- Would like to see more parks similar to Camplex park w/ gardens and water features
- Maintain parks we already have
- It would be nice to see 3 or 4 small city water park smaller is better, people can keep a better eye on their children and be more aware of those around us.
- Clean and supplied bathrooms.
- No more baseball fields!!
- Bigger parks have a more comfortable feel to them
- Overall parks are very well located and adequate sized just would like to see more covered seating areas
- Put up Kiosk cylinders which local events can be posted and community classes etc for all ages
- A lot of money put into parks could be better utilized in other ways for the community.
- The grass is always greener.
- Love them...we can Beulah Underwood Park (behind the courthouse, our park)
- Should keep gun range open
- We are glad they are open all the time, my husband walks the dog at 5 am.

## Park Development

In the Park Development section of the survey, citizens were informed about the City of Gillette's acquisition of 320 acres of land on the east side of town for future parks. Respondents were asked to prioritize from 1 to 6 (with 1 being the highest, 6 the lowest) a list of choices for use in this park space. Respondents were also given the opportunity to suggest other uses for this land.

Vote by Priority	Baseball	Softball	Soccer	Multi	Archery	Golf
1 <sup>st</sup> Priority	48	34	33	<b><u>417</u></b>	69	<b><u>151</u></b>
2 <sup>nd</sup> Priority	85	101	99	152	106	39
3 <sup>rd</sup> Priority	152	168	115	61	62	26
4 <sup>th</sup> Priority	122	170	175	41	33	24
5 <sup>th</sup> Priority	120	75	118	16	143	64
6 <sup>th</sup> Priority						

Votes by Weight	Baseball	Softball	Soccer	Multi	Archery	Golf
1 <sup>st</sup>	288	204	198	2502	414	906
2 <sup>nd</sup>	425	505	495	760	530	195
3 <sup>rd</sup>	608	672	460	244	248	104
4 <sup>th</sup>	366	510	525	123	99	72
5 <sup>th</sup>	240	150	236	32	286	128
6 <sup>th</sup>	63	41	53	16	192	309
<b>Total</b>	1990	2082	1967	<b><u>3677</u></b>	<b>1769</b>	<b><u>1714</u></b>

# Park Development Comments

## Other Use

- Dog Park (44)
- No Golf Course (14)
- Walking Paths (13)
- Bike Paths (9)
- No opinion (9)
- General Park (7)
- City Pool/Water Park (6)
- Picnic Areas (6)
- Disc Golf (4)
- Playground (4)
- Horseshoe Pits (4)
- Soccer (4)
- Rodeo (3)
- No more sport fields (3)
- Leave natural (3)
- I would wait and see how the area develops (3)
- Volleyball (3)
- Football (3)
- Not sure which is needed most (2)
- Basketball (2)
- Shooting Range (2)
- Boys and Girls Club (2)
- Skate Park (2)
- Golf course (2)
- Pavilion, amphitheatre for concerts (2)
- Equestrian park/Horseback riding trails (2)
- 4x4 park. We have all the others already.
- I do feel it is very unfortunate that all that is available for the teen girls softball is traveling.
- Fountain, Dinosaur park/On the way east on interstate 90 someone welded a man and dinosaurs in a competition have each mine do a live dinosaur and have in park it could also draw tourists
- A petting zoo makes more sense than any of these.
- Match private funds?
- Maybe get a putt putt or go-karts small amusement park
- We're retired and I'm familiar enough without these.
- Everybody needs to be able to use not to cater to specific few.
- Service the highest # of youth
- What happened to the Challenger Center Idea?
- Nothing too specialized
- It's clear you already have decided how to use it.
- Return the land to the state/use money for water
- How about somewhere other than swampland that won't be usable when needed!
- Expand land fill
- Do not develop another expense drain
- Being aged, we do not engage in any of these activities we enjoy strolling and sitting.

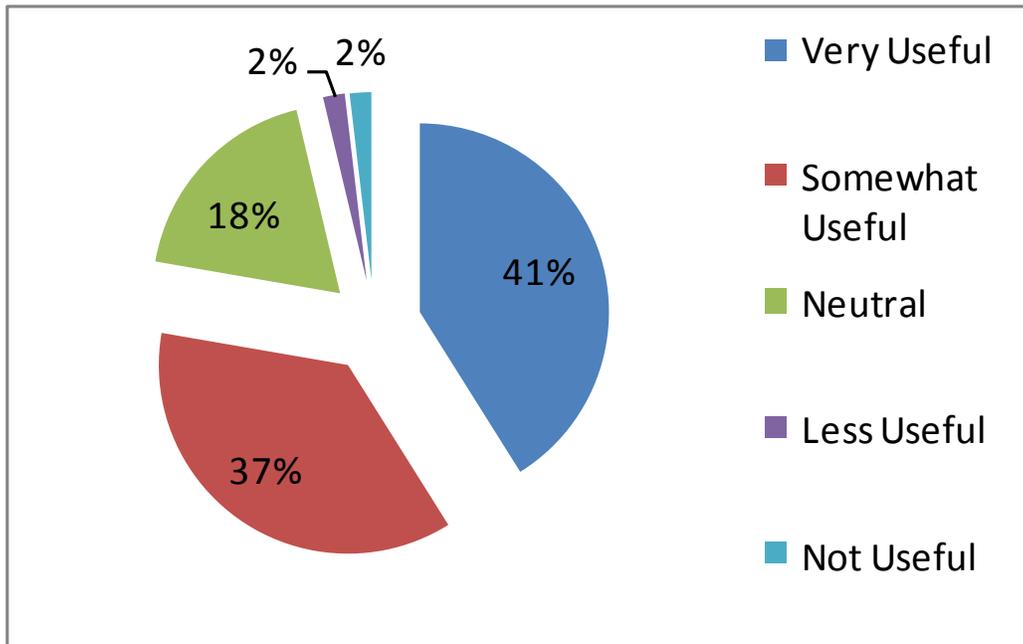
community garden where people without a yard can rent a space to grow things.

- How about a state park for skaters and bikers to get them a safer place to go than all over town
- Mall to keep shopping local
- Cross country work out
- Mini golf, wall for children to paint something for artistic opinion
- Gardens – manicure shrubs – a place to hold weddings/parties nature hikes
- A nice place to take your family for a picnic
- No more baseball fields!!
- Vendors for events taking place
- Ice skating/Plant trees
- Year round ice rink
- Don't think we need any of these – save the money.
- Very few senior oriented parks are here.
- None – more shopping options
- It is time for some ADULT entertainment please!!
- Public hunting land (undeveloped)
- No place to camp in town w/ bonfires w/out going to R.V. park and more low income apts. for single moms.
- Handicap accessible park
- One w/ lots of trees for walks, etc. The good parks are always so busy!
- Why not sell it!
- Dog Agility park
- Tennis courts
- Going to do with it what u please
- Enclose the future fields so they can used year round!
- Could use a warm water fishery
- Go carts? (suggestion)

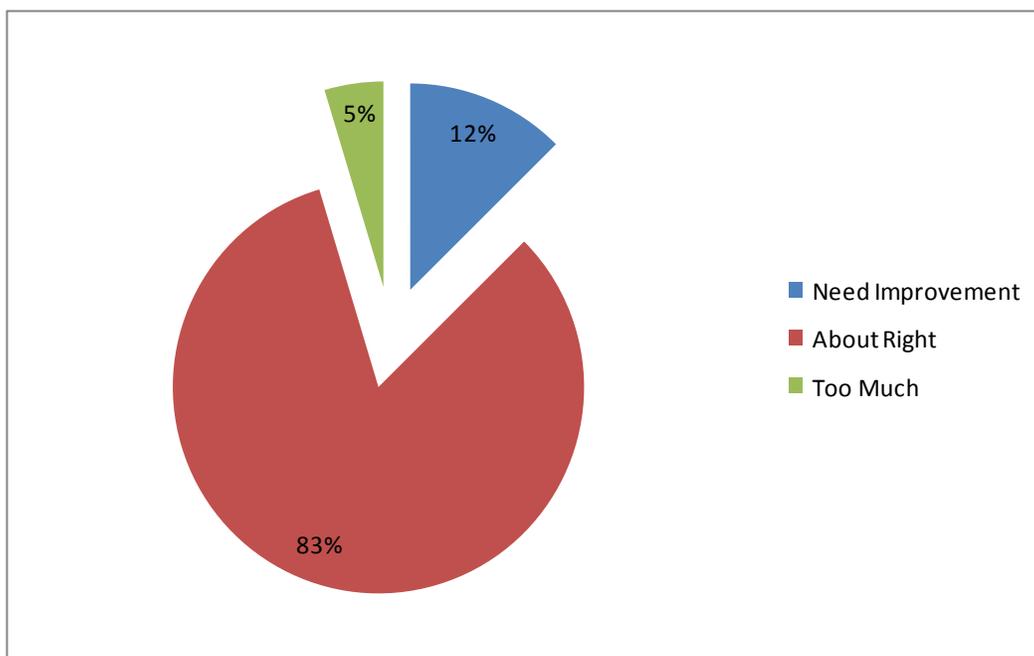
## Community Information and Involvement

In the Community Information and Involvement section, respondents were asked to weigh in on the flow of information, as well as rating the City staff and Council.

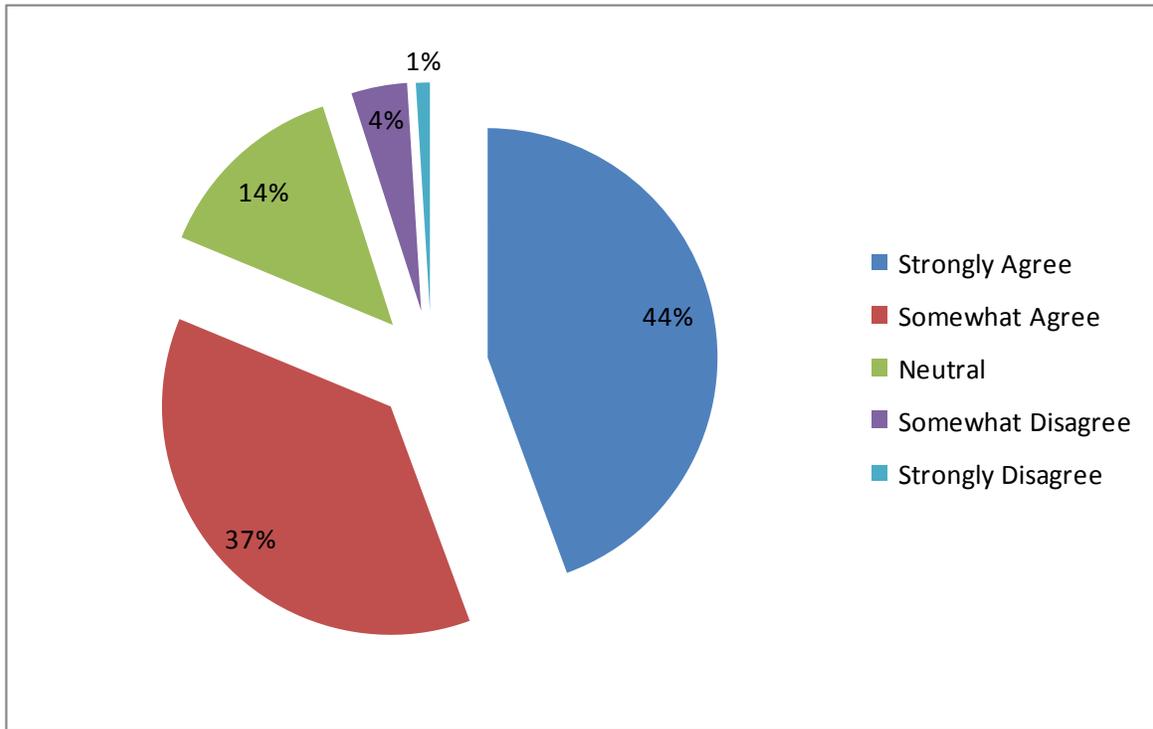
### Community surveys for Penny Power and the Annual Survey are...



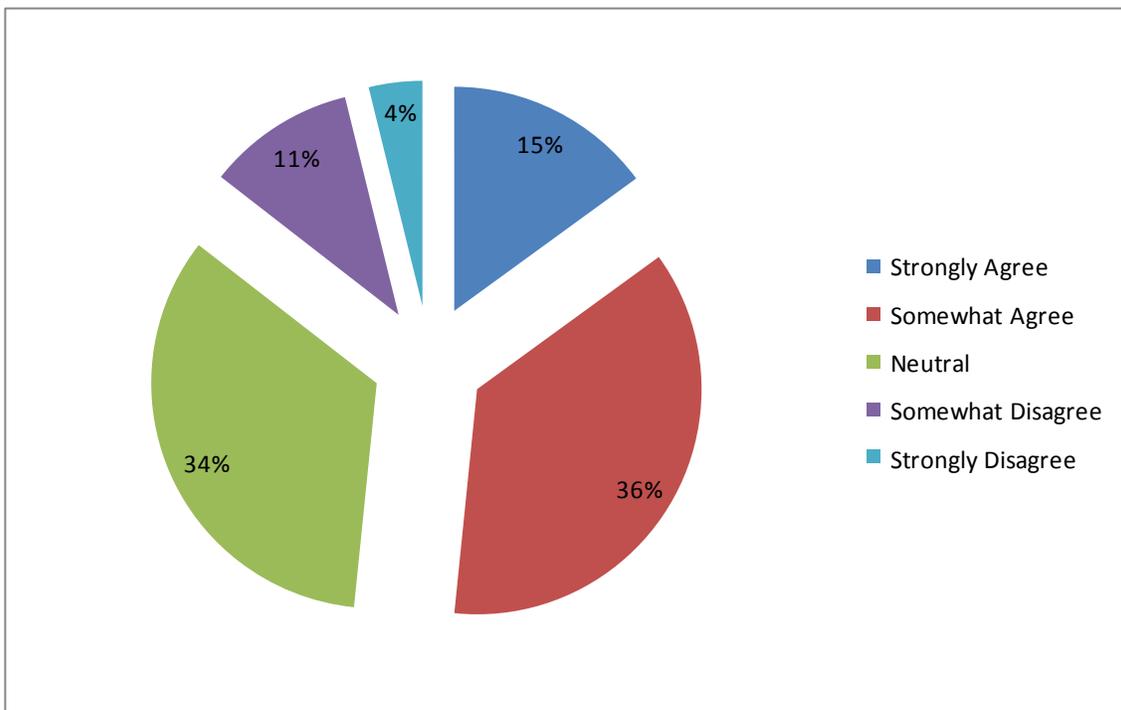
### The City of Gillette public information and education mailers (utility inserts, mailers, press releases, web-page and public access channel)...



**The City staff are friendly, professional, and service oriented.**



**The City Council does a good job of listening to citizens and responding to community priorities.**



# Community Information and Involvement Comments

## Any further comments regarding Gillette community information and involvement?

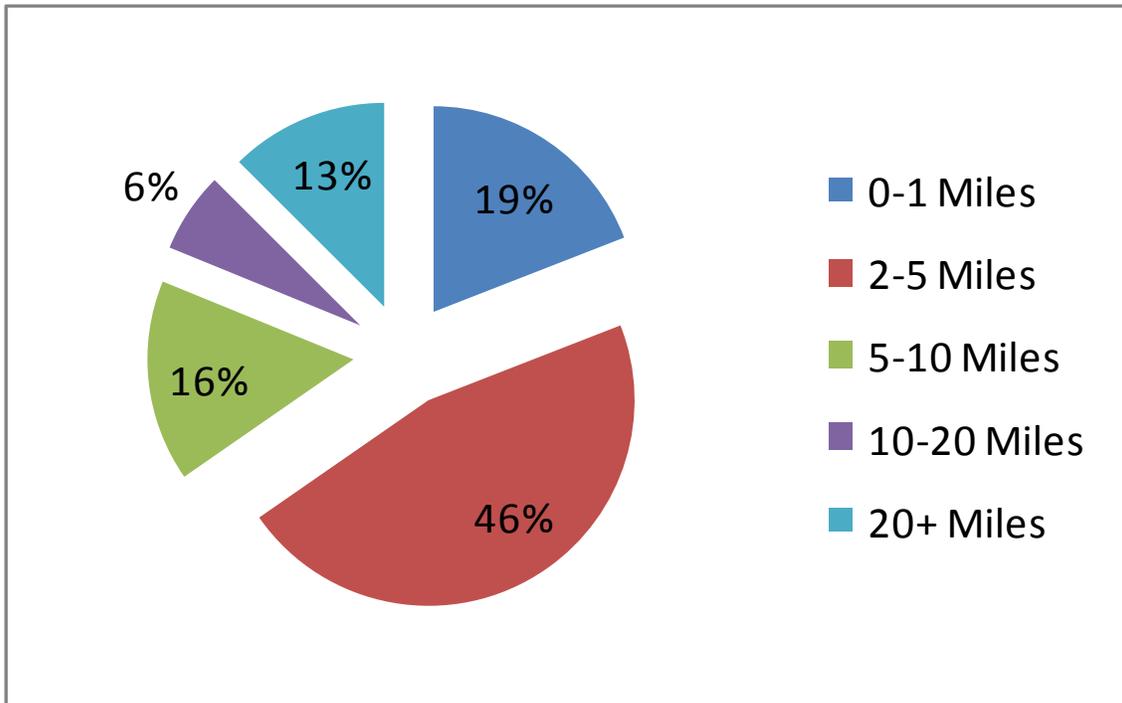
- I think in a lot of cases the City Council does what they want regardless of public opinion (14)
- City does a good job (8)
- Spend less (4)
- More public information (4)
- Like the City Facebook page (3)
- No more taxes (2)
- The City staff is helpful (2)
- The City of Gillette has a serious attitude problem. In my dealings with them and based observation the 'city' seems to believe 'they know best' and 'Damn any one opposing our will!'
- Customer service people are grumpy and of little assistance. Utilities fails to accommodate struggling families. Fails to admit their mistakes. (Billing)
- Don't even read, I pitch them
- Listen to all people equally
- don't look at 1% tax as infinite source of money don't threaten citizens with exorbitant fee to get tax bill passed!
- the Cemetery Board is the Laughing stock of Gillette and the Most Embarrassment the City could ever have
- Why does Gillette support a Golf course and not the Humane Society? Shame. If Gillette can give to the Golf course then GILLETTE SHOULD GIVE to the Humane Society. Help them! They need help and it is a 'humane' cause.
- Water restrictions should apply to everyone business, churches and city
- We the people should be more involved
- Public buses
- Always room to improve
- Robin run for mayor - Everett go away this is not for you. If you want to pack a weapon into a council meeting you need to retire.
- The Rec Center could announce when sign-ups are for activities for children.
- I have not lived here long enough to comment on #4
- Too much stuff on city web page.
- Gillette seems to pride itself on countless informational ways for community to get involved, but shuts out citizens when it comes to major decisions/events.
- Education and publicity is excellent. City Engineering Dept. communication is awful.
- Yes - enforcement of trashy/dirty properties sucks!
- I feel alot of money is wasted, my opinion.
- as a whole I believe the city staff are a bunch of entitled idiots who forget who pays their salaries
- We pay online and do not interact with City Staff
- Mayor needs to learn state constitution!!!
- Flouride needs to be taken out of the water Council members make way too much money
- I believe the City Council listens very well, they at times push their own personal agendas, and respond less.
- Over the years Gillette has done a good job planning considering the challenges that have surfaced. Keeping the public informed should always be a priority forward thinking to the future is a must.
- Get Email Address, permission to use and use Email to notify of Events, road closures, et

- Have not gotten involved in city government
- Better city financial transparency, and more public Internet access.
- My last call to utilities to ask questions I was told 'there is no problem' - 'you don't have a problem' instead of addressing my concern. I was dismissed instead of a solution being found.
- Great up to date info posted on Facebook. Good job Joe Lunne!
- Haven't had any personal dealings w/ city council.
- I'm not sure about City web page, don't use it much. And we don't watch PAC much either.
- Instead of handing out money to community groups, apply that tax money to keeping taxpayer expense's down, such as utilities, streets, etc. across the board, no exceptions!!
- do more about the drainage in Sage Bluffs especially.
- More live events on GPA would be nice. I realize this will require more employees...which I support.
- When was this 320 acres agreed upon. We have enough parks and golf courses
- No more baseball fields!!
- I think the City and County cater to the certain class of citizens. The rec center was built too far away for kids who need a place to go.
- 'canned' council meetings is not a positive randomly select some adults to 'serve' for one month on city council and/or board with full voting/discussion rights
- Better advertising to events in town for out of town people as well as citizens Marque needed on Interstate and 59
- Keep doing spring clean-up!
- its all about the money
- Every employee needs to be on the same page - you could ask 3 people the same question and get 3 different answers.
- they need to build a new Lakeview the oldest school in Gillette. Windows only at the front office
- My husband throws away the fliers that come with bill before I get to read them. He does not read them. I signed up online for emails
- I like the email news releases
- Consider advertising animals available at the pound via radio/newspaper, webpage (Adoption)
- The new mayor is doing a good job.
- The city can put packages together for information about the city especially for the new people coming and planning to live in town.
- I'm too new here to answer.
- The city was supposed to put a retaining wall on my property and I have to incur the cost myself
- Politicians need to see policy and strategy and get out of the details
- The optional 1 cent tax was a good thing and will save a lot of money for my household
- We need more activities for teenagers.
- Spending money on the 'Down Town' area's a waste of tax payer money. 'Main Street USA' is an era that has had its time, maintain what's there but move on.
- Any time a penny power thing comes up it is too late for it is already passed during closed door meetings. The survey's are just a formality.
- Nice place to live
- As a taxpayer I believe we should question what and how much we can afford. Saving for the future doesn't seem to be in the questionnaire.
- Good feed back in opinion/editorial NR page.
- City council voted in favor of an out of state developer and against an entire neighborhood. The developer backed out of the proposal because of the public outcry i.e. they had more scruples than city council.
- Joe Lunne does an outstanding job.

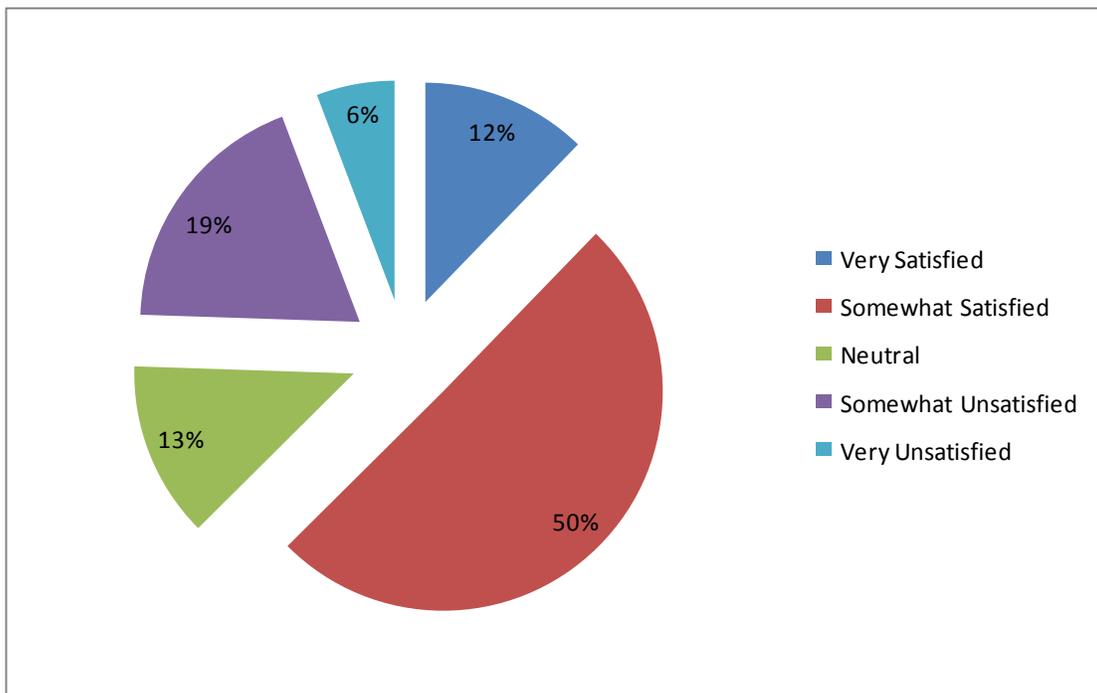
## Streets

In the Streets section of the survey, citizens were asked about their daily commute, safety, road condition and pedestrian safety.

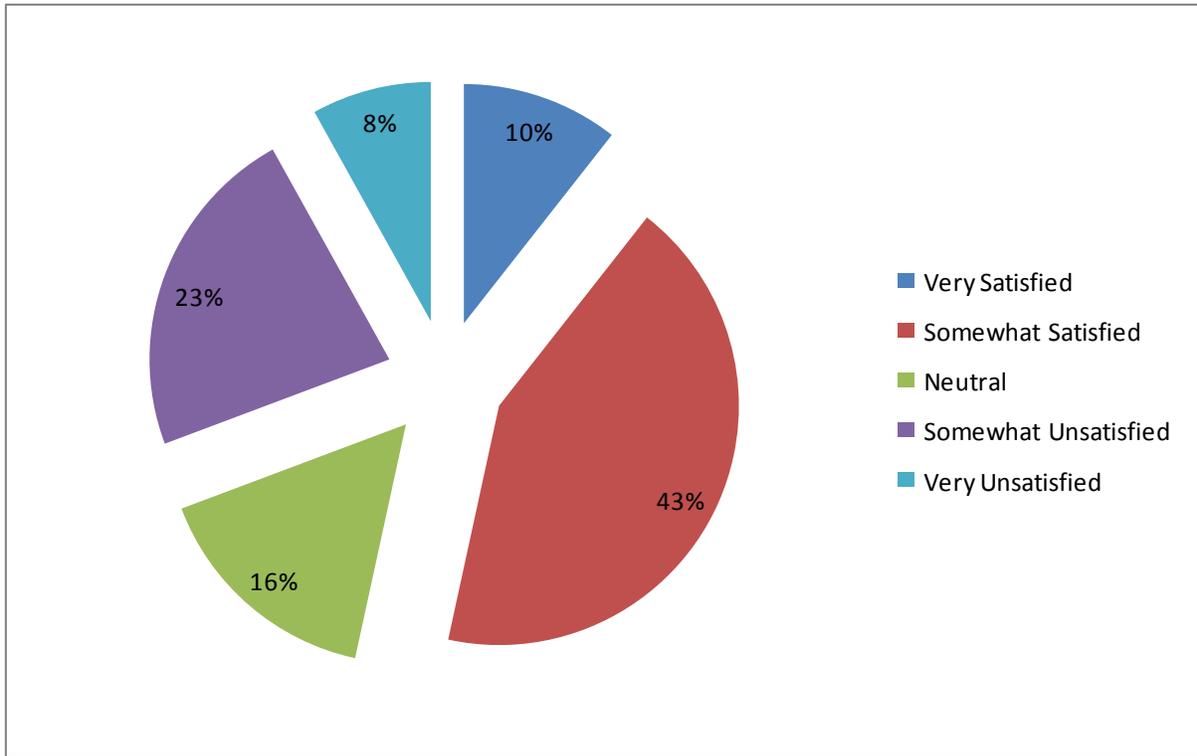
### How far do you commute to work (one way) each day?



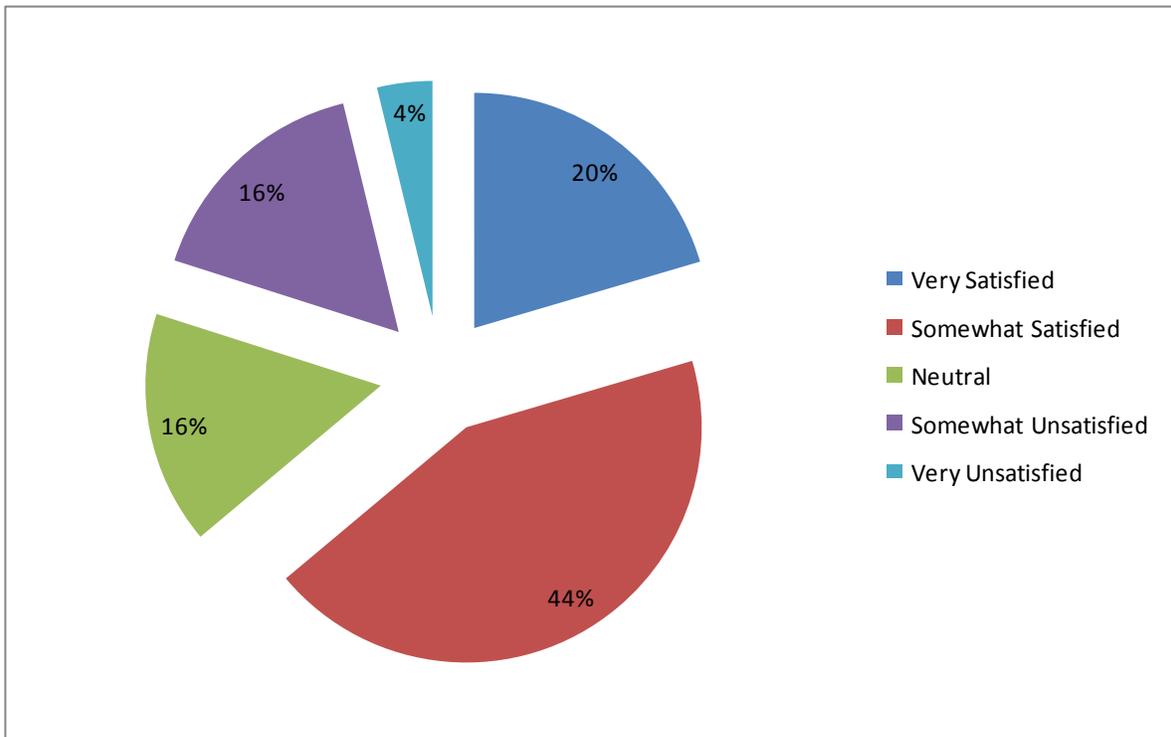
### How satisfied are you with traffic flow in Gillette?



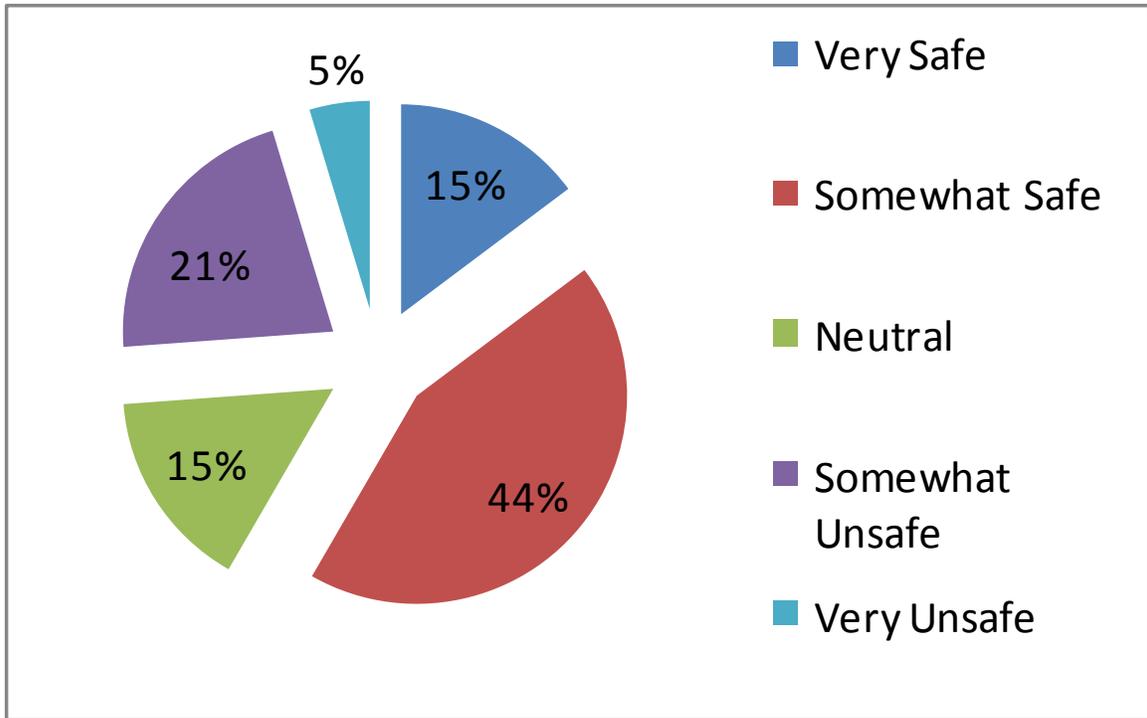
### How satisfied are you with street conditions in Gillette?



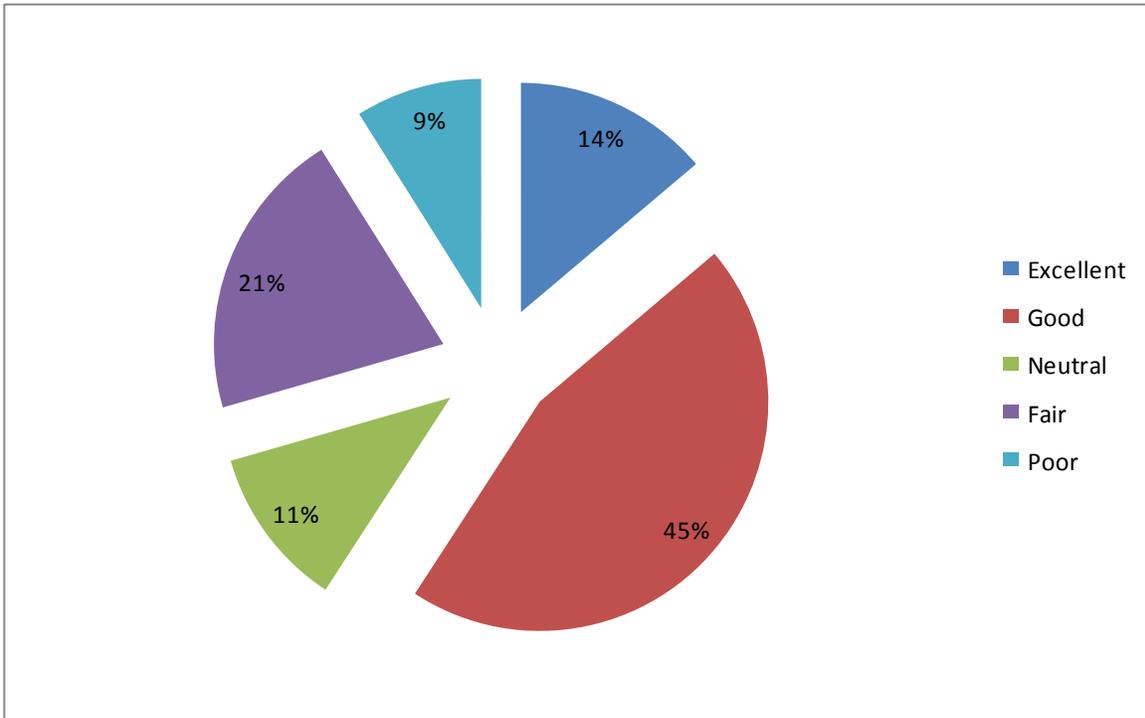
### How satisfied are you with street signs and traffic signals?



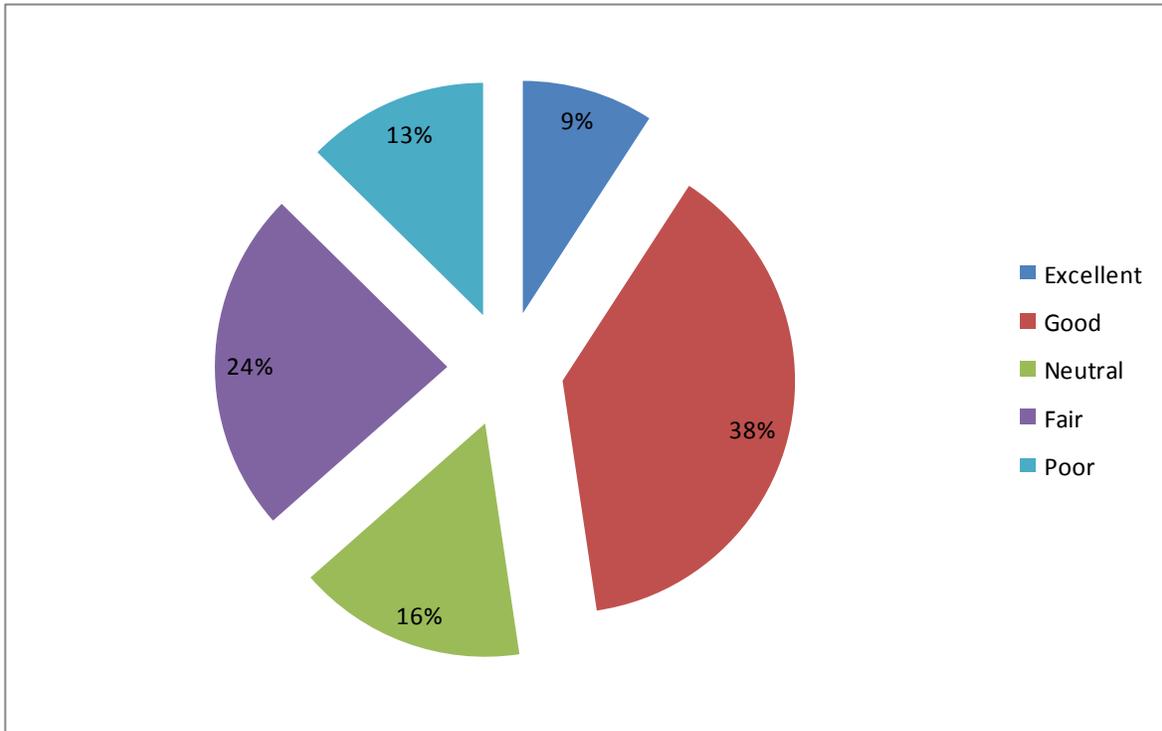
### How safe do you feel driving in Gillette?



### How would you rate the condition of streets and roads in your neighborhood?



## How pedestrian friendly would you rate Gillette?



# Streets Comments

## What would you like to see in the future with the City of Gillette's streets?

- Streetlight improvement (More signals, left turning lanes, etc.) (75)
- Potholes fixed (68)
- More sidewalks/bike paths (56)
- Pedestrian safety (More crosswalks, more enforcement, etc.) (46)
- Traffic law enforcement (Speeding, running red lights, etc.) (43)
- Improve snow removal (34)
- Too much construction (28)
- More visible road markings (27)
- Fix more secondary roads (19)
- Cleaner streets (9)
- Fewer vehicles parked on the streets (9)
- Re-evaluate speed limits (6)
- Better road surface (5)
- Reduce cell phone use (4)
- Common sense traffic control. Why do the R R crossings stop parallel traffic at lights adjacent to them while traffic crossing the tracks is also stopped when a train is crossing? Brooks and Garner lake both do this regularly. Traffic parallel the tracks gets a red light for 2 or 3 minutes some-times! Also - lose the 'City of Gillette Residential Speed limit 25 mph Unless Otherwise Posted' signs when there is another speed limit sign within 1/4 mile.
- Better Exit Strategies (management) on Boxelder from Kmart.
- Study to see if more stop lights would be needed on South 59
- Get away from LED signals as in snowy weather they become covered with snow as they aren't able to generate enough heat to remain visible. Especially the lights at Douglas Hwy and Southern Drive.
- Wider in subdivisions
- Some requirements to make private property maintain a certain standard for driving surfaces (example is roads in Thunder Basin Shopping Center and Holiday Plaza.
- Stop naming different segments of the same street different names ie: 4J - Enzi Drive Boxelder - Harder Drive Burma Ave - Oakcrest Dr. Talk about confusing! What was someone thinking?
- It is a little difficult to navigate around without street signs on some roads. It has taken me awhile to name the streets.
- Street Dept does a good job
- less dips at intersections
- I like the widening of streets.
- Completion of Boxelder extended will improve traffic in my neighborhood
- Gillette has been wonderful in trying to anticipate traffic needs. I love the Burma overpass.
- Kudos! Four way stop on main is puzzling - would rather have lights coordinated up and down main to 2nd.
- The Burma extension and southern loop are a great improvement. There is still a need for more streets running north and south thru town.
- I would like to see a crackdown on drivers would disregard emergency vehicles when they are using lights and sirens
- When you redo or build new streets for housing make them wider.
- Extend Butler Space to the north.
- I ride a motorcycle. I have been stopped at Jakes Tavern for several minutes. A motorcycle alone

will not trip the light – can anything be done?

- The crosswalk they are talking about on southern I believe will be very disastrous!! needs to be over the road or under the road!! I live in Remington and would definitely not let my kids cross there if it goes in through the road!
- More lanes
- Side roads maintained a little better - the 'out of the way ones'
- Better flow of traffic.
- Less drunk driving
- Also, construction crews seem to have no concern for the drivers or wait time caused by road construction.
- street sign names of streets are NOT always there and visible.
- Yes the city has put extra belt roads in but the majority of traffic doesn't use them b/c that isn't where all the shops, restaurants are. Everything is still congested. Can we get a local map that shows Federal Ave. on it. All the local publications (House mags, etc.) show Federal as Bozeman Ave. It's been a few years now!!!
- City does a good job on snow and removal
- The right turn only lane at the intersection of Lakeway and 4-J needs to be better enforced to many people go straight through that intersection. Make it a turn and straight lane.
- Proper drainage/maintenance of walkway/curbs/bike paths
- Please grind down the high curbs going up into our driveways - hard on littler cars. Part of our neighborhood was done in years past. But not finished - work stopped.
- Stop putting trees in front of stop signs. they grow to obstruct view of sign.
- no or less scoria
- MAKE THE ROADS IN THE NEW SUBDIVISIONS WIDER!! It seems that there are lots of disgruntled people with regard to all the construction. I am more tolerant about it because I see the benefit of having good roads.
- more road lanes, nice landscaping,
- More access to Wal-Mart - Kmart - Ace than just Highway 59 Boxelder and Lakeway
- Maybe more trash cans
- Over head bridge at NZ and Southern instead of tunnel - potential for crime
- Repair them the right way the first time instead of over and over - more storm drains on lower areas - my driveway floods every year because they put the drain to low down the street
- the streets are great
- I have never seen any storm water prevention control in RC Ranch or anywhere else for that matter. The storm water pollution prevention plan says they have 24 hours to clean up the streets after an event.
- Street signs have improved.
- Curb and gutters on our street - WATSABAUGH - are rough going into driveway. Drainage in winter time, bad. Water and ice builds up til it overflows into my driveway.
- I would like to see the City enforce private property when of large parking lots to better maintain them. Specifically, Powder Basin shopping area.
- some improvements on road construction policies S&S concrete is the worst contractor as far as safety and quality
- Trees along roads
- Just keep up the good work!
- Keep them in excellent condition
- Continue to find ways to unclog the main arteries. Great work toward this in the past 5 yrs.
- Fix the ones we have before any new ones fix intersection instead of rock and roll - bump, chug make smooth so can maintain speed to let traffic flow much better. Also too many curbs get run

over street are not rounded near enough for larger vehicles our main mode of travel in pickups and 3/4 ton trucks can't turn as short as small cars - we are an energy town and need vehicles to fit need I really get disgusted running over curbs to keep in proper lane other's do too.

- nobody will listen anyway
- when you fix them, fix them right instead of tearing up the same streets over and over.
- Some relief of Hwy 59 traffic congestion
- Maintain what we have, let developers pay for new roads it and when they develop an area Someone in the streets division needs to inspect road repairs after contractors cut into the streets. Make them fix the roads correctly.
- High cost bids half ass the job so they can come back and fix it in a few years.
- The construction areas are not maintained - are very rough and not sloped for water to drain away.
- Continued improvement. It's definitely getting better. The streets in my neighborhood are a work in progress. Seems to be dragging on.
- Construction project on Skyline is a real mess! Poor planning by WyDOT
- I understand the short construction season, but it would help traffic flow tremendously to stagger construction on the routes into town. When all of the south facing roads are under construction including mj. intersections, at the same time it is very frustrating (59, Enzi, 50)
- OK the way they are.
- one way thru streets so Douglas highway and 4J aren't the only ones
- Better traffic flow after large events
- let's repair and take care of what we have before we build more belt loop roads etc.. the street
- conditions over all are horrible
- Hire contractor company that finishes a job in less than a year or finishes one project before starting another. I challenge anyone in the streets dept. to come talk to anyone living in Doud Ranch!!
- They do not look to the future but tear out things randomly and lots of streets at a time or at once. This restricts ways to go. Turning lanes on Boxelder by Wendy's and Walgreens! Such a high traffic area and very unsafe. Also on 4-J from Children's Center to the stop light heading north traffic can be backed up.
- I think that big street projects need maintained better. Not everybody has a truck. And the neighborhoods are getting really bad. I don't think skimming over a road w/ a layer of asphalt is very effective, it doesn't last long.
- Maintain current road development, finish and complete all walkways.
- nothing they're good
- Nothing, the wider streets are better for traffic flow.
- I think our traffic signals are horribly wasteful in time/effectiveness and it increases the emissions in the air. I think the flow of traffic would increase and become more effective if the traffic signals were analyzed by a professional company. I very much dislike the Echeta Rd. and 14/16 Light and feel very unsafe at Boxelder and Hwy 59.
- Better planning for access during construction leave at least one way to get from here to there - woe, the people in Westover
- Need less traffic light to many slow down traffic
- Stop switching out lights for stop signs - people here don't know how they work!!
- Less uncontrolled intersections. There are 2 of them in Western Way that are quite dangerous at times.
- like to see more garbage disposal receptacles to throw trash in by walking paths
- Better planning of where and when construction will occur so traffic is less hindered
- Move trees along streets road construction necessarily to be all new roads

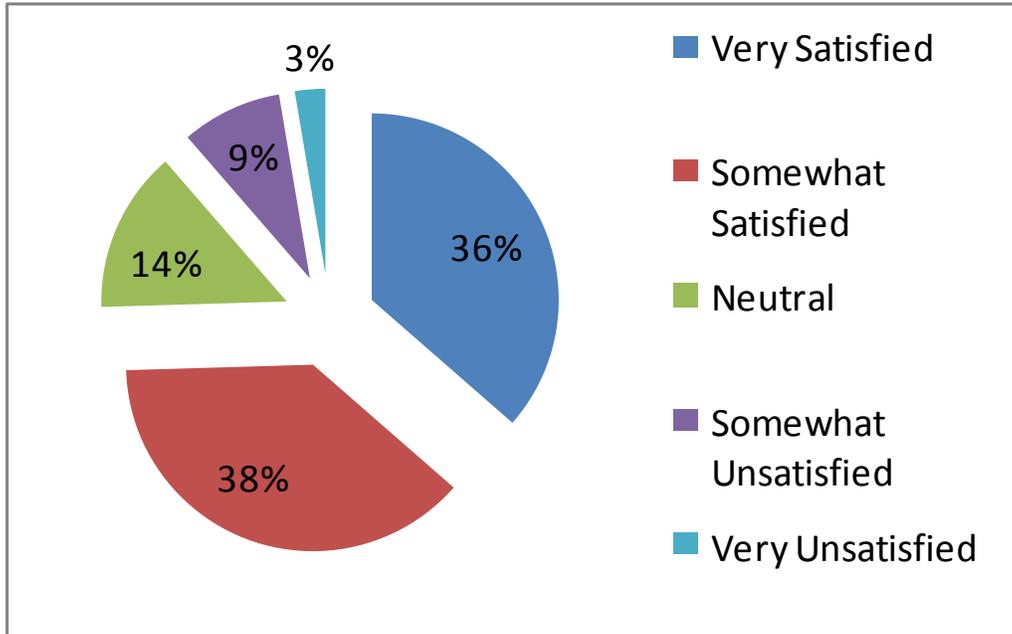
- Large main road intersection signs
- Repair - Redone - Gurley Ave from I-90 underpass North - really rough. Fox Park streets bad. In Fox Park, 4 way stop signs - north south street should be there. Stop signs on East-West streets only??
- Cleaner, more motorcycle friendly.
- More four lane streets
- No garbage and less scoria which clogs street drains and make it look like a dirty town Parking in the proper direction, ticket violations Parking on the sidewalk, ticket violations What signal are we sending to our young driver's?
- Repairs in trailer courts - some intersections need stop sign rather than yield signs.
- I would like the City and County to think about their street improvements together, for example the Hwy 50. Every access coming from town south has construction.
- Bigger - readable street signs! Being behind or in front trying to slow quickly to read them can be frustrating to reader or follower suburb areas - housing markers would be helpful too - there's a few.
- Level manholes
- Do different things for water. Putting rock down makes town dusty and doesn't work well.
- the mandatory fine for residence who don't remove snow from sidewalks, especially on 4J and other major roads. Keep pedestrians off the roads in the winter time
- Why are there dividers in the road - seems they could be dangerous?
- REPAIR and upkeep: Do it right the 1st time and then keep up maintenance.
- My street should be wider. It is hard to back out of my driveway without hitting neighbor
- The area between Boxelder road and the back of businesses - Office Depot, Dollar Tree, the Great Wall needs some work. Looks trashy in winter and summer. Pot holes, etc.. The whole strip there.
- The road Butler Spaeth by Jakes. Fix the road. I live in trailer court that road is horrible has been for years. Fix the road!
- Turning lanes on busy streets
- Adding a left turn arrow southbound on 59 from 2nd st (probably a state DOT issue)
- Gentler driveway curbs
- Burma connected to Beaver Drive! Boxelder 5 lanes from 59 to 4J
- 1 Walk over 'Burma Ave by hospital to safety and traffic interruptions 2 I-90 exit by Towers West causes lots of traffic backup on I-90 exchange 3 Too many trucks on Hghw 50 and no regulation of jake brake despite postings 4 Consider stop light at Force Rd and Hgh 50 intersection Lots of good, new additions ie Burma Exchange
- There new pot hole fixer leave too much gravel on top that gets spread all over, I understand there needs to be some to push into the tar, but too much is left and becomes very hazardous to motorcycles and bi-cycles
- More pressure on private owners (like Powder Basin) to repair pot holes.
- Block off the end of Knollwood Dr - people drive back into the dirty mud and drag it back onto the pavement - very ugly.
- Better repairs so aren't fixing the same pot holes each year
- Plan street construction better, streets in Gillette are torn up with construction all over the city
- Speed bumps
- subdivision streets need to be built wider
- Hwy. 50 from 2nd St. to Southern Drive could be 4 lanes. In general, our streets are great, especially compared to any other city or town in Wyoming!
- block parties?
- less traffic on 4-J

- Repairs in a more timely fashion
- Better roads
- The city needs to pay more attention to new sub division road construction. The road infrastructure in Remington Estates was poorly done. The city will pay for this mistake someday.
- When making repairs or building street - build for the future not just what it takes for the now
- Re-open the butler spaeth railroad crossing -better lighting on 59 in the medians
- Making long lasting repairs not temporary pot hole fixes.
- Street lights not timed at all which cause a lot of people to run reds. Great job in thinking forward - southern drive and other outer roads to future
- better accesses, turning lanes and intersections wider lanes in some areas
- The city needs to find another company besides ICM to do road work. They are unorganized, rude, and have a bad product. Look at any of their road work one year after completion and it needs redone!!!
- not sure everything seems ok.
- Better drainage.
- This summer someone should check that the sprinklers are not watering the streets at night instead of the grass. I pay for that water waste.
- more repairs, not just lay tar and rock... the cheap fixes on garner lake by the D.O.T. made the road worse...
- a northern loop
- Bigger signage - the green and white street signs are a little difficult for me at times to read.
- The curbs are very steep at driveways. The construction areas that are dirt tend to be very rough, but it isn't too bad.
- curb sidewalks on church street pave enterprise ave - drainage of water
- Roads diverting off of Lakeway are S^\$^
- I see a lot of road work going on right now and it is sure needed after the long winter. Thanks for fixing our roads
- Make more roads parallel to main streets with access roads connecting
- I am not going to live long enough
- Better flow
- The constant changing of speed limits - some for very short distances is confusing
- Only unsafe on my motorcycle
- keep subdivision roads better paved
- stop tearing up more than 2 streets at a time for construction
- The 25 mph and 30 mph speed limit signs in neighborhoods are confusing - some are just within 100 feet of each other. Which is it, then, 25 or 30?
- Being to make connections between street maintenance and need for sidewalks... i.e. Warlow and Gurley improvements at intersection, but no sidewalk on east side of Gurley where there are close to 300 DUs south of Kluver and north of Gurley - lots of kids - makes safer connection to park
- in some areas be made wider
- We need to reroute commercial traffic away from middle Gillette
- Road projects still need better planning and foresight, with all the money spent traffic flow and lights are still not right - more coordination with WYDOT.
- Quit laying or paving new roads and then come back to replace for something underneath the new road! Do it right and complete the first time.
- Eliminate the U-turns on Highway 59 coming into town.
- More landscaping (xero)
- Quit digging up new road. Get it right the first time. Boxelder & Butler Spaeth

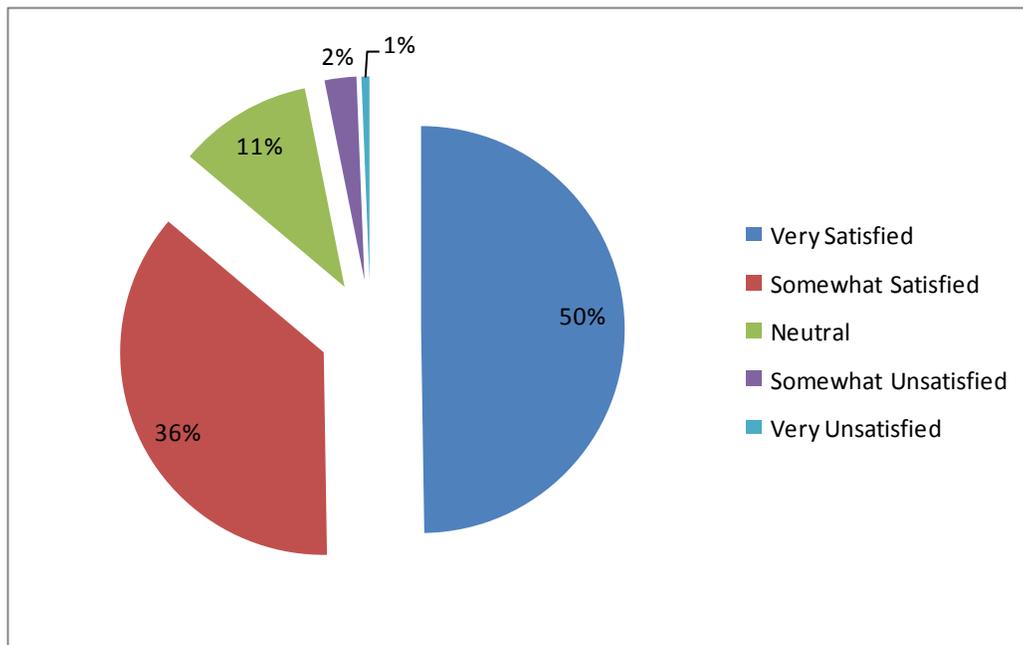
# Utilities

In the Utilities section of the survey, respondents were asked about their satisfaction with the City of Gillette’s utility services, including water, electrical, wastewater, solid waste and billing.

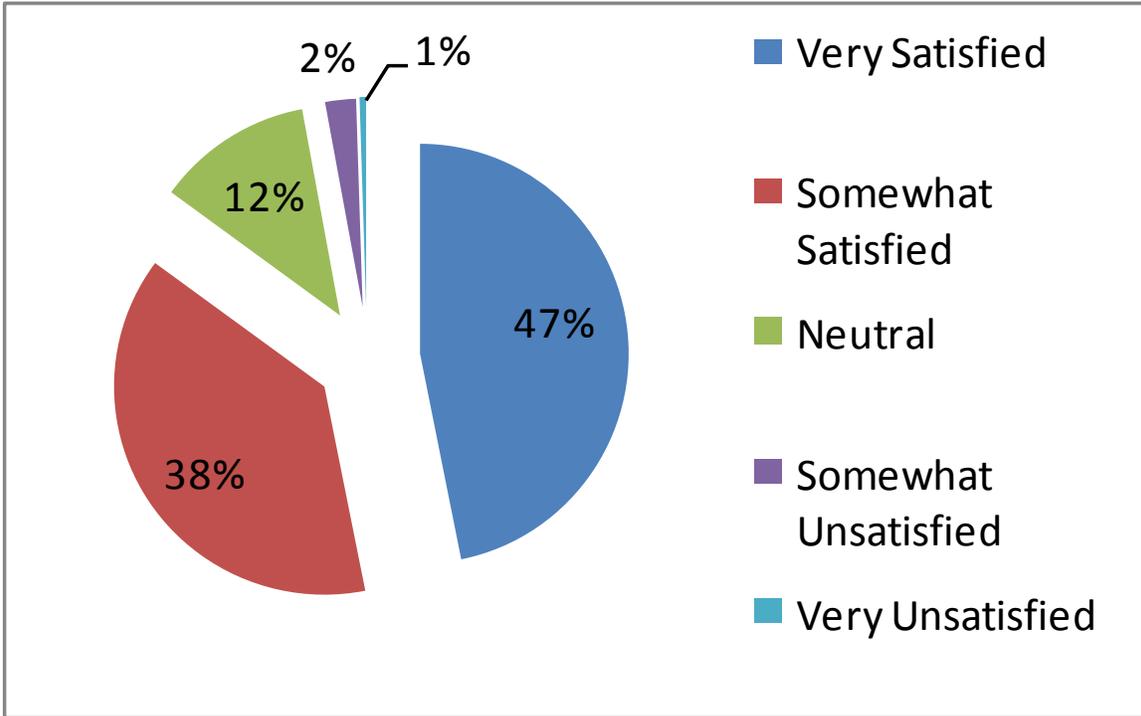
### How satisfied are you with water services in Gillette?



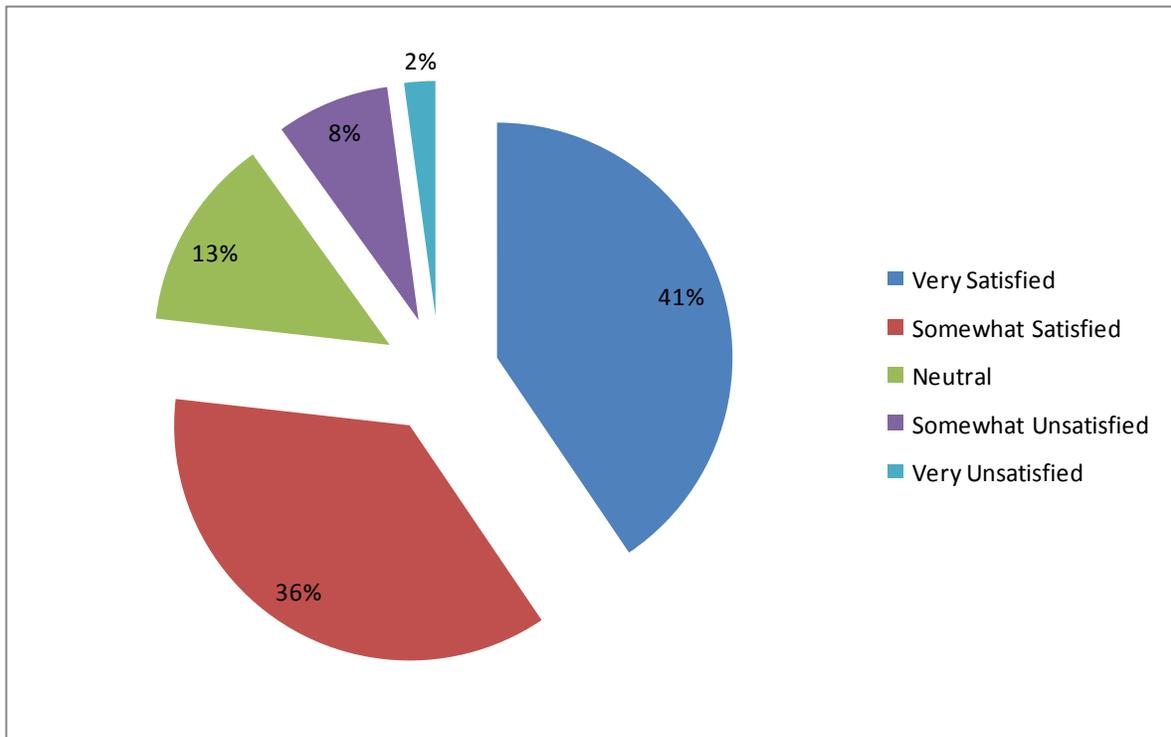
### How satisfied are you with electrical services in Gillette?



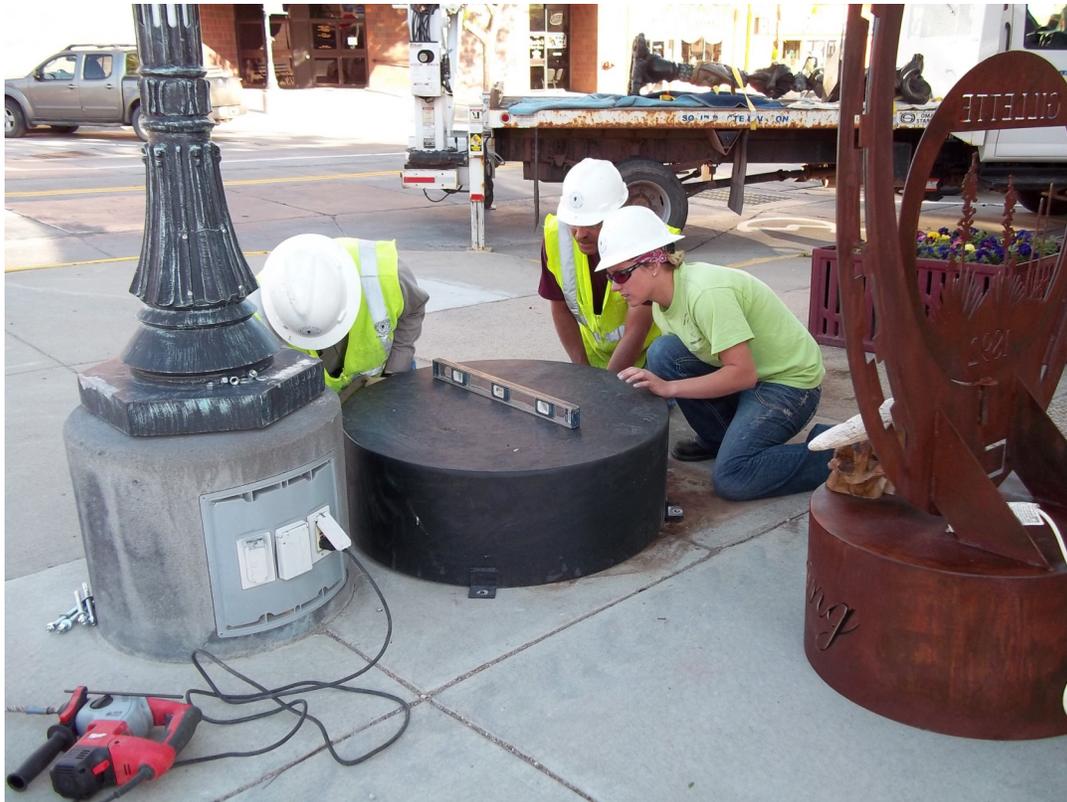
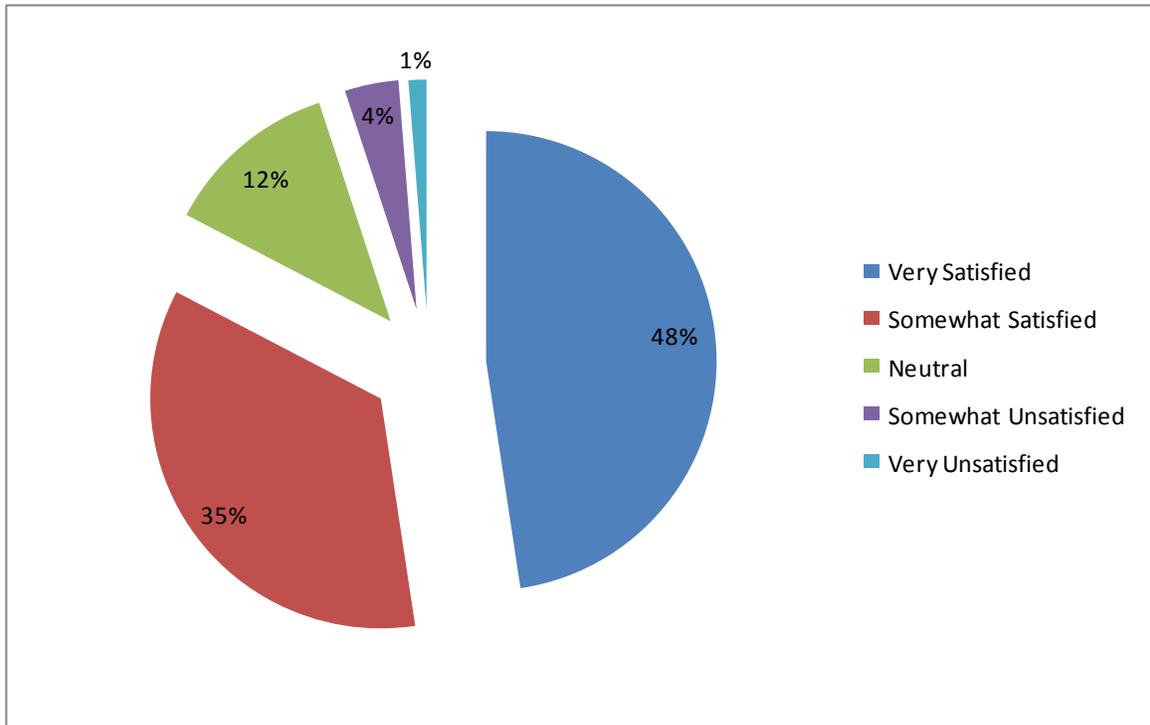
**How satisfied are you with wastewater  
(sewer) services in Gillette?**



**How satisfied are you with solid waste  
and recycling in Gillette?**



## How satisfied are you with utility billing and customer service in Gillette?



- Too expensive (48)
- Include more materials in recycling program (glass, cardboard, pasteboard, etc.) (29)
- Poor water quality (28)
- Better recycling program (easier to use, encourage more participation, etc.) (15)
- Bring back the neighborhood yard waste dumpsters (13)
- Provide recycling bins for homes (10)
- Lower water pressure (8)
- Like the new yard waste program (2)
- There have been several times when our recycling items are not picked up completely (leaving things behind) or not at all.
- The Water Project is shady in my opinion. Why did we start pulling workers from outside our borders, project that population would be around 100,000 by 2020 and over look something as important as our chronic water shortages for so many years, just to begin an expensive water supply project in the last couple of years without first getting funding for it?
- Would like to see a couple more clean up days for garbage perhaps one in summer and one in fall
- Nothing truly outstanding but adequate
- We should not have to pay for yard waste roll-out bins.
- Could work with County landfill better.
- I did not like the way the city decided to upgrade the new water systems and pipeline. The city committed to the project and started spending money, then in the middle of the project forced the citizens to decide how to pay for it.
- I live in an apt. - use only electrical
- Very good!
- The City Employees do a good job and care about the Citizens of Gillette
- Good
- No problems.
- Can lines be buried under ground (?) They are not in my yard and hang low.
- Disappointed in the last 1% vote on water I feel that we was railroaded on this is it was already decided when we voted
- When the city took over Fox Park we understood we'd be on city electric and so far we're not, we'd like to know why. We'd qualify for cheaper rate which would sure help our living expenses.
- left messages for water department about main to me house, they never called and as far as I know never checked it. Won't shut off in house (all the way) and driveway has caved around shut off in driveway.
- The website could use improvement.
- Have the heavy metal and pharmaceutical levels been tested in the biosolids?
- Senior discounts very appreciated
- Dump needs better hours.
- leave Heritage's water alone
- Better notification of water conditions as construction is going with pipeline
- Staff at City Hall excellent - police - concerned helpful
- With the speed we keep expanding all utilities are doing a good job keeping up
- Sewer system needs to be enlarged. Sometimes when the wind blows we get sewer smells.
- I am glad to see that the yard waste containers are getting picked up more often.
- Yard waste program should go longer in fall when needed most and start later in spring. To wet for yard wk paying for service
- cant use
- When paying bill could be nicer

- we had trouble (my neighbors and I) getting our curbside blue recycling to be picked up for a bit there.
- Signed up for recycling, but they never come pick up.
- Improve water quality by building more well fields in aquifers with softer water
- Don't come down on the small homeowner for water at different times when businesses water during the hottest part of the day. Also the big houses use a lot more water than the small laws. Watering gardens should not be frowned upon if watering on a day different than the designated one.
- Tracy very helpful
- Improve water taste.
- Personal wells for watering grass should be easier to obtain.
- I wish there were an online way to sign up for the recycling program.
- I don't like Source Gas Customer Services
- Put more interest into what's needed instead of what you want. Listen to the Public.
- Electrical department - when they move a electrical box and into your front yard, at least they could knock on the door and talk to us about it. Dig up the yard and leave, no communication.
- Very reliable.
- I don't like to ration water but have complied.
- Sewer for our area is on private property however it leaks and runs down street.
- The city is very good with building and taking care of request.
- We were charged an extra \$300 this year because our meter was 'spinning' according to the billing clerk and we were not notified, but the bill was 3 times the regular amount for 2 months in Feb and March 2011. Not happy.
- I called for a problem with a street light and it was fixed at once! Good work!
- Some advertise of available composting resources from the city would be nice - how; where to find
- Gillette has done a pretty good job with this part of the infrastructure considering the growth we've experienced trying to keep costs down for the consumer.
- The city's ordinance against alternative energy (solar, wind) is counterintuitive and behind the alternative energy movement and development of the rest of the nation.
- I wish more notice was given before bill is due. I receive my bill usually only eleven days before its due
- I'm satisfied with service.
- allow us to have more than 1 garbage can
- Never had a problem! Thanx
- Keep up good work.
- Sign up for online billing is too complicated.
- Permanent commercial dumpsters parked on the street for multifamily buildings! I've never seen this b/4 - these need to be in the parking lots
- We moved from Fox Park and it was in a well the water was great. When we moved into town it was recommended that we buy a water softener which adds to the monthly bills.
- We need better drainage from the properties and not from the neighbors.
- Solid waste drivers should be responsible for trash they drop while collecting
- In Fox Park water and elec are not supplied by City.
- Good job!
- The lawn recycling bins at each house is a waste of time and effort and the cost to pay for drivers, bins, repairs is not cost effective. They stink it not emptied after each mowing (only allowed 1x month - unless pay for extra dumps).<sup>48</sup>
- I was very unhappy this winter having to PAY for additional water for my children due to the

fluoride.

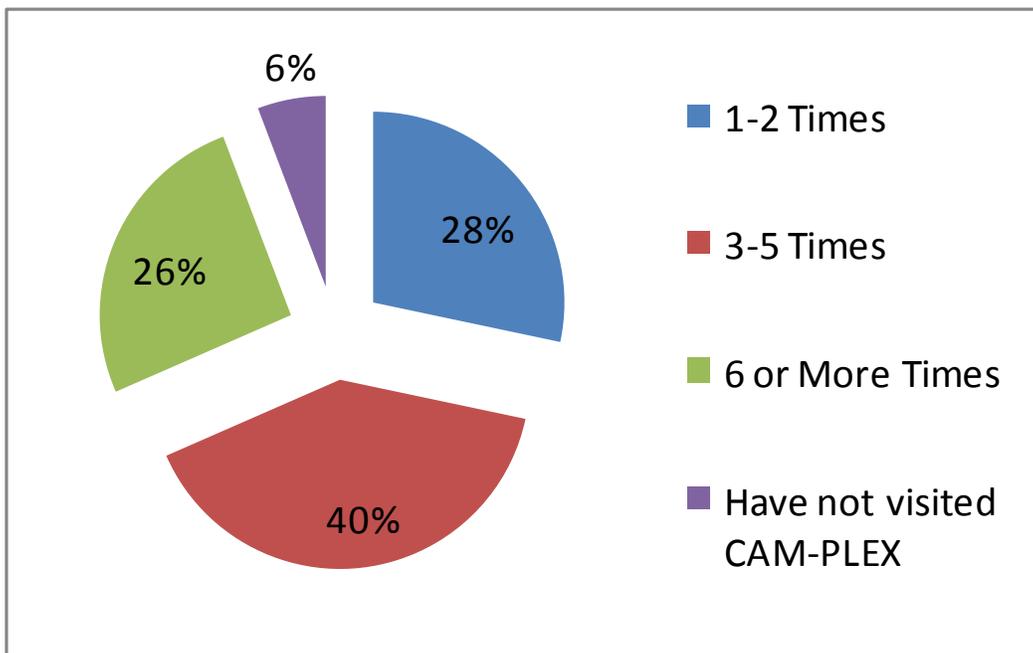
- The recycling program needs lots of improvement we live at the end of the street and always have to pick people recyclables out of our yard.
- Far to many outages each year of electrical services
- ARC has had numerous problems with the water systems. Very hard to deal with when not given any notice of water shutoff.
- too many choices for gas service/negotiations - City and County should be doing this. They have staff, information, and technical access to research
- Why is sewer and water billed together water for yard watering is 'NOT' SEWER
- Source Gas needs to work on there communications
- The people at City of Gillette utility office are very friendly.
- No problems
- trash dumpsters are small for families
- I have been a Gillette home owner since 1994. I rented my property to my son and moved to Col. for 4 yrs and returned this yr. I always PD my bills on time, but was still charged an enormous down payment only to have my electric and water shut off after paying the deposit and then was charged for a reconnect charge and a credit check as well.
- Need more water for our large community
- interactions with utility billing people have not been pleasant we have paid on time every month for 6 years and transposed a number on a check one time and got a nasty letter
- They (#4) wrote out the garbage can - to street - our 10 y.o. put it out that day. Was that really necessary??
- Would be nice if city would sell chipped branches for mulch in addition to the compost. Don't need yard waste picked up weekly would like to go back to every other week.
- Arlington and Saunders - retaining wall washing away for over 1 year - no response or repair!
- you utility depts do a fantastic job
- garbage trucks should also pick up recycling
- Some recycling drop off sites get overflowing - no room to throw newspapers or plastic - Wal-Mart area is one example. How often are these monitored? Do you have info. showing where all the drop off sites are?
- Sometimes they skip our garbage or recycling
- yard waste bins at property owner - great idea
- Why do we have to pay for water to come into the house and pay for same water to leave house
- Offer spring cleaning pick up for large items more than once a year.
- Trash spilled from trucks at pickup should be cleaned up, instead of left for home owners returning hours later to trash blown all over the place.
- You tell us to conserve water use but the water main line in front of house has been running water down the road for 1 ½ months (that's not conserving)
- no but solid waste.... cans need to be weighed so they don't blow all over streets in our windy Wyoming state.
- It would be nice if everyone cooperated. Darned people just don't want to play fair. 1. Last fall I was told there was a water leak at my residence, the city wanted to relocate the shut of inside my house. I have heard nothing more. 3. My sewer line is old and needs replaced. it spans into my neighbors property, to properly connect to the city will be more than I can afford. I pay \$400 every 18 months to have it snaked. I feel caught between a rock and a hard spot.
- Our mail gets lost frequently. When its the City bill lost, the notice threatens disconnection. Give customers the benefit of doubt initially.

- Trash truck forgets to pick up our trash about once a month. They will come back and pick it up

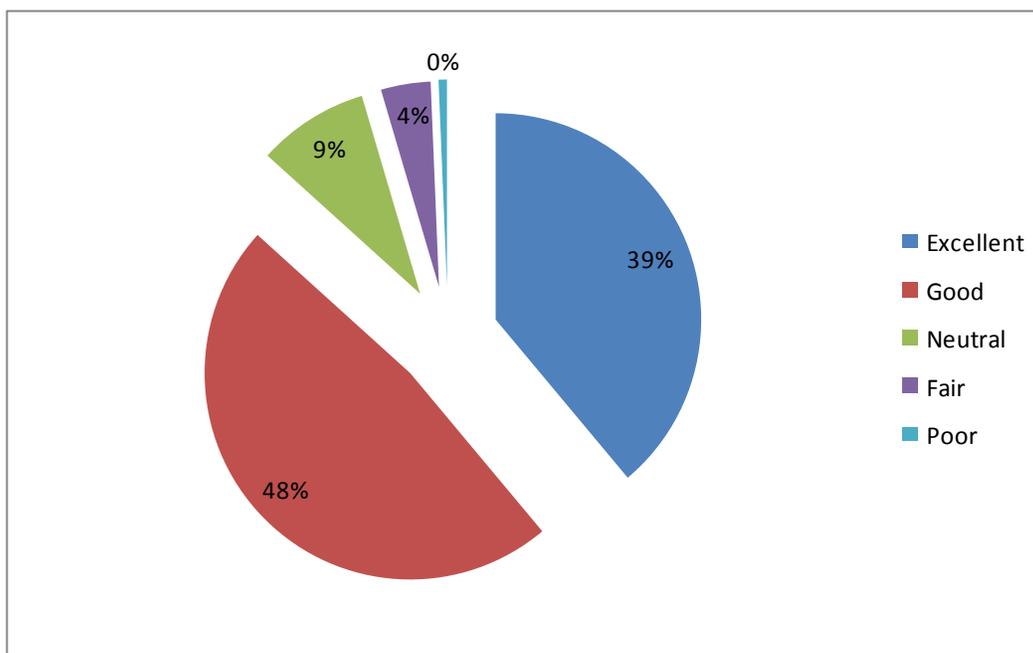
## CAM-PLEX

In the CAM-PLEX section of the survey, respondents were asked how frequently they visited CAM-PLEX, as well as their experience and satisfaction with the facility. Citizens were also asked how they felt about the subsidies currently funding CAM-PLEX.

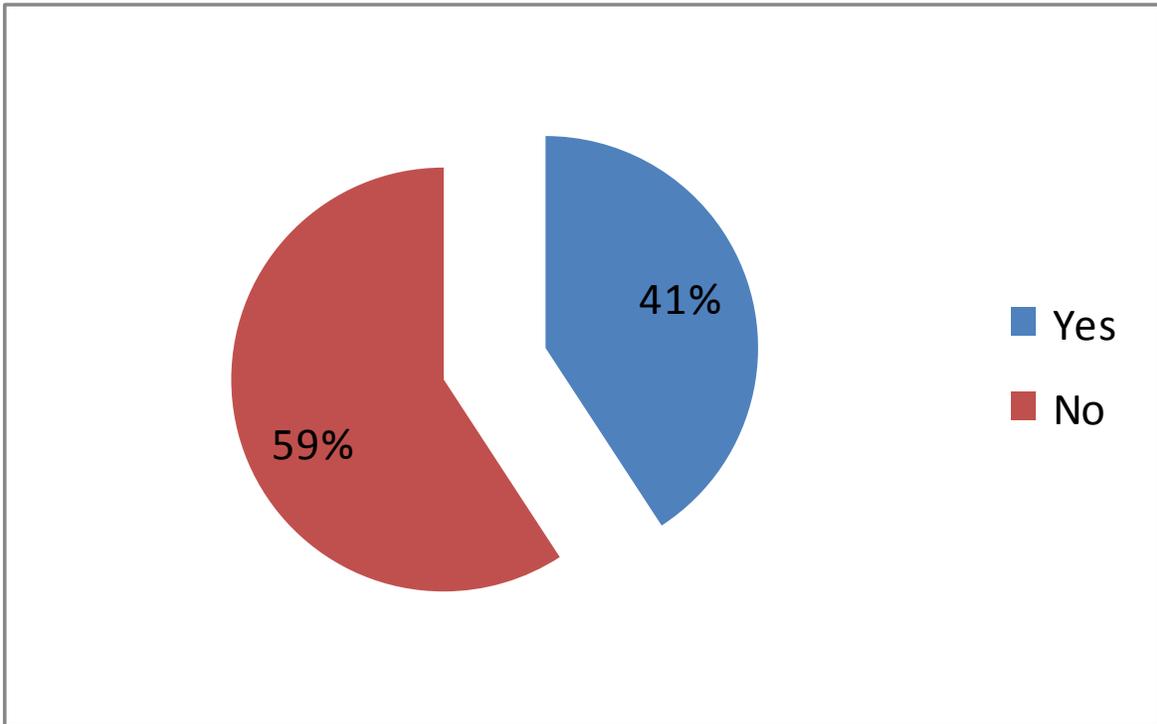
### Have you gone to CAM-PLEX events in the past year? If so, how often?



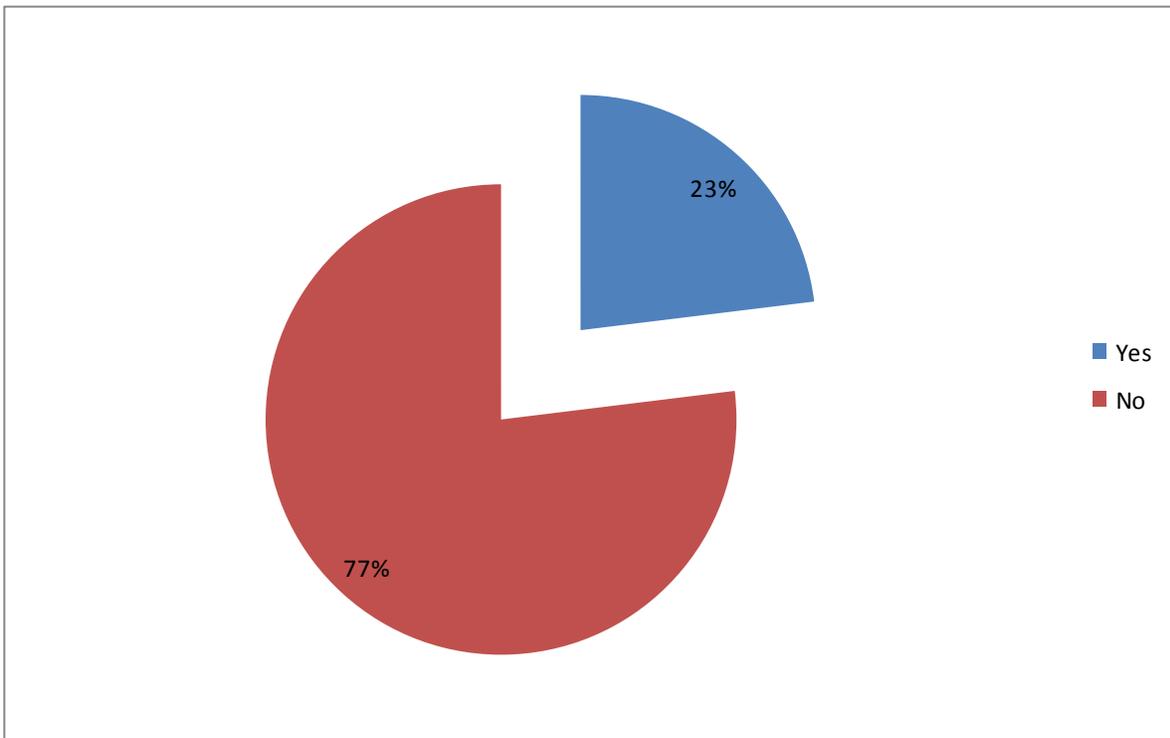
### How would you rate the facilities and your experience?



**Should rental rates at CAM-PLEX be raised closer to market rates and tax subsidies reduced?**



**Should the City and County tax subsidies be increased to keep CAM-PLEX rates below market?**



# Streets Comments

## Any further comments regarding the CAM-PLEX?

- Very nice facility for Gillette (42)
- CAM-PLEX is a waste of money and needs to be self-supporting (22)
- The Wyoming Center is a bad venue and was a waste of money (17)
- Lower rates for local citizens (15)
- Too expensive to use (12)
- More events (concerts, family events, etc.) 9)
- Buildings need to be used more frequently (8)
- Dislike management (7)
- They do a good job out there.
- Until the CAM-PLEX people develop some of their property to incorporate a 4x4 Park, as they have an Equestrian park, I will not willfully give them my money.
- Complex was never supposed to make money - it was supposed to be used by the community at little to no cost, especially by the schools. You have already raised the rates so high that they can no longer use it. You are also have priced it out of the reach of some conventions. Great way to market Gillette.
- Many events are community and/or charity events so it is great that they are held, but I would prefer those hosting and/or taking part in events cover more of the financial burden
- If any other structures, like the Wyo Center, keep the outside building material to match existing buildings.
- We need to keep in mind Complex was built for the citizens of Gillette. Not just for business owners who benefit from the people Complex draws.
- I think a good balance needs to be maintained
- County moneys built those and now only certain people get to use them
- Need Horseraces
- Cleaner restrooms - remodeling needed in Central Bldg.
- Would be nice for the ice rink to be open year round
- It should have been made bigger in the expansion to get some big name artists so we don't have to always go to Casper/Rapid/Cheyenne/Denver
- The CAM-PLEX should be able to sell the area and the facility on it's own. It is nice enough to do that.
- If you don't use the facility why should you have to pay the tax subsidies
- Send out flyers to past show hosts as well as e-mails for future shows and events.
- I have never been to the Cam-Plex.
- more sidewalks for bike paths to get there.
- The rental rates can probably be increased to market rates as long as we keep in mind that •Cam-Plex is the only such facility in the region. We need to be careful not to take ourselves out of the running for any national functions, and most of all ensure that community events are still possible without breaking the bank.
- Rates are fair today - tax subsidies are adequate now
- Rental rates need to be fair but very attractive to bring business to our community.
- NO •INCREASE IN TAX SUBSIDIES!
- Do not buy a basketball floor or other sports equipment that is not needed
- Complex is a good place for everyone if they would just stop cutting it down look at the events that go on there that keeps everyone in Campbell Co.
- I would pay higher ticket prices if they got better quality shows, such as musicals and dramas

that were of better production quality. ('Music Man' couldn't be understood)

- Schools, fair, Boys and Girls scouts maybe reduce Garls Salary
- Do more than just ice hockey and steer roping
- There are excellent programs offered at Cam-plex. If costs are kept low, attendance will remain high.
- Love the summer outdoor movie screen! and Christmas Light Show
- Use local engineers and better judgment on whets built.
- If there isn't any place for the NFHR to go have them if they need a place to go
- Cam-plex provides many opportunities for out of town visitors to spend money in Campbell County. This is very important for Gillette's economy
- They do not have much I want to go out for, but for those who do use I support my above answers
- The community benefits in many ways. Maybe more information on how much revenue is brought it will dampen some criticism.
- CAM-PLEX was originally constructed with our own tax dollars. Now you want to raise rates of a facility that is to enrich the lives of residents? Come on.
- Don't know enough about to say either way
- Stop taxing for cam-plex rates are high enough.
- You mean you want my opinion on something that 'we' the public voted down in the first place?
- That electronics expo was a joke. Similar to a flea market out of Mexico. They charged an entry fee and that wasn't in the ad on the radio. Worst \$70 I ever spent.
- Raised some but still keep some subsidies
- Rates need to be in the ballpark of Market, but in order to attract a variety of events both appealing to the public and profitability of the private sector We have to tread carefully.
- Hockey arena monumentally expensive for public and youth served
- Cam-Plex is more than Gillette needs. Do with it whatever is best for our local ranch and farm citizens, as they are the biggest and most reliable source of income for the cam-plex.
- Pretty sad... the money we have spent as taxpayers at Camplex for what we have to show for it.
- This is an example of poor planning - Cam-plex will never pay for it's self
- Local businesses taking advantage of Cam-plex events. i.e. (Firework pyrotechnics being raped at local Hotel/Motels)
- lower their wage
- Continue to include the kids to see events during school.
- The cost is prohibitive for a lot of vendors during Complex events. I love the expos and homeshows. The carnival was awesome. Community theatre can't even afford to put on shows. That's wrong.
- It's hard to please everyone but a basketball court should have been put in Wyo Center
- Staff is friendly and accommodating.
- I don't have enough information regarding the economic impact of those questions
- free wi-fi please
- Where are the events that were promised when the new Complex was purposed?
- Complex is overpriced now. Who is getting paid off on this? Why is Complex so hard up?
- If Cam-Plex is going to be the only place with adequate space and parking for large events, then prices have to be kept low.
- With all of the new amenities added during construction and the cost of it we would expect more venues and opportunities for shows and concerts
- I feel it needed, I would like to see it bigger
- I don't think CAM-Plex applies itself enough when it comes to getting venues in here to help pay for itself.

- Keep cleaner and possibly remodel the old portion of complex.
- A great burden on Gillette's economy
- I believe the rates to use the facility are high when we pay taxes already to run it
- Bring back NHSFR every Yr!
- Quit wasting money on surveys of other states and city rates, we are Campbell Co.
- more seats in ice rink
- Needs more security and supervision during some events.
- There should be an effort made bringing in a semi-regular event (semi pro hockey or horse races maybe) to subsidize to cost of complex
- Would love to use it more but because of work obligations I don't get to often enough.
- Better advertising of events
- I wish you could fix the sound in the new building when this was first purpose it wasn't to make money
- we should not have built the expensive Wyoming Center just so some kids could play hockey.
- will never be a profit center continue to subsidize and continue to search/provide quality entertainment
- Complex is nice - just a waste of \$ - nothing goes on there worth going to.
- Put a 'events' sign out on Hwy 59 - ideally near Boxelder. Many people don't drive in front of Complex to see what events are occurring.
- The cost to people viewing and activities happening for the vendor or organization is very affordable this way - Raise the rent, we'll lose events such as chariot races, some festival of trees, etc. So it's a mixed decision has its pluses and minuses
- Economics? If the cost to operate is too much to handle, why do we continue to build more?
- Rental rates seem high now. If you raise them too much, then all the events and conventions will quit coming here. Keep the rates reasonable.
- geographic location may require subsidy - 'partner' with other cities to 'get on' tour or circuit for more varied music
- The rates are just fine. If someone rents something out at Cam-Plex and someone comes along later where they can get more money I don't think they should give the person that will give them more money!
- Heritage Theater should be more pro-active/supportive at Power River Symphony - this is an exceptional group of local residents
- Raised for 'For Profit' and national events lowered for 'Non-Profit' and local events. Complex is a good facility that is a huge pain in the neck to deal with. Campbell county paid for it and we should be treated just as good as national events.
- I do not want my tax dollars used to fund events that serve a 'special' few.
- BLAH, BLAH, BLAH. Poor little Complex. why don't we build more on it so we can all vote against it to have it pass anyway!!!
- new in town have not been out to Cam-Plex yet
- They Wyoming Center needs better seating
- Raise rates, but keep competitive. Some subsidies may be okay in relation to a cost/benefit analysis, but don't increase them.
- The county owns and runs the CAM-PLEX, should not be included on city survey.
- It's overbuilt for a small community
- Charges/charging for youth groups, like say ice-hockey needs to be kept at absolute minimum rate; little-league/babe ruth etc.
- Have only been there once.
- 1 Trick question. If addition funds are necessary, raise the rent.
- CAM-PLEX should become a district, with revenues set by a mil.

- Tax the county to keep CAM-PLEX rates below market
- Cam-Plex needs to be more cooperative with the Powder River Symphony
- It was build for and by the people - don't raise the rates.
- keep the outside events coming in for economic reasons
- CAM-PLEX should stand on its own as much as possible. We are wealthy here, but our popula-tion can't support performances like Casper or Rapid City.
- They should send out a list of events once a year or once a quarter or something. Most times I don't know anything was going on till afterwards
- Cam-Plex seems to be a banquet hall/ice arena. I believe the \$90,000 would be well spent to buy a basketball court.
- Concessions in the buildings at events could be improved.
- Raise the rates for the 'for profit' groups!
- CAM-PLEX is not utilized like it should be, an arena should have been built to attract state BB tournament, etc..
- Please raise rates to be comparable with national standards/rates
- I don't know the costs to use the CAM-PLEX there I can not give a fair answer to #3.
- It seems that Cam-Plex will have to be subsidized by the City & County to remain in use. I don't know what 'market rates' are but I could see where the market rate costs would prohibit some local organizations from being able to afford using Cam-Plex.
- I thought Cam-Plex was built so that local people (as well as having 'Big Name' events) could use it.
- This is one of those areas where a little tax money applied results in great & widespread bene-fits in the private sector.
- Look at raising for profit rates only. City & County contributions should be equal.
- I would hope we can find a happy medium between subsidies and fees that are closer to market rate.
- Ice rink should be open year around.
- Too much money has been spent - sound system for music that is not that good.
- The Heritage Center events have been great - Orchestra, Concerts, Dance. Taxes were raised to build the Wyoming Center and should not be raised/used as the primary funding option.
- I voted against the new building but the City Council and County Commissioners overrode my vote by not letting it go to another vote of the people after the price doubled. The only time I've ever been in the new building was when I worked for my P&O Chapter at the Garage Sale. I guess it's been good for the skaters.
- I don't use the facility much. I don't want to be taxed.
- Less country concerts brought to town and more of other genres!
- Need to raise rates for barns for people who use them. Need to let more people have access to barns, not just chosen few.
- Leave rates and subsidies as is.
- Bring horse racing back.
- I thought the WY Center was built to be able to have things, like BB tournaments and such?
- Promote to keep the pyrotechnics show back and improve there ticket sales
- With no local TV channel, don't always catch what is at CAM-PLEX unless I catch it on the radio.
- Need to advertise better, don't always go by CAM-PLEX to catch on sign.
- The City and the County benefit greatly be events held at the Complex, so we should continue to keep their rates low to encourage the use of the Complex.
- Plant more trees
- They have a new building that has not brought in anymore good shows - I thought that's why they built it if they had more bigger shows - they wouldn't need to raise taxes to pay for stuff!

- I recognize that Cam-plex's 'large' events bring a lot of money into Gillette but I would like to see more events (Willie Nelson) for Gillette
- Could do better job of conveying to community economic benefit at national events

## **What would you like to see in the future at CAM-PLEX?**

- More big concerts (88)
- Sports (19)
- More theatre, plays, musicals (15)
- More family-friendly events (15)
- More comedy shows (7)
- Horse racing (6)
- Pyrotechnics back (5)
- No more spending (5)
- Lower prices (4)
- Rodeos (3)
- NHSFR more often (2)
- More events (2)
- My husband and I have taken our kids to Cam-Plex for the 4th of July every yr. since they were born. We all love it and look forward to it. Last yr. (2010) was the only time we haven't had fun in the last 10 yrs. Loud, obnoxious, foul-mouthed kids and adults. People drinking alcohol in plain site. I'm not sure if there could maybe be some time of security walking the grounds?
- Keep up the good work.
- Larger Budget to be able to expand what (who) we can bring to Gillette!
- A better concert hall. We voted for one that we thought was to be comparable to Casper's or Rapid City's. Was it changed at the last minute or did we misunderstand the information presented prior to voting and construction?
- Skating rink
- My 6 year old daughter would like to see a zoo, with bears.
- more events, so cost can be kept down for the public. Lower income families can't afford the charges
- Do nothing more except upkeep
- Dinosaur Park a scaled down Replica of Gill. with mines and Railroad with a model train that can go to mines and town. In Spencer Iowa they have one and the Railroad enthusiasts built it in spare time with signals, etc. It took years to do it. But a work in progress
- I would like the council and commissioner to stop arguing over fund it and show more support for it.
- More diverse events
- used to the full Potential
- More usage of the large multi use room.
- Bring a larger carnival we have lots of space and only use a small part of it
- Lower prices for business' in the community for use.
- An events center like Casper's
- Keep it moving towards the future.
- entertainment
- Monster trucks
- Advance shows and event calendars and emails.
- more mainstream events
- events that were promised to use w/ Wyo. Center

- Motor cross
- A gun range
- More National High School Rodeos, they might be a lot of work but they bring the community together.
- Indoor skate park
- 1)Art shows open one day in week after hours
- never go there
- some wheel chairs/special aid help for handi-capped
- more shows in Heritage Center other than 'cowboy' geared. New management for a fresh perspective too cliquey out there!
- I like big productions like they did 'Hyde' one time! Things like that
- Miss Campbell county Pageant
- Tractor pulls, Rodeo's on a bigger scale, big farmers markets
- More new age events, the cowboy side of Gillette is very faded but that is what we have to choose from.
- I'm very please with what is offered through Cam-plex through our town.
- more play area for children instead of 1 playground
- Fewer trade shows and more entertainment would be nice. Although trade shows are a great way for local vendors to show their wares it should not be the only source for shopping in Gillette.
- More mainstream events that appeal to the median age group in Gillette which are age 30-35.
- Better acoustics in the Wyoming Center for concerts
- More events (frisbee golf tournaments?)
- Large fountain in front area.
- Use the large new building for more entertainment programs
- More entertainers.
- Just manage what we have for our community - raise rates for out-of-state events but leave local rates alone.
- New director
- A shooting sports area would be nice
- Better rates for events, the facility should have been build with the future in mind, not just a playground for people with horses
- We do not use Cam-plex very often so really have no opinion.
- More people attending events/more community awareness of what is offered. Recycling.
- When we spent so much for the Wy Center - we should have included a basketball floor.
- Riverdance
- MAKE IT MORE ACCESSABLE TO THE CITIZENS OF Gillette!
- stop
- For people in charge to listen to citizens. Rather than just doing it the way they would like it.
- Think opportunity was missed when High School finals were turned down for 2013.
- Somewhat disappointed in the Wyoming Center - acoustics/seating - still like Heritage Center for most performances.
- Keep NHSRA finals, bring in more large events.
- It is OK the way it is.
- more staff available when it is suppose to be open. 4th of July fireworks no one was around the area at all when it was to be open
- bring in more entertainment to give Gillette residents something constructive to do
- leave it alone
- A public archery range!

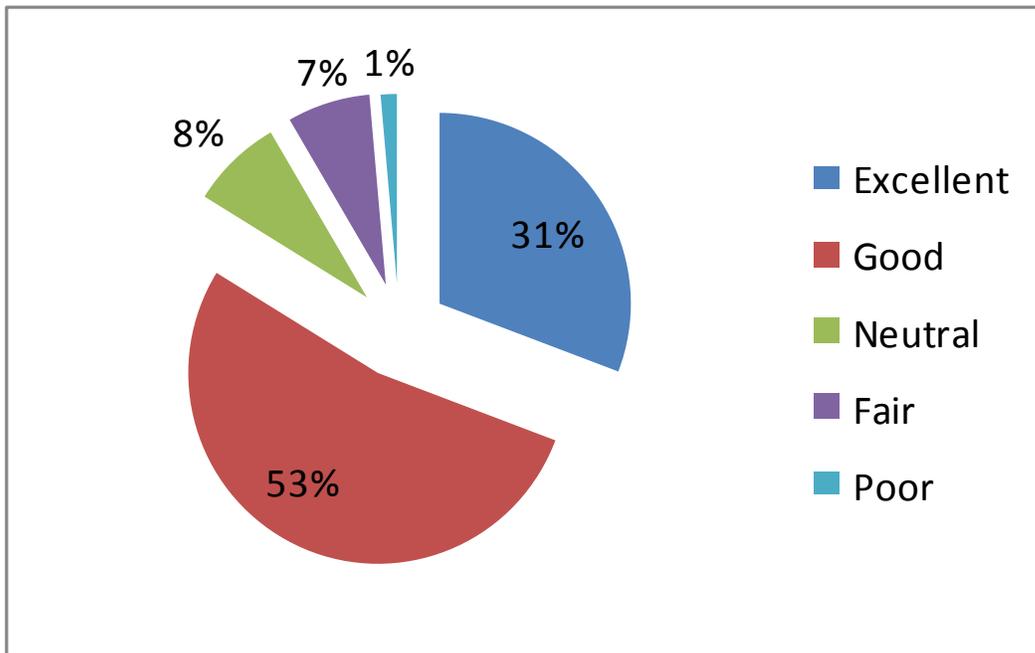
- Better entertainment
- More and cheaper public access, to all facilities. A non-for profit CAM-PLEX.
- Enjoy the theatrical presentations and family series at the Heritage Center
- lower rates for the use like bazaars weddings, parties
- More functions like crawfish boil - community involvement
- more national events
- A better concert auditorium.
- Park improvements for kids
- Better parking? It a long shot but it always seems so full.
- Circus Soleil
- someone besides Dan Barks and Willie Nelson! other things good only Bigger and Better, other entertainers.
- more planning when building large buildings. it seems like a lot better planning could have gone into the WY Center. to make it more useful like the Casper Events Center.
- I would have liked to see an arena, but it is too late for that. Better sound system at grandstand - hard to hear at rodeos.
- it would be nice to see that everyone had a chance to sell stuff. Seems like we get the same vendors every year.
- more gun shows/sportsman shows
- Better usage for facilities provided
- More big events
- outdoor monster truck events.
- I would like to see them do make do with what they currently have built. We do not need anymore expenses taking care of buildings.
- So far, CAM-PLEX has expanded 'programs' and events conducive to the interest and needs of the community
- Car shows, gun shows
- More events such as NHSFR because those types of events bring big business to alot of various businesses around Gillette and bring in alot of money for alot of people.
- Do more than country western theme activities.
- collective soul
- All sorts of entertainment
- to name bands
- closed
- Does it matter what anyone says
- ice shows - kids roller derby - magic shows - good ones - not crappy. circus - Big apple circus.
- More Booth weekend opportunities - ? I'll have to think of specifics...
- I would like to see artists who respond to the needs and aspirations of youths and younger adult be invited here, especially when they are performing in neighboring cities (Casper, Cheyenne, Rapid City)
- Dave Matthew's Band, A music festival.
- WWE Wrestling events!
- Continue with arts in education. Like to see more popular 'current' concerts.
- Pay for your play
- more any events
- Archery events
- Rates for vendors lowered, so that they can lower prices of their product i.e. food, drinks better contract with Pepsi to lower vendor costs as well<sup>8</sup>
- Not to charge citizens for what we have paid for

- A county fair, consignment sales, carnivals
- motor sports (monster trucks - motorcycle races)
- More day fairs
- More trade shows
- better, and more events. already screwed up building it to small, why go here when you can go to Denver.
- Should have built the Wyoming Center larger to accommodate state bball tournaments etc. as was promised - who got took there???
- A great concert hall (sound) with more seating
- more realistic operations
- more events
- I'm open
- More entertainment. we here in Gillette already have limited options, so open up another option or opportunity for us citizens to enjoy living here.
- Perhaps a parking area where people can be picked up or dropped off in golf carts for people not handicapped but distance to walk from usual parking is too far, or dangerous for ice, etc...
- dog park/garden area
- I would like to see truck and tractor pulls, and a big fair!
- I'm happy with things they've done - continue to do
- I think they should have made the new building more like a civic center like Casper.
- monster truck shows
- More variety of entertainment
- More ag events
- The Wyoming Center used for what the originally marketed it to the taxpayers for.
- Clear Handi-capped places better in winter
- More comfortable seating in new building! It feels more like seating in a basketball court!
- more shows
- another outdoor movie theatre!
- More classic car shows
- Outdoor events at arena, tractor pulls, mud bogs, even street truck pulls.
- More plants and maybe laser shows
- Bigger area for graduations. Gillette College

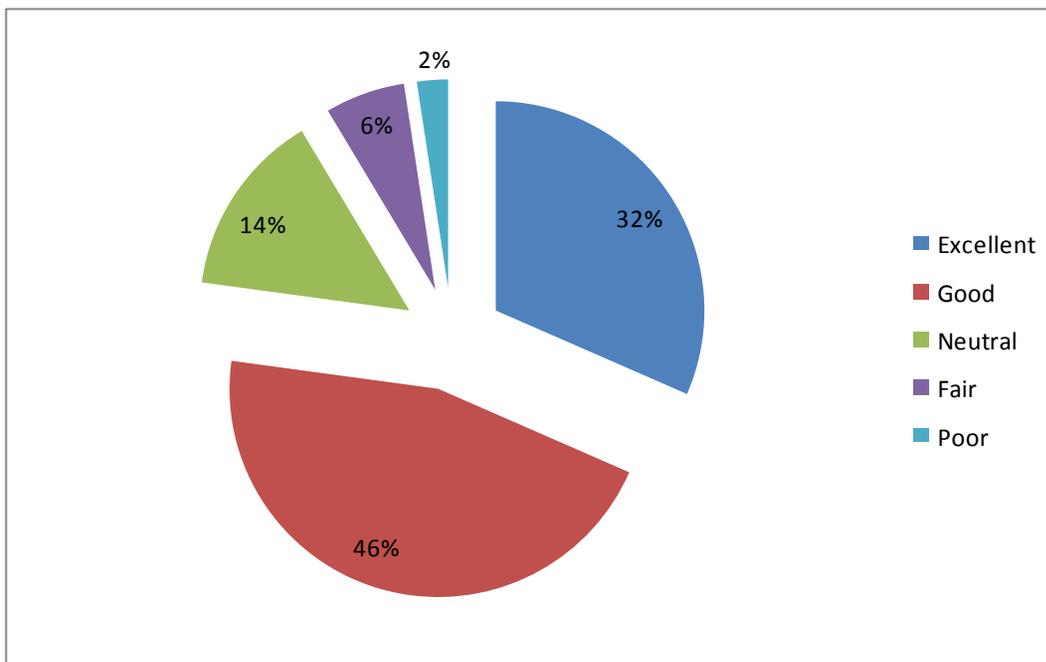
## Other Questions

In the Other Questions section, citizens were asked various questions regarding how they viewed Gillette as a community. Respondents were also asked about future priorities for Gillette, conservation and recycling, Gillette College and firearm regulation. Citizens were also given a chance to leave any final comments they may have had.

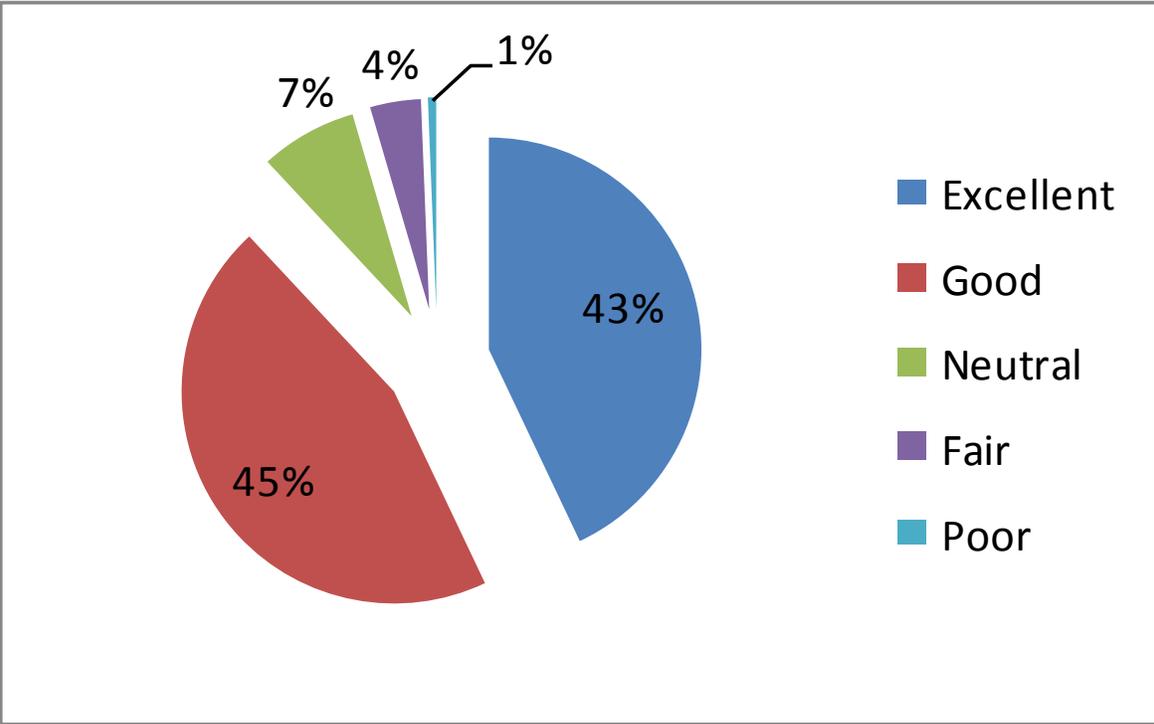
### Overall, how would you rate Gillette as a place to live?



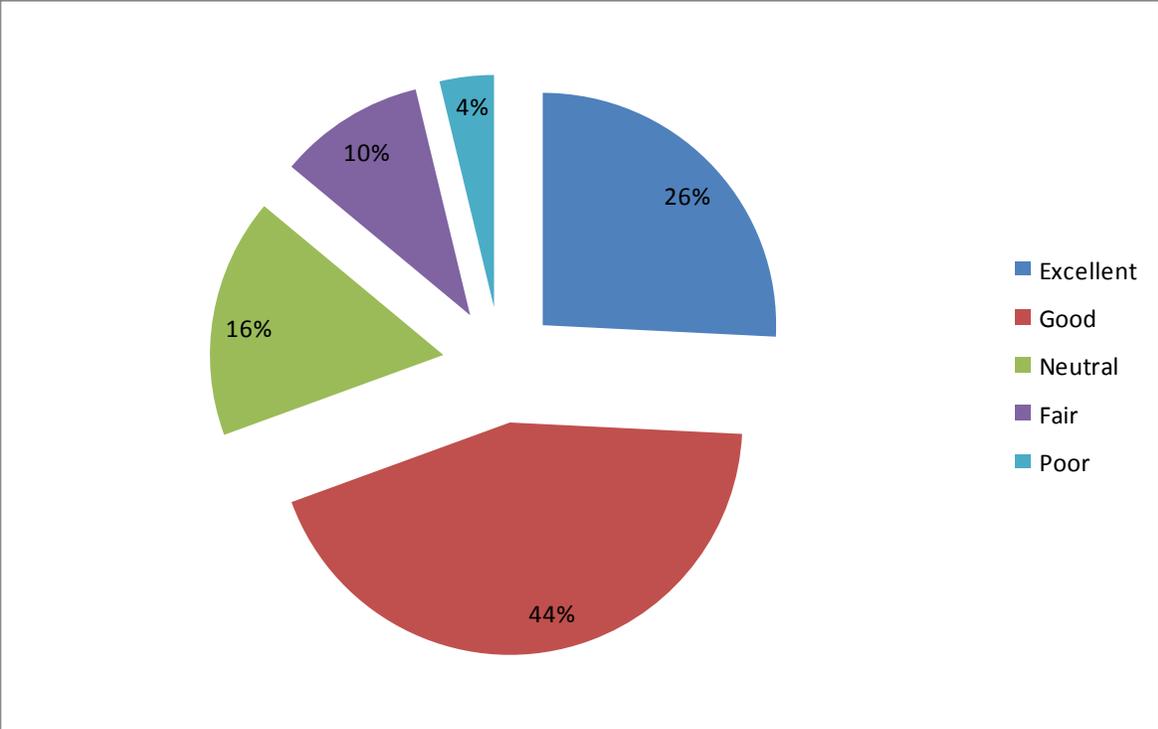
### Overall, how would you rate Gillette as a place to raise children?



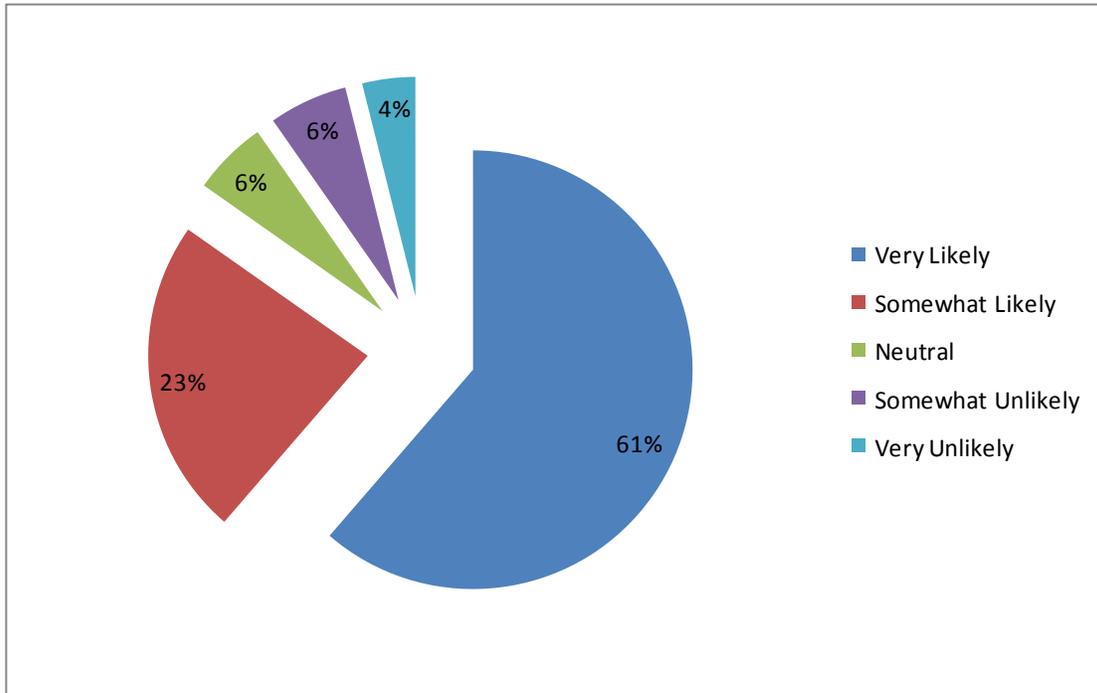
**Overall, how would you rate Gillette as a place to work?**



**Overall, how would you rate the sense of community in Gillette?**



## How likely are you to remain in Gillette for the next five years?



## Comments

### What do you think should be the highest priority for Gillette in the next year?

- More shopping (111)
- More restaurants (44)
- Streets maintenance and expansion (54)
- Control drug problem (21)
- Attracting businesses (19)
- Manage budget (12)
- Water (12)
- Schools (15)
- Traffic (8)
- Entertainment (7)
- Citizen Safety (7)
- Madison Water project (9)
- Boys and Girls Club (5)
- Dog Park (3)
- Activities for teenagers (3)
- Housing (2)
- Cleanliness of community (2)
- Gillette College (2)
- Lower cell phone use while driving (3)
- Two high schools (2)
- Don't know
- Bike Paths
- More retail friendly City rules – less restrictions on small business owners
- For the City Council to keep their hands off the Second Amendment!
- If we bring in businesses more people will have employment opportunities and we can have choices as to where we'd like to spend our \$ instead of traveling elsewhere.
- Open/find grants to open more quality daycare/child development centers – like ECDC in Evanston, Wyoming
- Fishing Lake
- Pass and ENFORCE noise ordinances mufflers, boom car stereos, motorbikes, more police officers (#1)
- Completing current projects only
- Helping underprivileged and not buying statues and such
- Pay down water project! to lower bills, do something with old rec center bldg.
- Not to improve downtown with what has been proposed, water or corner structures, leave it the small town and history atmosphere it has now. Maybe repair the streets only
- Prices for retail development outrageous. No sense of community there
- More job opportunities for the average person who is not an engineer, manager, etc. Not everyone has a college degree, experience, etc. Not everyone can afford to go to college.
- (Improve Customer service) – Clean up crooked business (Bad Employ Attitudes)
- Less alcohol sales; sewer smell
- Courses on customer service, politeness, and work ethic.
- Can you make the weather warmer, the mtn. closer rain more in summer. it would be perfect for me. but u cant – so Ill take what I can get – I think your on track for a better Gillette. there has been such great changes in past 30 yrs

- Housing, food is outrageous. We are not all coal miners. Also 4 Daycare for Big School ages 4 affordable
- Accommodate College Growth. Expand Madison, Boxelder street
- Keep working on NOISE problems. Do better in Recycling. Recycle for the Children and their future!
- Take a look at slowing down on the spending people are fed up with ever increasing taxes
- Get rid of drugs – to many drugs and Mexicans
- I think they should low the taxes
- Strong Mining and Minerals Industry with the Energy Support Businesses.
- Attract manufacturing to offset cyclical energy business
- Kids
- There are many out of state and out of county companies taking our jobs – leaves us unemployed
- Public places with later hours. Many people work odd shifts and should be able to use parks and other facilities.
- Good question, traffic flow annexation
- I rely on the Council to make these decisions – co-ordinate with the County Commissioners
- Small concern...I don't like the ice melt put onto the streets.
- Get truck routes enforced
- Encourage diversity of business
- Public buses
- I've only been here seven years but the growth I have seen in that time has been tremendous and exciting. I would like to see that continue.
- Quit any excessive spending
- Keep what we have well maintained – streets sidewalks etc. Downtown Revitalization – I went to the Main Street meeting and was impressed by the vision.
- Pioneer Manor
- People are afraid of the police. They are over reacting on the DUI, MIP! Pulling innocent people over and questioning them? This is not the direction this town should head. You will find the abuser without going on a head hunt!
- Keeping unemployment rate down (welcome new business)
- Job placement and activities for children.
- Watch debt, getting Charlie Anderson more help
- Slowdown new facilities and fix infrastructure
- Control of too fast growth
- Ganges, Mexicans taking jobs and Mexican gangs
- More public grow no place to go unless you drive 70 miles
- Gillette needs more than just oil and gas work if the town is going to survive. Not enough family activities. Not everyone wants to be involved in organized sports.
- Do something with the old Rec Center. that is prime real estate, we need to make a move to sell and if that's not an option in the near term, then cut our losses and price it where it makes sense for someone else to utilize the land or building.
- Police enforcement of red light runners and speeders
- Not interested in that
- Boxelder Ext.
- More development of senior center. It is good to take care of our elderly who have helped build this community.
- Sewer into new parts of town
- Reduce cost of living here.

- Better bus drivers
- Managing growth and diversify development
- Economic development w/ emphasis on assisting those small business already here.
- Putting another light on Lakeway. The one by sunflower school.
- Have yard cleanup more than once a year – why aren't code enforcements enforced
- Utility usage and availability
- Continued economic development and diversification.
- For ex. McDonald's only one fast food restaurant and the line is so horrible. Need to build another McDonalds. No more Subways – you already have 4-5 of them.
- More weekend patrols at Court House parking lot at night. Lots of races and parties in warm weather.
- Expansion of Gillette Golf Club Course
- Related back to lots of thefts, etc. Get w/ the program and institute a lease law. I am so sick of other people and their dogs. Enforce a clean community in all respects; admit we have problems! DUI's!!!
- Keep all children's programs
- Too work at finishing alot of the jobs they got started and to continue to really watch the industry from getting into the residential areas
- Add 9 holes to Gillette golf course. The city needs two 18 holes facilities
- Rate lower and for children
- Better timing on traffic lights too short on turning lights especially on 59 and boxelder
- Economic Development! Something besides energy.
- Complex self sufficient Designs of streets to accommodate trucks
- Intersection const complete
- Pedestrian related activities
- Keep property taxes at the same rate.
- Child safety
- Build foot ball fields
- Finding ways to keep some of the money made here, stays here. I believe some of the 'out-of-staters' have no respect to our community and are just here to take advantage of it.
- Educate people on hiring local workers not hiring from outside for cheaper bags. Quite spending \$ like there is no end; save for the future maintain what we have.
- Tried self careers in Gillette, no \$50,000 money
- Speed limits. Hwy 59, since new construction between Boxelder and Lakeway is a 'drag strip' when speed limit is 30 mph.
- Lakeway Rd is 30 mph, need to tell tailgaters that.
- Better city planning (Long-term). Consider bringing in well-known retailers with an idea of city layout and how to beautify our city.
- Create more job opportunities
- SMOKE FREE!
- Better appropriation of the mass amounts of funding Gillette receive from the county and •state. Continuing work to secure water in the city for future use.
- More Doctors that stay longer
- Give tax breaks to big business (New) to open up in Gillette if any such companies are interested.
- Drug enforcement – more programs that work. Economic development overall
- Down town restoration
- Education Children on Drugs/Alcohol more Complex Events (concerts, sports, comedians)
- Continue with street improvements Improve areas as you come into the city such as Landscape

areas such as the area at the new overpass going to the hospital.

- Be aware of gangs moving in. Too much construction is making access to neighborhoods and businesses very difficult.
- Get rid of illegal immigrants
- Get some industry here
- Continue to develop the city.
- More things for all boys, girls, men-women to do on weekend, etc. But not a \$10 charge to go to.
- Better housing prices (too high now)
- Figure out what your doing with the schools and get it done
- Continued growth
- Continue to plan for expansion by maintaining or expanding infrastructure
- Fix the weather! (Just kidding).
- Fix existing streets to curb fix stoplights at Brooks and railroad to work properly to keep main traffic flowing when train gates are down
- Keep downtown alive – stop using such a corrosive solvent on snow and ice.
- Look at bringing more industry to Gillette
- Other than cutting a lot of waste in city government things are fine
- Age may compel us to move in next 10 yrs Increase men's shopping
- Smooth transition with new city administrator and mayor.
- Finishing projects! Look at repairing Gillette Ave. water/sewer and drainage from side streets.
- If local businesses want to keep business local, EVERYBODY needs to work on customer service!
- Control taxes even reducing them is preferable to the continual spending
- Give council members a pay cut they are over paid.
- Economic development
- Butler Spaeth crossing to the north
- Working with businesses to increase shopping and restaurant availability. Try to keep people shopping local.
- Don't focus so much on developing extravagant things. It's ok to build new, but why spend millions on certain designs just to have tax payers pay for it. Sometimes simple is best
- A better snow removal system.
- We have a lot of industrial, but can't seem to support smaller business's. We need to find a way to promote them. Our tax climate is good, but it seems business's come and go just as quickly. (Maybe a think tank)
- More opportunities for kids activities. Currently few kid friendly free activities
- To finish building schools for children to be closer to home and smaller classrooms for better learning.
- Stop building residual areas to keep current resident at a good market value.
- More entertainment, when people have things to go do they stay out of trouble, better movies, mini puttputt, plays, community get togethers
- More support for the technology center – funding – scholarships – talk to state government about support
- Expand services to meet growing needs.
- Fixing traffic lights (they are not timed right and change to fast) cause accidents
- Economy family health care
- Continue to improve and manage needs of the fast growth in our community.
- Better snow removal recycle bins
- More services for kids (ie: shooting/archery clubs, water park and more places like the adventurearium or science/space educations.)

- Enforce your cleanup on Junk and run down property in the city. Graffiti
- Education and helping the old people
- I come from Gillette and it was much friendlier back in old days – rents are too high for service people and unless you are a physical person not much to do.
- Cleaning up the streets and paint the lines on the all streets. Fix potholes like Westover area.
- Improve turning lanes on Boxelder by 6 Wendys and Walgreens.
- Madison Water project so we can continue with our sustainable growth
- Youth/young teen center or activities
- Plant more trees, make it look nicer to live in.
- It is difficult to answer this set of questions since we have only been in Gillette for a year.
- Beautification, clean-up of Donkey Creek, aesthetic improvements of the entire community, especially industrial areas
- More facilities accessible for young adults i.e. (10-20 years of age) computer access, networking, paintball, mudding, shooting, cheaper pool access, pedestrian safety, improved library access, all about the kids!!!
- Police and fire protection improvements in equipment and training.
- More things for people to do during the day time besides bars and bowling, open places for kids and teens
- Keep up art on streets program
- Economic diversity – growth and keeping the community presentable to eliminate the ‘ugly’ reputation.
- I’d love to see public transportation. Let’s lose the smog and get some public buses, more City provided compost; more public awareness on recycling.
- Is make the Mexicans speak English and pay more attention to them having get there green cards.
- Paying down on water project, removing some of city council members – take care of Gillette’s NEEDS not wants
- Get a handle on schools needed for upcoming classes
- Attracting more national events for CAM-PLEX
- Focus on the economy keeping jobs available as the country around us is in need.
- Children’s education and activities
- Finding activities and businesses for young adult-adult interests. We do not have any places besides bars for 21+ to meet and socialize. Having businesses for this age group would reduce depression and encourage young people to stay.
- Safe and good places for kids to hang out.
- Not to over build. To go all non-smoking. Have stuff for teens to do instead of hanging out at Wal-Mart.
- Clean city initiative. Landscaping, paint, etc
- Garbage clean up in newer subdivisions. Get on those buildings to get there materials cleaned up. Its all over!
- Not to go into debt
- Business development
- Preparation for economic and population growth.
- Get homeowners to put there yards in so subdivisions look better and homeowners with yards maintain them
- Make it more pedestrian friendly, check into starting a bus transportation system
- Job creation
- Reduced water prices
- That more trees do not give more permits for trailer parks. They are ugly and ruin the

atmosphere of the town.

- Planning ahead for steady growth.
- Spend more on roads less on things we will not benefit from encourage outside retailers to come to Gillette increase # of jr. high schools and High Schools to keep up w/ # of elementary schools that have been built
- Take into consideration your senior citizens we all get there sooner or later. Hopefully. and it isn't getting any cheaper or easier here.
- Northern Drive
- Finish all construction projects in a timely manner. It is difficult to get around town right now.
- I would like to see Gillette be more recreationally focused. Especially physical recreation
- Continue to invest in quality of life and try to stimulate culture – social activities – and entertainment. More money will stay in town if there are activities for people to do.
- Affordable housing
- More events involving entire community.
- Get more things to do, kids would love a zoo
- Keep cost of living low – we don't all work at a coal mine. However the cost to live, eat, entertainment is too much for the 'average' family.
- Not spending money on stupid things – we don't need anymore parks. Get something good in Gillette for teenagers!
- Economic Development
- Better advertisement for family activities and fairs going on.
- Don't let the mines set priority in this town
- Keeping children safe
- Safety family values – no more baseball fields!!
- Water – more housing lack of Dentist also big problem
- Listening to the opinions of all the residents before making large decisions
- Cleaner streets and tear down old neighborhoods that are eye soars, like old trailer parks.
- Better control of dogs on the loose And larger penalties for them when caught Hire more dog control people, pay them more. And have spot checks on week end's
- Having a place where school kids can go all year long to hang out and stay out of trouble – like Sportzone – maybe utilize old Rec Center for that purpose.
- More of the same
- I think they should continue to improve our infrastructure. The water and sewer lines should be brought up to date. Quit building and just take care of what we have.
- Lower priced housing – it's outrages for some of the structures Senior housing is needed • Assisted living cleaning up junky yards and paint homes.
- Quality of projects vs. numbers
- Schools and education because the children are our future
- Immigration and more protection.
- Better healthcare professionals – Doctors that are competent and care.
- Fighting crime
- We will die here – we LOVE Gillette! Just keep improving – it's excellent now but anything can be improved.
- Con't w/ water Field of Dreams
- Saving money
- Putting small playgrounds in other subdivisions.
- Place to do things!
- More jobs better snow removal dump open on weekend and Sunday free day would clean things up more

- Pay more attention to protecting the rights of property owners. Seniors disabled and find better ways to police crimes of property owners, seniors and disabled.
- Bring in more jobs by bringing a diverse type of manufacturing jobs related to mining and other energy related jobs
- Gillette has, since I have lived here, been very focused on the well being of the children, the one thing I love about Gillette, but I would like to see more activities that are more family based.
- Roads to trailer parks fix the roads
- Housing authority, increased traffic control (speeders)
- There needs to be more family events that are affordable and made for children of all ages.
- Bring in businesses that we have to leave town for.
- Protection from crime More water
- Streets – Burma to Beaver
- Beautification, clean and green, planning for growth/the future
- Evaluating roads to accommodate traffic and traffic related accidents via patrolling, education continued and stricter DUI management
- Infrastructure
- Expand the shopping so more people stay in Gillette to shop than to travel 2 Hrs to shop.
- Better shopping – lower cost of living.
- Bring in more business
- Fight environmentalist that are against the natural resources that fuel our economy
- Illegals, crime, drugs/traffic speed
- Take steps to lower the cost of housing both rented and purchase
- Zoning control – lots of industrial/residential areas – no plan.
- Great education system, but alot of drug use. For men, to work great opportunity. For women – we need more retail opportunities and choices such as tele or industry firms?
- As city leader you need to buy in Gillette also – also all agency's such as police and fire departments.
- Would like to see programs for kids 6th grade thru 8th grade for the summer
- 9 holes at Gillette Golf Club
- More variety in shopping and entertainment; more cultural opportunities
- Work on the overall beauty of the city, especially what can be considered as 'Old Gillette' or current down-town. There is a pressing need of renovations (Inspire yourself of downtown Sheridan) There is a need for more shopping opportunities.
- CRACK down on picking up illegals and getting them out of our community! I do not want Gillette to go the rest of the country and condone their freeloading at our expense!!
- Economic Development. Bringing in new business – diversification
- More entertainment for children and adults
- People need more places to spend their \$\$\$. No more bars!!
- Keeping kids on a positive path and away from trouble making activities
- Well done on water project
- Continue long term planning to attract more businesses
- More street lights and left turning signals
- More outdoor swimming!
- Housing
- Upgrade cultural events – more 'live music'/theater/complete upgrades on Downtown area
- Give more teenager or kid centers?
- More jobs, lower property taxes
- Reducing burglaries and more activities for juveniles.
- Economy – as it pertains to housing and jobs.

- Emergency services
- More schools. Bringing people in.
- Managing spending and budgeting for the future
- Making things for children to do. The Rec Center is all geared for adults. We have a great senior center now. What about the kids, the future of the community?
- Cleaner neighborhoods, more diversified businesses
- Reduce cost of living
- Fix the roads quicker.
- More jobs and road improvement in lower class neighborhoods as people put Church Ave in the lower class hood yet rent is at a high class level. discrimination
- New in town, not sure
- Getting drugs off the streets, schools, business. Get people together with block parties or other free gatherings for people to meet and talk, to get to know their neighbors
- Cut back on wasteful spending ie: statues, banners etc.
- More activities for kids and teens who can't afford to pay for rec-center or county programs... maybe turn old rec into a non-profit YMCA
- Economic diversification
- Start keeping money in town w/ local businesses. People go out of town alot to shop – not enough clothing stores to shop from.
- Water and elec rates.
- Plan a comprehensive sports complex to include a year round building to use with team sports (soccer, flag football, etc...) expanding consumer businesses
- Hard to say as our City keeps growing our needs are going to change. I give credit to the City and County governments for working together and trying to foresee our City is future needs. •We get praise from non-residents for our planning.
- More events such as park community picnic/carnivals, city wide clean up, neighborhood activities to meet people.
- More retail and restraints
- Making sure the city is kept clean some areas have a lot of trash filled yards
- Factory jobs... More jobs for woman that pay higher – also get all the drugs off the street. And county needs more money to help low income/single moms when in need.
- Gillette has had a bad reputation for poor customer service. for whatever reason, increase in population, better employee options, it's improving but I think it is something we still need to concentrate on. Try to gather the community as a whole to promote friendly, competent service at a reasonable price. Avoid a greedy mentality. We would get a lot more smaller communities shopping here.
- More activities for kids.
- New services. Winter is long. Prioritize an indoor sports facility. Soccer. The HS monopolizes •the Rec field house.
- I think Gillette has always put people and children FIRST, that's why I picked here to raise my four children years ago and now my grandchildren.
- Continue with funding and completion of regional water
- To get the infrastructure in place for the number of people (streets, water, etc)
- Provide more things to do for young adults and kids
- Make sure everyone is legally here. Watch close for illegal immigrants and not allow them here.
- Make the neighborhoods better quality, quit trying to pack large amounts of houses into a small area, space it out a little please. They leave no room for parking and I don't like being so close to my neighbors even when I get along with them.<sup>70</sup>
- Public transportation

- Be more careful in spending
  - Stronger force for DUI and drugs
  - Finish the road projects, then build on the 320 acres purchased.
  - More police arresting drunk driving – and a report to public on outcome of all arrests.
  - Education and health care
  - General upkeep of infrastructure
  - Parks, water project, free wireless access in community areas, bring in more neat events like fireworks convention, more rock concerts, support community programs.
  - Promoting ‘community’ through strategic plan – there are many good and caring people here.
  - Creation of projects that spawn conservation and our sense of community
  - Trying to institute more family-friendly events, policies, etc. Streamline traffic.
- Commerce/Relax on codes and regulations to help out more small/family businesses instead of all focus put on large chains and franchises
- Another passage over the railroad tracks that involves no train – wait-time.
  - Keeping a little extra money in the cookie jar for insurance against leaner years that may be ahead in the near future. The national recession is far from being over.
  - Better snow removal – uncover storm drains – Clarion Dr. was a mess.
  - Economic Diversity – support local economy
  - A sonic drive would be good. More red places restaurants won’t allow subway the monopoly, Gillette
  - Higher education
  - Finish construction on current projects.
  - CLEAN UP THE TOWN. Gillette has always been a transient town, needs to develop a sense of community, too many people come and pollute the place and leave. Not enough people have pride in keeping the place clean.
  - Teen entertainment
  - Diversity! Go carts, mini golf, paintball, comedy house, restaurants that we don’t have. We have all the same time except different names.
  - Continue repairing the streets that need it.
  - 81 years old die here
  - Have adequate funding securely ongoing for maintaining our large and expensive facilities.
  - Reduce water usage and labor expense by eliminating green parkways and using eco friendly parkways as: gravel; fewer trees and only planters for living green areas – reduce labor and water expense.
  - Decrease militant sense of the elite and welcome newcomers.
  - Clean up the messy junk yards that people see when coming to visit or look at to live. It looks terrible.
  - Figuring out the problems with South Campus being such a waste! I do not want my children going to school as a sophomore or freshman with a lot of upper classmen. The pregnancy rate is crazy.
  - Drinking water
  - Out of town works
  - Bring in more for our children to do.
  - I think are too many Mexican restaurants J
  - Finish projects already started
  - Madison water – identify future travel arteries
  - Safety issues related to traffic enforcement and safety issues for walkers on major arterial roads.
  - Educate the public

- Keeping Gillette Clean
  - Less road construction
  - Kids' programs
  - Safety – people who work here should have WY plates, etc.. Have all people here legally.
  - To stop spending our money on more stuff and to take care of what we have now. Beautify it.
  - Politics – especially cemetery!!!
  - Would like to see regulation/enforcement of keeping junk cleaned up, unlicensed vehicles
  - More smoke free places
  - Street repairs done in a 'Timely' manner – better snow removal – more emphasis on infrastructure, less on unecessaries such as 'ave or arts', complex, rec facilities.
  - College expansion
  - Lower Electrical and Water Rates
  - More bike paths
  - Roads and infrastructure updating,
  - Stop spending money to upgrade everything – fire station, city hall, hospital, complex, college, have all received adequate renovations and funding.
  - Glad we are working on the water and that it was made a priority.
  - We need a food co-op!!!
  - More bicycle paths – we need a healthier Gillette
  - High school should split – too many students, alot miss out on activities for western school opportunities.
  - Finishing the Belt Loop – Northern Drive
  - Continuing with the Madison Project
  - Help for the Juvenile Court System, more help for the troubled ones.
  - Hospital, health, they are really, really rude at the hospital. Not once, several times. We need more help...
  - Enforcement of traffic laws on main roads and improvement of the traffic signals and signs. Revitalizing downtown Gillette. Bring it up to par w/ what the rest of Gillette is. Our entrances into the city from all directions need much improving.
  - Clean & Green
  - Don't know
  - We need more schools
  - Try to keep utility bill from rising.
  - Put a street off Foothills Blvd and across Echeta over the Interstate to Westover Road or from Foothills to Force Road or Southern Drive.
  - I think the art is too much, most of it doesn't fit with what our community is all about. Move event from Rockpile Community Center to somewhere outside city limits. Music is too loud. More concerts or really any events because kids have nothing to do here – hold dances and events for teens – also two high schools – is a state championship in every sport really that important?
  - Stop meth trafficking – better snow removal on side streets/salt on all heavy traffic streets – enforce laws for illegal immigrants
  - Trying to make economic growth for more and better job opportunities more commercial businesses
  - Community safety, I have a 6 year old, knowing she can go outside and be safe is very important, was not that way when in NM or AZ!!!
  - Add 9 holes to the Country Club!
- Encourage businesses to increase their customer<sup>72</sup>service. People should be happy and helpful that you are spending your time and money at their place of employment (job security)

- Enforce texting and driving
- Job creation
- Make sure citizens know the locations of storm shelters. Patrol for speeding in our mobile home parks! Encourage yard beautification – maybe weekly or monthly rewards like goldbucks or movie passes for families who clean up, plant trees or otherwise improve their properties. •Make the new Rec Center more affordable.
- Children – 1. Education – Schools – safety!
- Enforcing roadway laws
- Securing grants and funds for future growth before too late – with the economy who knows where the money will be – become a debt free city and county
- Manage growth
- Have better planning and balance the budget and quit taking from reserves
- Getting rid of the illegal alien working and living here.

### **What do you think should be the highest priority for Gillette in the next 5 years?**

- More Shopping (81)
- More Restaurants (25)
- More Businesses (26)
- Schools (18)
- Streets (13)
- Gillette College (8)
- 2 High Schools (8)
- Madison Water Project (7)
- Dog Park (5)
- 4 Year College (4)
- Traffic (2)
- Water (2)
- Education
- Boys and Girls Club
- Kids
- Infrastructure – keeping businesses viable
- The answer to feeling ‘safe’ has nothing to do with more Police or restrictions, it has to do with letting the citizens protect themselves and when a crime does occur, then the legal/law enforcement entity becomes involved. If citizens are repressed they push back – rebellion; if they are allowed to flourish (obviously within moral boundaries) they will feel successful and safe
- Bring Culture!! Museums, Art, Music, Dancing!
- Schools need to be 4-section, not 3 section
- Start progressing!!
- Enforce illegal alien laws
- Continue to develop as needed, but shift from a boom cycle ‘build, build, build’ mentality to a plan ahead and budget new projects.
- We believe a zoo would be a great investment and attraction for the city.
- Improve on streets that has been brought into the city; Cracker Barrel Rest. Or other home cook Restaurants
- Plant more trees and beautification efforts.
- More trees. More shopping curb and gutter on my subdivisions
- More apartments and places to live.
- Road development

- More schools to deal with kids being bused out of home school area
- Money management
- Keep out payroll turning over in our community. Encourage better shopping that will prevent our payrolls from being spend out of town.
- Build some nice, affordable condominiums – look at Midwest – Omaha to Des Moines (even in small communities – for examples – one level living
- More facilities
- Get big trucks out of city limits as much as possible
- Improvements in the large parks.
- Keep 1% tax and use it only as intended
- Public transit
- Drainage of snow, water
- Have 6-8th grades be middle schools and move 9th grade to South Campus with 10th graders. then we would have more room for Kindergarten students.
- Bring more events to the community
- Schools currently they're very crowded and the teachers under stress to accommodate a large number of students, making it difficult to cater to 'advanced' students'.
- Continuing to develop the city and adapt it to accommodate the continual growth.
- More support for coal uses
- Public services
- More open land
- Create a stronger, not as energy reliant business base
- Continuing to grow while maintaining the current standards of roads, utilities, and the great sense of community.
- Privatizing some services and functions
- Privatize some City functions and services.
- 4 lane road to Wright
- Park and outdoor facilities
- Set goals in accordance with a positive vision for a frontier development and maintenance
- Regulations and motivation for the upkeep of older neighborhoods – It seems like the neighborhood in Gillette tend to have a run-down appearance sooner than other towns I've visited
- Enforce number of dogs allowed per household fine people whose dogs bark all day – sidewalk in subdivisions
- Parks and pathways, trees
- More kids (teens) entertainment
- Jobs for our children and grandchildren
- Education Goal – all children graduating school system are literate – isn't happening here.
- Alcohol/drug. Traffic flow.
- Community safety. Becoming a model community. Retention of our young people.
- Complex – self sufficient Design of streets to accommodate trucks
- Water for growth
- Traffic
- Keep school programs up and running
- Build schools, improve roads
- Focus on our residence.
- More trees
- Traffic control
- Drugs/solid waste

- Less houses
- Don't focus only on the downtown area
- Bring more big acts to Complex. And advertise for those acts so we can attract people from surrounding towns, areas. We loose many business opportunities in this area because we don't deal (make good deals) We need job/business opportunities other than the mining industries, or gas, or oil.
- Continued work on Economic development and infrastructure
- Manteca of facilities
- New overpass
- Planting trees
- Improve parks Improve Landscaping in all areas.
- Wifi made public
- Listen to the Public and give us the vote not the Commissioners. You work for us remember.
- Economic development and sustainment
- Attracting non-energy related business
- Continual
- Build in anticipation of growth.
- Renovate the downtown.
- Schools now. Especially the ones that have been promised in years past to build new ones. Some have been built and some old ones replaced but one was promised (Lakeview) to build a new one but that hasn't happened. Lakeview is probably the oldest elementary and it really sticks in my craw that they are so neglected.
- Water usage
- Industry or manufacturing for long term jobs
- Keep cutting
- Repair streets instead of building more parks
- Continue looking for businesses to help our community that would expand from coal industry
- Restrict the development of facilities requiring future maintenance expense
- Fluoride filters
- Encourage improvement in medical facilities. For example, there is at present no cardiologist (resident) in Gillette! Medical care and lowering medical costs
- Add 9 holes to the Country Club.
- Infrastructure to continue to help Gillette grow.
- Tourism and continue with street upgrades
- Stop building more housing.
- Better life skills teaching for kids and more of a push for them to go to college
- Add stop light at interstate exit entrance on Skyline Dr. on offramps closest to best western
- More things to do!
- Come together a little more as a community. Everybody seems to be mad a pissy with each other. Customer service sucks, people from other towns don't like use because were so rude.
- Hope to retire and move to warmer pastures
- Lower the amount of drugs; gangs
- Infrastructure for growth, forward-looking zoning of undeveloped areas.
- Water? Do we need more
- Public transportation, more preschools and public programs
- Multi functional park for running – workouts, points of interests
- Maintain quality of living
- Have a bus system in place. Somehow convince people that it is NOT OK to have their dog outside barking all the time

- Job creation/infrastructure
- Making Gillette a attractive place to live
- Good hear Dr. brought in so stay nice facility but very few good Dr. to stay here. why?
- Same as above. Also support our Main Street and invest in downtown infrastructure. It would also be a good idea to think about another business district to take pressure of Douglas Hwy.
- Growth I suppose
- affordable housing
- OK maybe a animal zoo, water parks
- More free functions for family
- A better variety of community events for the diverse people that want to make Gillette home
- Lay your roads out better go look at Sioux Falls SoDak there east and west north and south
- Better – bigger library. Street parking – less potholes
- Again – competent doctor's – especially in ER
- Keeping the streets safe and drug free.
- Keep property taxes reasonable
- Save money
- Juveniles are being made criminals of our justice system and more help needed to protect seniors as well, maybe victim assistance programs for the most vulnerable in our community and awareness of protection.
- Exterior building and residential home code endorsement to make Gillette appear as pleasing as possible
- Stoplights
- There needs to be more schools to accommodate the children. Standing in line at 3:00 A.M. to get a child into kindergarten is ridiculous.
- Protection from crime more water more benefits for seniors and seniors independence
- Saying 'NO' to everything is not good planning, think ahead; maintain facilities
- Financial stability as we continue to grow/expand
- Community theatre building, variety of activities at Cam-Plex and around community.
- Illegals/crime
- Water quality
- Clean up the Drug – including prescription abuse in Gillette too much free time for all people... get them involved
- Better medical care and shopping trash recycling program's
- Getting rid of the drug and alcohol problem making restaurants, bowling alleys, etc. non smoking
- A second full flown post office, not just an outlet.
- Kids, retail increase decrease of prices
- Keep financing Mayor's Art Council McManamen Park Restoration
- Continued beautification program/water supply
- Cell phones and speeding
- Roads – some pot-holes eat cars
- Clean up dilapidated housing areas.
- Emergency services and utilities
- Continued growth schools expanding
- Making progress for children. Active children stay out of trouble
- Improved circulation connections.
- Since our regulation has increased, why aren't we seeing more shopping options?
- Making sure developments are done right and follow the rules
- Beautification of main entrances and Hwy 59

- Maintain sidewalks and streets
- Environmental quality/jobs/hiring within community instead of out of state people.
- I believe the beautification projects are important. Our surrounding amplify our attitudes.
- Pretty surrounding = happier people.... Dump neighborhoods = grumpy people. Let me clarify, if a building is old doesn't necessarily make it ugly.
- Beautification
- Keep drugs off our streets n the big picture is to keep building this town for our children and grandkids..
- Complete regional water system and continue with pro-active road construction
- Plan traffic flow
- Keep citizen safety a priority. Keep up with services for the elderly citizens.
- Maintain facilities and parks
- Large lake in mining pits
- Develop a bike path system around Gillette
- More ballparks and parks.
- Diversify economy need EDC plan to be carried out in full
- Turn off bad water wells!
- Expand opportunity for young people to have activities that don't cost big \$\$
- Better traffic controls. Better and safer to drive in Denver than on highway 59
- Finish the 'Loop' around the City, and get a Comprehensive Plan together – the Council and Commissioners are costing all of use hundreds of thousands of dollars by their 'deal with it later' attitude.
- Develop sharp looking retail on Highway 59
- Diversity! This town is losing so much money on us citizens because we are going elsewhere to get what we are needing or looking for.
- Improve water quality if possible
- Have definite plans in place to rescue or rebuild Gillette's old east side before the area creates health issues. Come up with some solution to dispose of junk and abandoned mobile homes around Gillette.
- Continue to encourage businesses to thrive/operate in Gillette. Schools – education reform.
- Infrastructure – alternative energy.
- More business not based on minerals
- Clean up the messes and junkyards
- Need another 9 holes of golf – city involvement in this recreation.
- Building ordinances. 212 Oregon sheds built on city easement – fix it.
- More economic development – don't here of any effort to get more businesses here that don't rely on our energy.
- Obtain traffic arteries – improve snow removal
- Growth with Schools and Education for College
- More activities for kids to do.
- Continuation of services at the current level
- Same as 1 year
- Maybe after five years then expand some more as far as building.
- Better traffic controlling
- General upkeep and continued beautification of public/park areas
- Less drug problems
- Continue improving infrastructure
- Golf course
- Water quality, road and infrastructure updates, increasing Gillette College enrollment.

- Infrastructure – this should be ongoing because utilities, etc. do wear out and are going to have to accommodate a growing population. I was disappointed to have the City raise my water rate right after I voted to tax myself another 1% for the Madison line.
- More support of Senior Population
- Continuing fiscal responsibility
- Public Transportation System.
- Student Center that has facilities for statewide events
- Stable taxes and utility rates
- Continue with the beautification of our city.
- Our image is that of a ‘Dirty’ coal and oil town – maybe we should recruit some kind of so called ‘green’ company to open a factory here – many jobs could be created - and boost our image.
- Same as 1 year. Plus, improve quality of drinking water. Mandatory drug/alcohol screens for coal mine/oil field employees
- Update older schools to try to get class sizes smaller, keep working on better traffic flow
- Continue growth and expansion of college
- Becoming a leader in alternative energy...wind for sure...we are the energy capital and should stay that way. We should also try to attract some sort of a manufacturing or warehouse (Home Depot, Wal-Mart, etc.)
- Growth as a community
- Improve public infrastructure, expand major road networks, promote business growth
- Adopting plastic bins for all households to use for recycling – mandatory – and all things that can be recycled – should be – glass, metal, plastics and paper and cardboard – curb side pickups/

### **What do you think should be the highest priority for Gillette in the next 20 years?**

- More shopping (23)
- Diversify the economy (16)
- Gillette College (7)
- Infrastructure (7)
- Streets (6)
- Schools (5)
- Develop Gillette College into a 4 yr college (5)
- Water (4)
- Restaurants (3)
- Public transportation (3)
- Business (2)
- Acceptance
- Start progressing!!
- We hope you will keep this survey going and listen to the people.
- Some way for travel, when we fly we go out of Casper, Rapid or Denver not Gillette it shouldn't be that way
- Less racism
- Money management
- Grow Gillette to 50,000 people
- More walking paths
- Kids and streets and water
- Maintaining a quality of life as the city grows.
- Manufacturing business
- Actual mall, tourist attractions

- Better truck routes.
- Have an infrastructure that is drastically less dependent on the energy market. Due to the increase in demand of alternative fuel sources, long term energy market looks cloudy.
- Funding for long term maintenance of public facilities
- Improve downtown area
- More open land
- Manufacturing
- Better relationships w/ county
- Improve relations with County and State
- More parks with fishing lakes for kids
- Retirement housing and assisted living care
- Better water shedding
- Alcohol/drug. Bus. retention/expansion. Re-evaluation of systems in the City. Hands-on schools.
- New Western Interchange of I-90
- Maybe wind development
- Water/expansion issues
- I try not to think that far ahead
- Hope im still alive in 20 yrs...
- Traffic control
- My retirement
- More places for children to be at
- Take steps to be less dependent on the natural resources market. Eventually the coal mines, coalbed methane, oil, and uranium will be gone, what will Gillette look like then?
- No clue that's along ways away.
- Long term maintenance of facilities
- Beautification
- Long-term/non-energy – manufacturing or corporate businesses
- Water usage
- I'll be dead
- Jobs
- Cut spending
- Things change
- Self sustaining community
- Embrace alternative energy. If Gillette is to remain energy capital of the nation, it should embrace alternative energy as well as coal production.
- New business including small mom and pop
- Hopefully we have a new town lush with trees and happy people, that don't mind living here.
- More beautification
- Dog park
- Bigger library, outdoor concert area like redrocks in CO.
- Maintaining roads and buildings
- Jobs
- Maintaining a positive community
- Economy
- Economic growth
- No barking dogs!
- Job creation
- A great place to live and retire
- Improve on community relations

- Pioneer Manor done over the needy and put our staff back to work. Trying to line the Hospitals pockets with quotas that are sent elsewhere.
- Keeping up w/ growth and maintaining a comfortable home town feel.
- Affordable housing
- I want to be the Mayor, just kidding
- Jobs, traffic flow
- Growth housing market
- Take into consideration Growth and continually adjust.
- More art around town and a mall should be built. Scenery is a must for Gillette. Open prairie is a door opener to new ideas.
- Plenty of space for new opportunity's.
- Seniors
- Learn city needs through what works in other cities
- Keeping the streets safe and drug free.
- Take good care of seniors! We will be there.
- Overall keeping up w/ cleanliness and larger population
- Save money
- Education and economic growth
- Protection from crime and more benefits for seniors and senior citizen independence
- Illegals/crime
- Electric prices
- 1 Teen outlet – whether high tech place. 2 Better/more variety in food choices/retail outlets 3 organic choices? Healthy eating.
- Better medical care
- Demolish old houses and replace them with modern houses.
- A 2nd water treatment facility, a third water line, intercity mass transit, waste site, etc.
- Smart growth
- Might not be here!
- Emergency services
- More arts and entertainment, business growth in those areas, community involvement that is costless and effective
- More activities for family to do
- Amusement park
- Save for the future by increasing the reserve accounts
- We'll probably need a big more infrastructure and another Junior High that is unless the economy goes 'bust'.
- More county arbitration for county laws/motor vehicle
- Affordable senior housing. We are going to need a lot more of it. And senior care. Those who will need care are going to multiply.
- Safety
- Focus on becoming a regional hub for retail, health care, travel and entertainment. We are getting too many people for the limited services available.
- Keep up with growth
- Diversify town
- We won't be here... moving to retire in warmer weather
- Building up an emergency rainy day fund
- Same as above, also plan ahead for population increase
- More higher education and better doctors and equipment for our hospital. What's the sense in new hospital when we have to send everyone out of town

- We should have the best recycling system in the country – no excuse!
- Diversity! Make people want to come here and stay here. Offer that this is an excellent place to live and we have everything you need.
- Get Flying J Truck Stop out of the middle of town!
- Be very careful of water usage and at all times monitor for quality growth of new buildings and subdivisions.
- Educational and service facilities
- Streets, traffic. Get easements open
- Adequate housing/roads, adequate apartments/home for elderly (may need more assisted living spaces)
- Attract downtown professional office locations – move to full time Municipal Court
- Make sure we have adequate resources to maintain public facilities without raising taxes.
- Elder Living at more reasonable cost
- More activities for kids to do.
- Same as 1 year
- Recycling is good, but they don't take so much – needs improving.
- Long term planning of streets to keep up with growth
- Trees/landscaping
- Same as 5 year
- Sustainability
- Cheaper retirement living expenses
- Revitalization of very old neighborhoods
- Tourism
- Continue to look down the road to see what needs to keep growing.
- No air pollution from coal mines
- City transportation, bus routes, more activities and entertainment for adults and teenagers
- Probably won't be here, don't let too many East or West coasters in, they tend to screw up everything!!!!
- Amusement/water park
- Continue with alternative energy and well-planned growth
- Stability and sustainability as a viable community

### **What do you think should be the lowest priority for Gillette in the next year?**

- Parks (56)
- Avenues of Art (18)
- CAM-PLEX (15)
- Road construction (15)
- Downtown improvement (15)
- Building new facilities (13)
- Cemetery (12)
- Sports programs/facilities (9)
- Housing (8)
- Police (7)
- Golf courses (7)
- Beautification (7)
- Taxes (6)
- Giving raises to government employees (4)
- Schools (2)
- That a stupid question, really.

- Adding liquor licenses
- Everything is a priority - LOTS OF THEM!!
- I think to an extent that everything should be a priority and should be debated upon by the community.
- I'm good
- Hiring more city employees
- Archery range
- planting more things to water
- don't know, maybe will go to city meeting find out whets going on
- Providing police protection for council meetings
- There is no dire need for Another High School campus right away
- Raising rates or fees of anything and raising employee compensation
- Messing with the nature reserve on Warlow
- Airport. Can't compete, people still fly out of Rapid, Casper, Billings. Stop wasting our money. If mine execs want a better, closer airport make them pay for it. Private field.
- Big community Expenses. No new rec. centers or complex's.
- More budget to fire dept that could survive w/ more emphasis on volunteers, less on salaries for career staff.
- Building more fire department buildings
- Getting another Subway
- bypass
- giving people DUI's when there was no reason to be pulled over in the first place.
- no more economic studies that we don't use.
- Expanding
- Excessive spending on unnecessary projects.
- Saving money
- Trying to make everyone happy
- Increase in water rates
- It all seems important.
- Promotion of new business!
- spending money just because you have it
- putting stop lights on Hwys (ie Hwy 50)
- Putting any more money into the Recreation Center.
- Recreation
- Archery Range
- Apartment Blds
- WANTS!!!
- Attracting tourism. Gillette just is not a touristy type town and when there is anything that attract people the hotels jack their prices so we get no return visits
- think about what you need most or least for yourself. Good council men we have a few of them.
- Northern Drive
- Road construction for mines.
- Focusing on special needs of the City Council and special privileges
- Extra-curricular activities for adults
- building even more facilities similar to ones that already ARE NOT being used - I.E. playgrounds - ball fields etc
- Buying land for stuff we all ready have.
- recreation department

- Another multi billion dollar rec center.
- Spending money for the county
- zoning
- fire department we have a great fire department already - no more money and no more •fire stations
- Worrying about putting PODs in the middle of the streets... dislike them on 59 alot!
- Annexations
- no more Yes house or senior funding.
- Expanding the city
- The Rec Center
- Trying to pretend to be like Denver at the expense to the citizens. City employees moving statues and city paying for concrete bases so artists can get free promotion.
- To stop raising our water and electricity.
- over spending in the city
- Unfortunately everything seems like a high priority. One issue ties into another issue. If people had more of a lending a hand attitude over the lets see how broke we can make these people everyone would benefit. Contractors are the worst. Most are at their mercy and they don't hesitate to rape you. Honesty is an illusion.
- I don't think we should build things we really don't need. Think about things our kids can do in this town. They don't want to play GOLF.
- Spending money on frivolous stuff. this county is so wasteful.
- The effort to bring in more and variety of businesses. That's just not working - quit spending money on it.
- Developing programs that spoil the public...
- Small stuff that can wait
- Stop giving golf courses money, if they can't make it shut them down!
- What are the options
- more fire stations
- Y.E.S. House funding. They've received plenty, and that's all well and good, but there are many other agencies that deserve some funding too. GARF? Boys & Girls Club?
- How bout no more Subways & Verizon stores! Bring something different that we don't have and is different!
- Completion of wasteful projects
- Don't know.
- budget
- Avenues of Art
- not much
- residential development
- Police need to tend to more serious matters instead of wasting time as not that important incidents.
- More politics
- Adding anymore Subways or Pizza spots
- I don't think there is no priority. Everything is a priority.
- dirty and brown
- whether or not we split high school
- Wasting money - Do we every put extra money in bonds or something similar where it can grow?
- Shopping, keep people spending money in our town.
- Tourism

## How much interaction have you had with Gillette College? What kind?

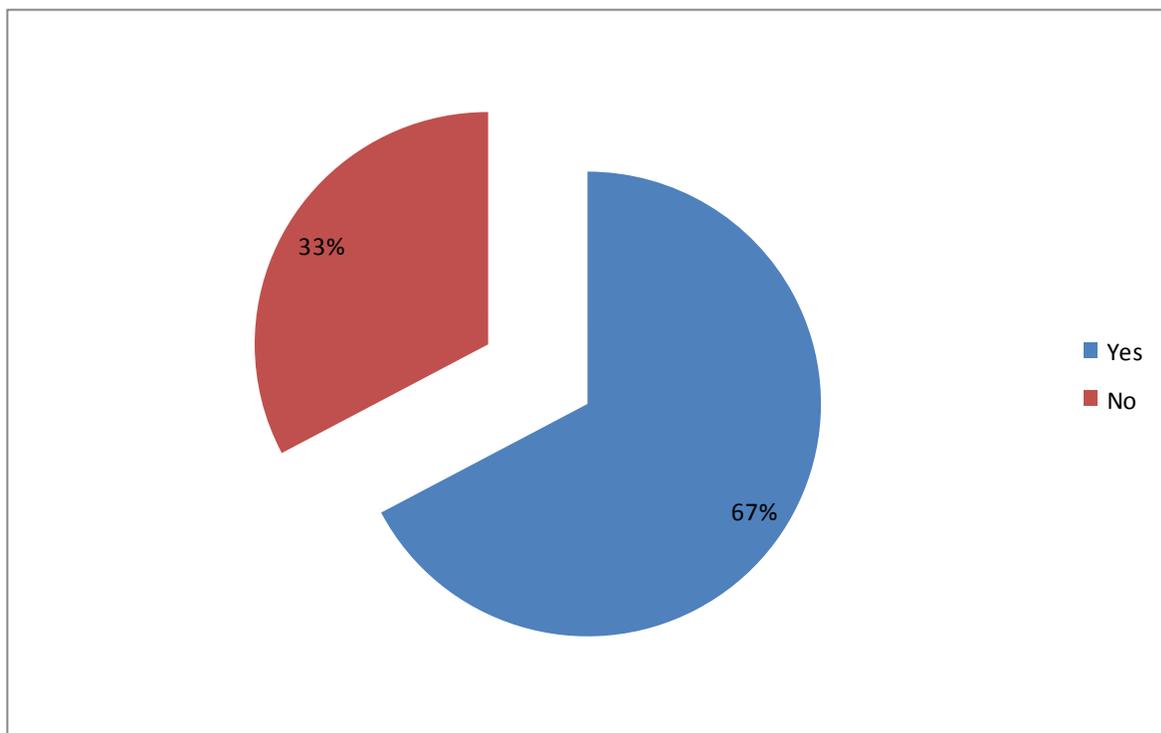
- None (179)
- Very little (64)
- Have relatives that attend (44)
- Taken classes (39)
- Have attended (33)
- Athletics (22)
- Donkey Creek Festival (12)
- Current student (11)
- MSHA classes (10)
- Plan to enroll (3)
- Work-related (2)
- I attended classes about 10 yrs. ago. I think it was Sheridan College then.
- Is the Tech Center being used?
- Very little, placement exam 5 yrs. ago
- We take CCSD students there, and I have attended classes and workshops there.
- Our daughter is a professor there/attend open houses, spelling bee, jazz festival, etc.
- We're from elsewhere and earned our college degrees elsewhere
- tour
- meetings
- Information
- attended meetings
- Not much, just special events.
- Very little - but I think continued education opportunities are important to us all.
- some - business related - teaching classes
- Improved and Expanded Educational opportunities MSHA training
- I give them \$\$
- Often visit Library
- Retired from the college.
- I have attended classes and help/participated in meeting and events
- Getting classes for workplace. Not very cooperative!
- Some continuing ed. classes - only for fun - Keep those and keep the prices so all can afford them
- Sit on advisory board. Very active
- Train there all the time.
- I work in electrical field and have employees going there on a continual bases.
- A large amount as a student and employee.
- Attend various functions
- read events in paper
- went to some seminars
- Some - worked with some of the college students preparing to become teachers.
- Art shows
- Once in the last 2 years for a class put on by the chamber
- Used facilities for conferences.
- Much - I am employed by them
- tour new facilities
- I have been to events there
- Some, bus driver of students, took a class

- Very little sell products to the bookstore
- Looking at on-line schools so I can stay home w/ my child
- will do my CNA training there, and I go to the farmers market in the summer
- interact with college interns working at our mine.
- Its in my sight from my house, value of my house increased, thank you!
- Taught 3 semesters of Geology, and two semesters of electronics.
- Just enough to decide that the college does not cater to the adult working student. I am currently enrolled in an online degree program.
- cooking classes
- I've attended functions held at the college. I also work with the Gillette College Foundation.
- Quite a bit - we teach there as well as perform there.
- would like a 4 year college
- Been to some events
- some classes offered by hospital
- Some - events - presentations - We need to further promote the teams and athletes.
- Son-in-law teaches there
- At one time workers with no-tax. these schools need input from community
- Minimal - have attended a couple events there.
- Not much interaction since the new college was built.
- Adjunct instructor, son attends Gillette College
- Quit subsidizing
- A fair amount
- I usually lecture twice a year. It is a great asset to the community.
- Attended meetings/event there - did computer testing there
- use to teach pt time
- tours of college buildings
- Some - meeting place
- a little - career placement
- I do believe we needed it.
- A little. They helped me get my GED. Passed first shot!
- Obtained my GED there
- Very positive - they want to be a positive part of our community
- I'm trying to go back to school to become a teacher.
- I was on a panel in one of the classes
- Toured facility with child planning to attend.
- A bit. GED and training courses.
- 1 visit to a summer craft show
- testing center
- Attend events, visit campus
- Some school and events
- Online classes through the College
- Mine Foreman training classes
- through nursing department/quite a lot
- Nursing in-services
- Needs art classes
- not much, just had a 4 hr training.
- My husband has taken internet classes thru them. I would like to as well but I would have to do it thru the internet as well
- and they do not offer the classes I want to take online.

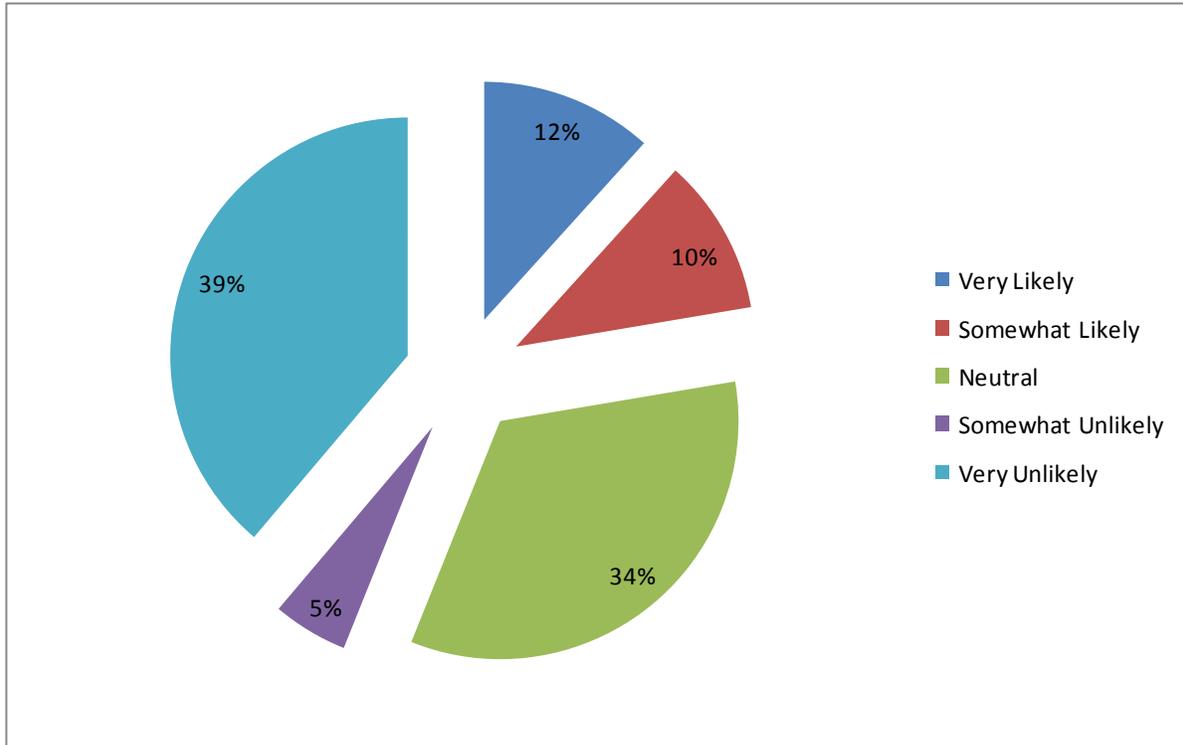
- Not much - a few other culture or Arts events
- worked there
- Not much; family worked there for a while
- Not much, deliver there for work.
- Very little other than for employment uses.
- some - re: classes, teaching a class non-traditional student scholarships Tech School/classes are great. Now should have ethics, management, etc
- Public seminars are needed more of, educational
- only the gardening classes - wonderful
- Alot. I work for CCSD so have been involved with Camel Advantage and academics with Gillette College
- Personal
- I attended Gillette Campus 2000-2004 at that time the way stuff especially teaching was poor. And not at all of collegiate standards, hope that has improved high sch teachers should not be allowed to teach on any collegiate level.
- seminars.
- Previous advisory board member. Attended 1)Associate degree 2)UW for MBA
- Sm. amt. / educational classes
- I serve on GCC Board
- Minimal. Attended some events there (Tech Center Open House). Usually never hear about events there until after-the-fact.
- Students in the work field
- Attended a few classes at the facility (not college classes)
- Worked with tech center on enter program for welder and mechanic
- A lot, I teach there as a part-time instructor.
- Donkey Creek Festival meetings at college Foundation golf tournament
- classes w/ other colleges or universities seminars/conferences
- meetings
- Would like to see a music dept. develop
- a little checking into classes to see prices.
- Daily - the institution is WONDERFUL!
- member of booster club
- Quite a lot. Disappointment in cancellation of the payment program for classes.
- none - well attended a training there recently
- Have been to sponsorship dinners and think its expansion is on par with the growth of the community. Have actually done some training in the school of nursing
- Mine foremen's exam study class.
- Supporter and booster club member.
- Use with children
- just don't have an reason to, but feel it is great for the community
- gone to meetings there
- Attend meetings
- education
- attending events
- attended events
- some attended CEU classes
- Took classes for Microsoft, Accounting I and II computing accounting. All energy classes
- Alot
- Quite a bit - professional

- A little - looking to register for classes.
  - booster club sponsor
  - Good
  - applied for work - went to professional class
- I have gone to a couple presentations in the theatre that were educational sponsored by •community organizations.
- Weekly - continued education
  - classes for work.
  - parking lot activities - farmer's market, art sales, etc.
  - I took a computer course
  - Some - have used the Tech Center for plays and banquets.
  - Have not had any in years - used to take classes in the old building, was like being in a closet!
  - Wonderful to see how well the non-traditional, ie, welding, etc. is working for all involved.
  - sold college all the mechanics tools
  - evening cultural diversity, if presented
  - Taken classes - need more professors. Would like to take more classes, but not enough faculty.
  - I teach there - very great programs.
  - Would like to see the planetarium.
  - workshops
  - little, mining classes and tests
  - Information access
  - Yes, adult education

### Would you support additional funding for Gillette College?



## How likely are you to stay in Gillette for college?



## Comments

### Why or why not?

- Age too old (99)
- Already have a degree (77)
- Not going to college (38)
- Does not offer what I want (15)
- Close to home/family (9)
- Would like a 4 year school (9)
- Would rather go elsewhere (8)
- No higher education (Masters, etc.) (7)
- Too expensive (6)
- Have children who will go (7)
- Affordable (4)
- Unsure of any classes I need to attend at this time.
- Have not received information about it or its programs
- I am already established at a job where no further education is needed.
- Great teachers
- Community college should be subsidized by the state - Does not appear to be user friendly Do not hear nothing about day or night classes or even trades offered
- I'm disabled physically and mentally
- I don't know very well how it is.
- I think the College is a major asset for our community
- It seems to be well funded now.

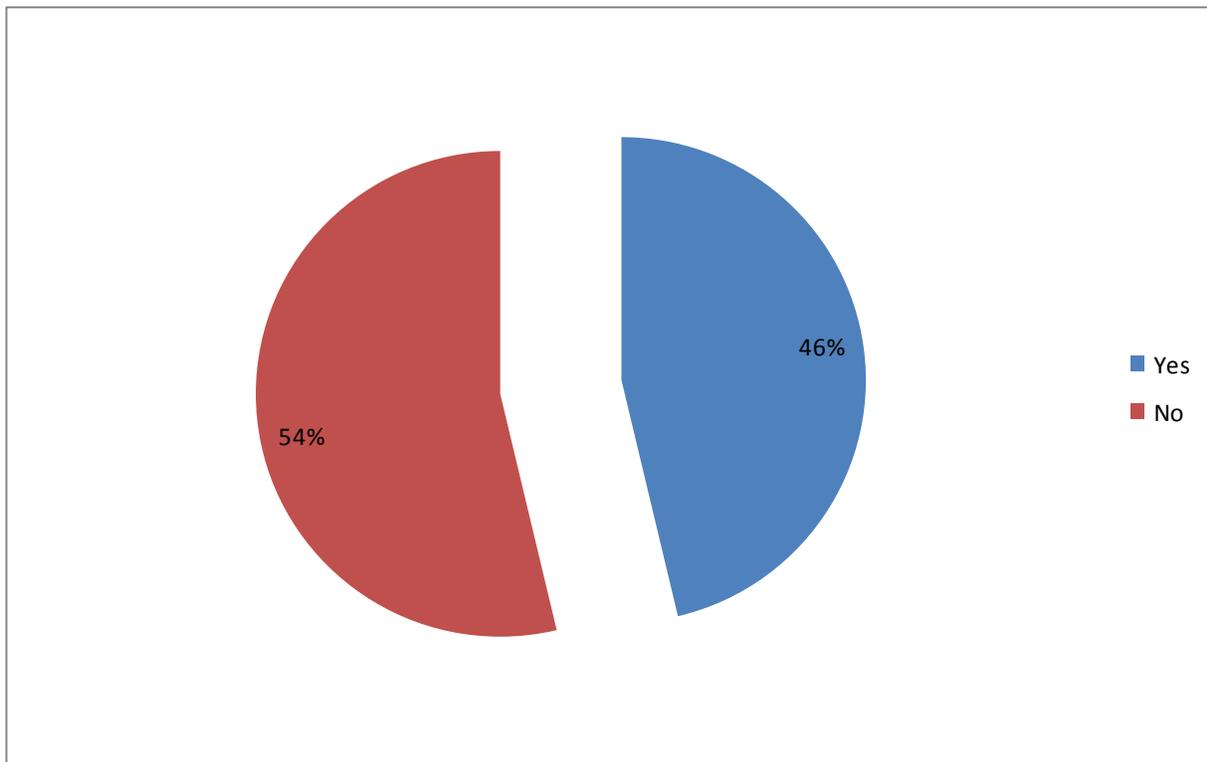
- Gillette College is workforce Development and Economic Development and Community Development
- I think the college is great
- Sadly credits earned at Gillette college are rarely accepted by the University of Wyoming.
- Will encourage young people to go here.
- Just for fun classes to 'further my education'
- Love that we have Gillette College. it is a great starting point for an education.
- to go beyond a bachelors is currently difficult at the college.
- In Q9 if you mean direct funding - no. If you mean land, sponsoring grants, etc - yes.
- Since I am retired and spent time out of state with my daughter
- Culinary program
- I need my BS
- Having attended a juco, the quality of education in a smaller environment is something I would never second guess. The atmosphere these types of schools provide in the way of personalized instruction absolutely warrants additional funding.
- Gillette's college is great for basic courses for children living at home.
- It only cost us the taxpayer
- Not a lot to do in this town, go to a bigger city
- I would if I were college age. Teachers need to be hired and retained here. The students need to trust they are getting a quality education so they can compete and succeed.
- Too small
- My children went to University setting for better education
- We're not planning to go to college, but if we were, we'd stay here.
- reason I am still in town
- I don't want to have to drive in wintertime out of town or commute long distances at all if possible.
- I am not currently pursuing a master's degree or second degree in any of the current offerings. I am however, considering online classes with the college. computer training
- Never attend there.
- I traveled to Casper most weekends for 3 1/2 years to earn a Masters Degree. Would have stayed here if available.
- I haven't thought about going back to school just yet.
- It is small but well staffed; my advisor is better than the one I had at a large state university (Virginia Tech)
- The income in Gillette supersedes the need for college in most cases.
- Attending University of Phoenix Online
- If I take additional classes, it would be at Gillette College.
- I am beyond college needs
- Great value and excellent education. Plus - it creates much economic development.
- should be self supported
- Does not apply to me
- children already graduated from college but I think it is a great asset to our community.
- depends on courses I would need
- Don't believe it should be up to tax payers
- Better education and opportunities at other universities
- All for education but we do not need to promote athletics at tax dollars.
- Leave that for university!
- Might take interest classes as lifetime learner. <sup>89</sup>
- I just want to retire here.

- Casper offers more, but Gillette is convenient
- want my children to go elsewhere
- Our children are too young to decide where they want to go for college.
- we have a great college program/opportunity
- Moving
- Because my home, family and job is here. I don't see younger people stay here just for college.
- I think our college has alot to offer
- It will depend on our son's choice for college.
- children far from college age.
- Need more network communication classes on hardware such as fiber optics, ethernet CAT 5 and CAT 6 cabling, etc.
- not enrolled as of now
- Our son went 1 yr and then to UW good just experience
- Need credits to continue teacher license
- I would like to take classes, however schedule at college is limited for people with full time jobs
- I'm a homesteader. Lol
- Education opens minds even among those not on a career path – Gillette needs logical thinkers
- Stay at home mom. Hoping my kids attend.
- May take a furthering education class, but maybe just one.
- Attitudes and beliefs of teachers are not serving the interests of the people of Gillette or in line with their morals and beliefs. I was disappointed in the extremely left leaning messages taught by many teachers.
- This is a community college w/ a community college price. This is why people come to it. I don't think by expanding it, it will benefit anyone.
- Its growing and you can do outreach programs
- My schedule would not allow me to do anything other than internet courses and they don't offer enough courses thru the internet for a biology degree. If they did I would love to.
- Heard from student that it is a very un-motivated learning environment.
- No one in family is college age
- Looking for higher learning for better job opportunities.
- I can attend Casper College free for paralegal free as a senior
- College is not for me but I do support the school system.
- Only if my children want to go to Gillette College.
- I am not planning on taking any courses, but I think there is one we could continue to expand.
- There is alot of potential for Gillette college.
- I like the option of a local college. Would like to see that grow.
- I'm a retired educator not healthy enough to take long classes
- I may want to go back to school sometime in the future.
- Needs more dorms and advisors
- Too small
- Great experience so far.
- I need the experience and need to finish school, however if they don't get better advising I'm not staying!
- I have a decent job here with room to excel, however I'll need classes and training that the college provides.
- I feel funds are not being put to better the student, only the facility and faculty are at gain.
- College is not why we live here.
- no need for anyone is household to attend any college
- More technical classes

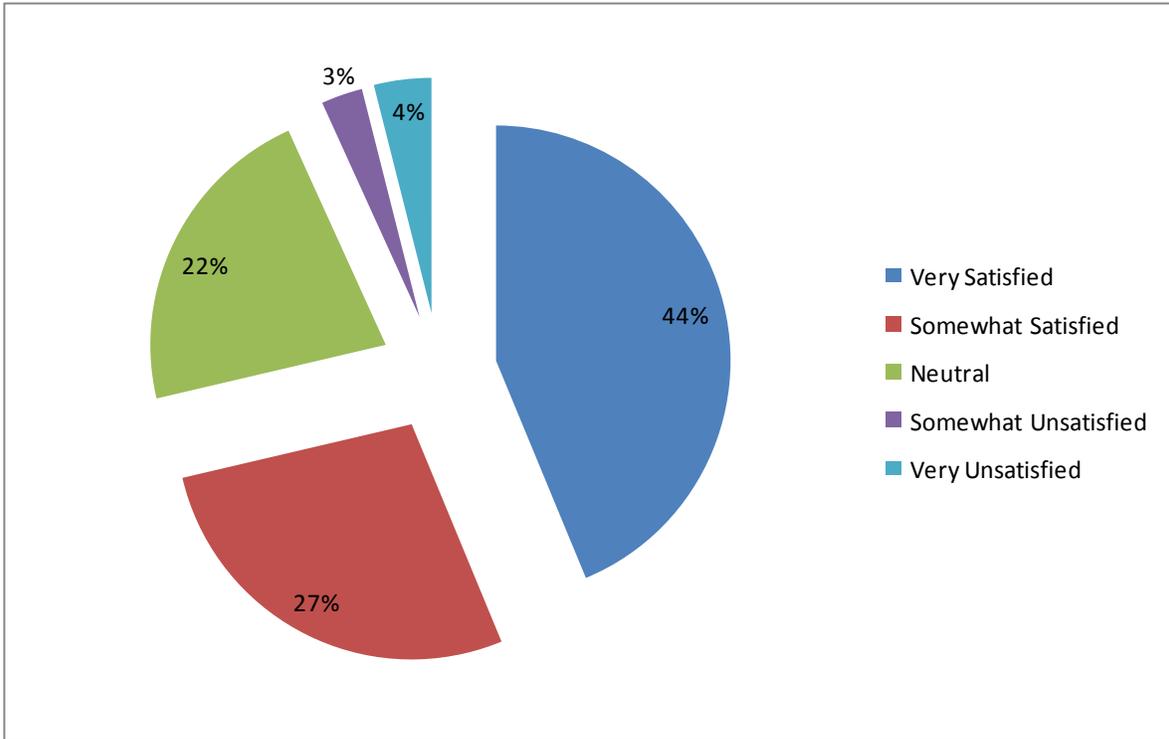
- I would like to see refrigeration or HVAC classes offered
- have no choice
- This a great service for Gillette I have kids whom could attend
- Keep kids here.
- My family came here for work, not education.
- Went here for 1st 2 years.
- Any further college would be post-graduate via one of the distance-learning opportunities offered locally.
- Not applicable - kids already graduated. The college is a good thing - moderate expansion over many years would be preferable.
- a question that may have limited response
- I'm here mainly for my parents.
- do need college for my job
- Need more university level classes not community college.
- Curriculum is very limited.
- Excellent staff and faculty
- It keeps kids in Gillette and allows people to further their education while working.
- The need to offer more classes - better quality of teachers.
- too old, kids have gone to college elsewhere
- I'm going to get my associates before transferring
- We are older and have used the services but are unlikely to use it for more
- than keeping up w/ things.
- Not certain where we will go yet.
- Depends if I decide to go back to school
- Quality of schooling toward academics
- Because they have a lot more opportunities in pay on some other bigger cities shopper
- No 6 to 8 week classes for single moms to finish quick. Gillette College has to send you 100+ miles away. Not possible to work and go to school.
- If the need arised the Gillette college would be a huge convenience.
- I am a big fan of education.
- Depends if needed classes are offered.
- The classes I took there in prior years were sub standard. Poorest college courses I've taken
- Not applicable, but I do encourage others to.
- my son went 2 years hear - very good school and close to home
- Probably won't use it until they have more courses I'd be interested in - like history, archeology, creative writing
- I have thought about pursuing a post-graduate degree and could do so through Gillette College.
- Don't they charge tuition? It is not a public school. they shouldn't receive any funding. they are a business - are you going to give Kmart or Wal-Mart funding?
- They have lots of programs and it is reasonable priced. I would encourage anyone to take classes there.
- Need more technical schools
- Not interested in 2 year degrees
- Completion of advanced degrees.
- Very likely to get a 2 yr. degree, must go elsewhere for Bachelors.
- I would like to complete my degree. I would love to get a four year degree.
- If I was to seek education it is convenient and a pleasant environment
- Grandchildren - keep them here
- already completed, needs more sports - volleyball? football?

- Taking classes online through a college in Fort Collins, CO - cheaper.
- I would encourage young people to go here for 2 years as long their credits transfer to a university.
- single mother - no one to take care of my son.
- I would be interested in art classes. Especially oil painting.
- Excellent facility. Needs more faculty. Excellent opportunity to get base
- college education at fair rates.
- The College is great - hopefully it will keep growing.
- My child wants to attend college here.
- Because it probably wouldn't help me and I have no kids that need schooling.
- Very likely
- Have a family and in debt
- I am retired, and I have several grand children here. I am grateful for the college.
- There are many community colleges in other area's also

### Do you participate in the City's blue bag recycling program?



## If so, how satisfied are you with the program?



## Comments

### If no, why not?

- Didn't know about it (49)
- Want to be able to recycle more materials (pasteboard, paper, more plastics, etc.) (25)
- Want to recycle glass (24)
- Take recycling to public drop-off sites (21)
- Not convenient (separating, blue bags, etc.) (19)
- Not always picked up (14)
- No room to store (14)
- Want a recycling rollout (13)
- Do not like blue bags (messy, tear, etc.) (13)
- No time/too busy (12)
- Not enough recycling produced (8)
- Too lazy (7)
- Blue bags are too expensive
- Just don't
- Citizens divide trash - Landfill throws it all together - why are we doing it??
- Most people will not take time to sort by Plastic # (1 or 2). Can't dispose of batteries or Glass.
- Most people will not make effort to take batteries or glass to LANDFILL. I do not like to drive up there - inconvenient and I worry about my car tires
- Do not live inside City limits
- I am bad
- Because I am low income

- It is a waste of your time.
- I am interested but have not called for information
- We NEED to.
- This is surely one of the most excessive spending for what you get
- Just haven't done it
- We started with the program. Someone from the program told us we would be ticketed if we put the wrong stuff out. Was trying to learn - didn't need a ticket. - Never did it again.
- Not a priority
- Need more public dumpsters and easier access to make convenient.
- Too complicated like the dump
- access
- We do not recycle
- I'm not sure.
- Because of the process
- Can't get around well to put out bags
- always forget
- I do not think we have blue bag collection in our neighborhood
- Just haven't ever participated. I suppose we could
- The company that picks up the recyclables leaks oil all over our streets. The last time they came to my neighbors house they left a 3' circle of oil in 2 minutes.
- I need to start
- I signed up but did not receive bags. I will try to participate soon!
- Where do we get blue bags? Why should I recycle, and what is it used for?
- Haven't really thought about it
- Want an online registration.
- Don't know about it - Not aware
- Have not made an effort
- Just haven't done it yet.
- I do at work.
- Bags are expensive
- too complicated
- Stop subsidizing
- 'Waste Only' dumpsters are not the answer
- Just have not purchased bags
- What happened to the staffing of those who sort the recycling? I thought that was a win-win situation.
- I need to start. It's a great program
- No pick-up here.
- Just haven't done anything with it, not sure why
- More cost and on a tight budget.
- wanna be just haven't started
- Not enough space for more containers in the house. Have to buy my blue bags. Make them free?
- You only get one bag, where can you get more and for businesses why is something more offered?
- Not interested
- Never got around to it.
- DONT recycle
- I plan to. Have not signed up yet.

- The process seems too complicated we recycle aluminum at Pacific Iron and Steel.
- I haven't begun
- Need easier access to good quality blue bags at retail stores
- Gillette apts could do more
- Haven't really looked into it (program)
- The staff was quite pleasant and helpful to get us started with Gillette recycling!
- I don't always remember
- Don't take the time
- Haven't taken the time
- Unavailable in my area (county)
- Most of our recycling was newspapers, we cancelled our N-R subscription when they started throwing it on the roofs
- I don't believe it is cost effective.
- It costs more then what you get out of it.
- Just haven't need to in the future
- Recycling of what? Can's? Newspapers?
- Extra costs to accommodate the program.
- Too many rules, inconsistent pickups, and questionable community cost benefits.
- Would like to start.
- doing a good
- Just haven't started.
- I have a hard enough time getting the kids to put trash in one place much less two on a consistent basis.
- Have been putting it off for no reason
- Do not have blue bags
- no incentive to recycle Give aluminum cans to a relative who recycles.
- waste of time
- would like to see incentives - less trash, more recycling, less cost to customer... show me the money...
- Do not provide bags
- Was out of town when that went on.
- More frequent inserts in City utility billing and maybe consider street dumpsters only for recycle. Present pick up is labor intensive - or perhaps use low risk prisoners for labor.
- Are the materials recycled?
- Just moved back to city from county.
- Investigate where recycling of plastics that are number 3 - 7 could be sent (may not be cost effective)
- Not organized enough - meaning WE aren't - don't know the drill.
- It needs to be more aggressive. Customer sorting
- don't recycle
- Have very little blue bag trash.
- I do not care to!
- not sure
- For the lack of my own interest - I should start.
- I work out of town.
- Plan to, just haven't yet.
- Would like reports on how much is recycled, ie where is it going, how much goes to the landfill?
- We just recycle aluminum
- Just haven't but need to!

- Have to get up to speed on it.
- I don't believe its a service I should have to pay for.
- Just haven't got around to it
- Never signed up.

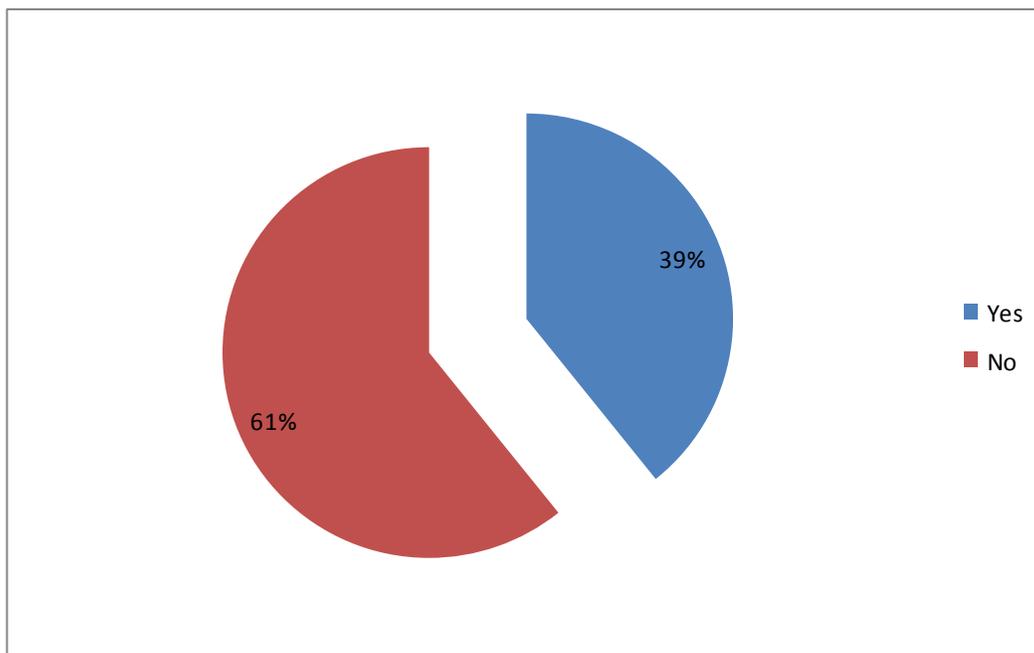
### **Any further comments regarding the City's blue bag recycling program?**

- Great program (53)
  - Want to recycle glass (21)
  - Send out more information/Advertise program more (17)
  - Want to recycle more (more plastics, pasteboard, metal, etc.) (15)
  - Provide rollout containers (13)
  - Encourage more people to recycle (6)
  - More recycling centers and drop-off sites (5)
  - Need more consistent pickups (4)
  - find someway for city to do separation
  - More recycling bins around town. At gas stations so we can recycle there too.
  - I do my own recycling
  - Sort and recycle own
  - I think curbside recycling would get much more people to participate
  - I think Gillette should pay people to bring in their recyclables.
  - SHAME ON GILLETTE. Well off economically (more than most cities) and the program is PATHETIC!
  - Stop it.
  - I should look into it further
  - I just wish my neighbors would recycle their cardboard carton instead of filling up the dumpsters with them
  - The future will fine you for not recycling
  - There is no sense collecting recyclables that can not pay for themselves or return revenues.
  - Run recycling like a business not as a feel good promotion
  - Hard to find blue bags.
  - the citizen should no do city's work while paying for the service
  - Better awareness or incentives to encourage people to recycle. Many people do not take advantage of this service.
  - need to expand program
  - A schedule of when they wont be out so my boxes don't blow around the neighborhood
  - Unsure. If the bag are being recycled why waste time if it is put in with normal garbage.
  - Not very clean on the program needs to be more policed.
  - Teach people all the Pro's and Con's
  - Need quick pick up: otherwise they get broken open or make sidewalks look dirty.
- it sucks glad they have a program but it needs lots of improvement
- realize we are a small community, but where we go to Az for the winter, they give a large dumpster for all recycling. It cost \$10.00 more each month and they pick it up once weekly. I think more people would recycle if we could do that.
  - Why is it necessary to sign up? What was wrong with before. When I had it, I put it out.
  - Increase rates for those who do NOT recycle. Continue to allow those with recycling to go around the line at landfill.
  - Get the store to sell unsented blue bags the 13 gallon size.
  - We just started using the program
  - I do need to be involved often buying bags locally is hard to do...Wal-Mart is often out of the

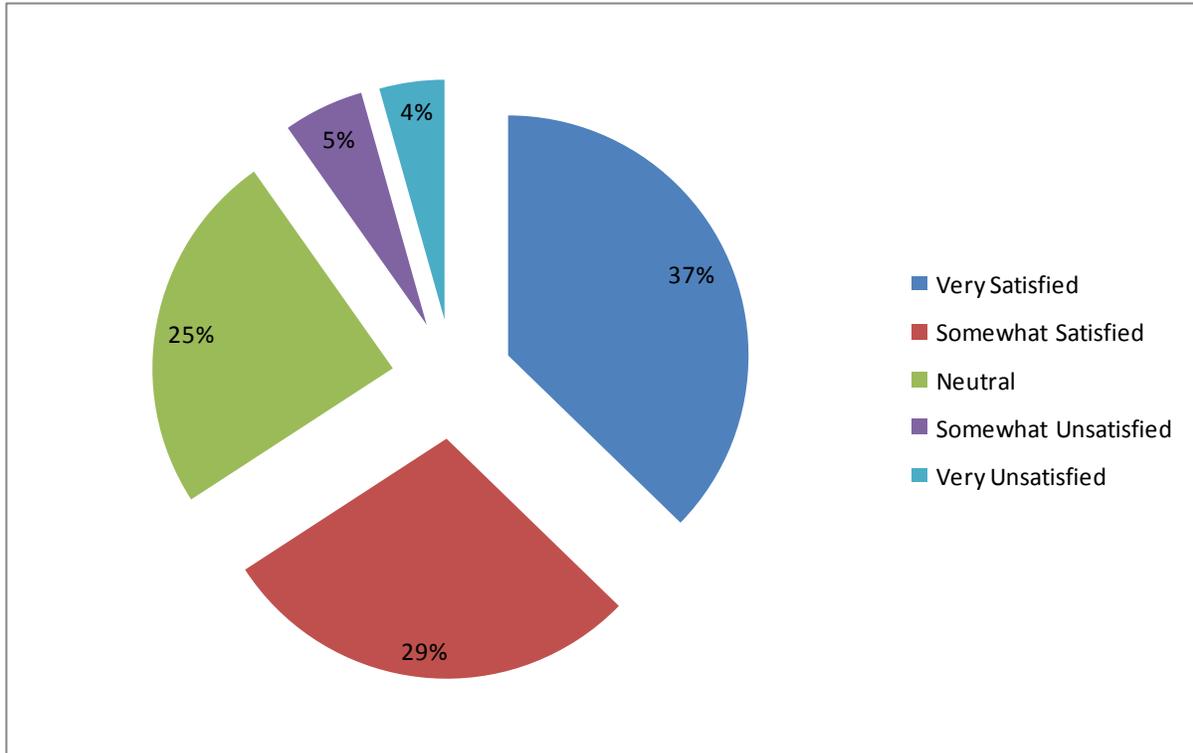
## Blue Bags.

- Expansion would be great
- It's time to take recycling to the next step
- Quit acting like you're doing us a favor with it
- We should recycle more
- Love it is free for now and helps keep the landfill from filling up so fast. Great to teach the kids and give them more of a future.
- easier and better access
- The bags are pretty.
- cannot find
- City should take over recycling completely as they are more progress thinking than the County.
- If we have to continue to use the blue bags, I think they should be provided to us.
- Make bags thicker and darker in color so as not to be as transparent as they currently are.
- Why recycle when there are other eyesores that need to be cleaned up. Do that first!
- I would prefer to put blue bags in alley by dumpsters rather than in my front yard since we are on a busy street...
- Seeing recycling in other states - more could be done.
- We should have a community compost program to provide free fertilizer for home gardening and park gardens.
- Should have incentive for people to participate. Gold bucks? Wish you charged people for not recycling.
- Probably the best way to recycle but it starts in the home and most people think it's not worth their time and effort.
- No, need a place to take build cardboard to recycle, If Gillette Landfill would let you haul there w/out charge to recycle, but per earlier conversation w/ employee city would rather pay someone to have to dig cardboard out of dumpster than let you haul it there and give it to them...?
- I live in a mobile home park and might be the only one of over 100 households who recycle.
- Why not put mobile trailers in every park (blue trailers ) for residents to use?

## Do you participate in the City's yard waste program?



## If so, how satisfied are you with the program?



## Comments

### If no, why not?

- No yard waste (72)
- Too expensive (55)
- Take care of own yard waste (lawn service, transport to dump, compost, etc.) (40)
- Prefer neighborhood dumpsters (25)
- Use yard waste for mulch (20)
- Dislike containers (too small, don't empty well, smell bad, etc.) (19)
- Unaware of the program (19)
- haven't called about it yet
- Will like it better this year with weekly pickups.
- It is better than last year, picking up once a week instead of every two weeks.
- Not in our neighborhood
- Unaware (we've only been here 2 years)
- What yard waste program? You mean hauling our own? 1. Open the dumping area for yard waste by April 1st. It was closed when we went out there on about April 5th. 2. Put the neighborhood dumpsters back! You've charged us more for less service and services.
- There are no yard waste containers near the Foothills trailer park area.
- The big BINS are very unsightly!
- I rent and hire a mower. I do not know where they take the clippings and branches. I also have
- no way to haul yard waste.
- I do not do my own yard care.
- Should be free
- if not completely in street they leave it that should not happen

- the new changes are great every week pickup
- Don't know about it
- We have no Dumpster for grass need to go to dump every time cut grass or pay for brown dumpster
- I had my yard waste out for months and neither me or my neighbors were picked up.
- The once a week pickup is nice in the spring and fall. I don't use it in summer because I mulch with grass clippings
- no dumpsters are available and the ones that are don't get emptied
- Length of time too long. Big need in spring and fall.
- Not necessary
- I quit they didn't pick it up enough and missed some times
- The bins should be emptied more frequently and more bins.
- Need more areas to dump yard waste!
- They never come a dump it but once a week and only one dumpster for like 3 blocks of houses need to sign up
- Weekly pick-up will be much better than every 2 weeks
- Too much work
- Same as blue bag.
- I think I confused this. Containers? We used the collection 'dumpsters' for our clippings. The containers are too small!
- no good
- Only need the service about two-three times per year, yard waste is taken to the dump site for yard waste.
- too much time paying for empty keep longer in fall start later in spring
- Don't have a dumpster - would like to be
- I'm in sleepy hollow
- Closed Mondays
- Could use more pick up days but I understand that it is expensive to offer this service
- Don't have a mower with a bag.
- Need more lead time to prepare shift work make it hard to prepare in time
- haven't called for a container
- too complicated - what Days do they pick up... today no tomorrow who knows
- Don't have a receptacle.
- Not convenient to our area.
- Just moved into 'house' and haven't had a chance to utilize program
- Difficult to get rid of large branches not everyone has a pick-up
- charge you if you don't use it for a few months
- I don't realize we had it till it was too late
- I do use the compost spot but wish we could go on Sundays
- Just haven't gotten to it - plan to in the future
- lack of public drops, and severe lack of pick-up of public drops. The paid for yard-waste is a joke as far as quantity of disposal for cost.
- better now it will be done weekly
- Haven't called to sign up
- We should not have to pay to recycle.
- no room for add'l receptacle.
- Seems wrong to pay to use program then be charged to get compost I feel if you show a receipt then you get X amount of compost free
- Not interested

- I'm not sure how it works
- It only seemed like it was a one day thing in our neighborhood and the weather was dismal when it was scheduled to be.
- Same as blue bag recycling program
- Can fit yard waste in with regular trash.
- Not introduced
- can't really get any thing much in them, and hauling out to the treatment facility is a long way
- Would like to have set up in neighbor hood where we could have own mulch maker for like 10 to 20 households that could be shared
- only pick up every two weeks - we mow more often or have larger yard and gets stinky
- Live in country
- container was moved again
- Need more or bigger dumpsters
- We have no dumpsters anywhere in our neighborhood.
- The 'Free Compost' I received from the program contained too much trash/weeds did more harm than good to my yard.
- custom landscaping - gravel
- Receptacles have making less accessible
- Accessibility of drop-off locations
- Don't like being charged double for pickups weekly ever other week was plenty.
- Very responsible program!
- Need more yard waste receptacles
- Unavailable
- Getting another container is the wrong thing to do, they stink and if owner is not careful they •may be a fire hazard.
- Don't have a receptacle close
- Cause you don't pick up anything any more
- No yard waste dumpsters in our area
- forget - too busy
- Last year pickup was not frequent enough. Will see how it works now
- Try 2 times a year
- Would like to
- way to picky about what goes in. What about weeds with dirt on the ends
- Because we don't see any close one
- Only live less than a mile from the dump.
- City yard dumping center should be open more hours to cater to the working people
- We do not have the waste containers in our neighborhood
- Like the dumpsters in the neighborhood. Very convenient.
- I'm not sure where the nearest dumpster is.
- don't charge in April - don't charge if not in use for that month.
- The weekly pick up is an efficient idea (same trash day) :-)
- Just started, but I think it is a very good idea especially for subdivision. Thank you.
- The extra sites are inconvenient - the program should be available in the neighborhood at little extra cost.
- Can only be in front, not alley. Would use if I could use in back alley.
- There isn't a yard waste trash can in our subdivision
- I don't let things just set around all year. I take care of them right away.
- Need clarification - what can and cannot go into dumpsters. Weeds?
- The spring clean up is great!

- I'm glad you are going to start picking it up once a week this year.

### **Any further comments regarding the City's yard waste program?**

- Prefer neighborhood dumpsters (33)
- Like the new program (25)
- Too expensive (16)
- Like weekly pickups (12)
- Take care of own yard waste (lawn service, compost, etc.) (4)
- Send out more information, promote program more (4)
- Too inconvenient (4)
- Bins are too small (3)
- Implement more yard waste containers around the city
- get more pick up days very good program
- How do we haul waste to pickup sites. In more nonbiodegradable plastic bags?
- Dump the yard waste weekly.
- should make the compost free to residents
- Give the people that are paying \$9.00 per month a discount on the Bag material
- I would like to see maybe a mid summer city wide pick up like the spring clean project.
- I'd like to see the dumpsters brought back
- Not much participation after my 1st try didn't work.
- I'd like to see a discount for compost for participants and maybe a mulch program, too
- Spring clean-up comes to early - before able to clean property.
- It is better than it was
- work at producing a higher quality compost.
- Being able to put all recycling in one bag is very convenient.
- Acquire a large grinder to further the yard waste program. Enhance mulch, screen chip, provide chips to land scapers. Keep money and resources local.
- I am grateful that we were given a choice after the community receptacles were removed.
- Should not be charged when waste is not picked up and its not there.
- The dump should be available for free dumping of yard waste.
- I like the increase waste pickup in spring but during the summer I mulch and don't use it again until fall.
- Wish it could be 2X a year.
- The drop of to tree trimming material at Waste Treatment - is good
- Access to dump prior to 11:00 AM on Saturdays!
- We need to encourage more use. Like it being picked up weekly on same days as garbage.
- Hopefully it is being used appropriately
- Great program. I just don't have much yard waste so we don't participate at this time.
- need to expand though hard to keep those from taking advantage of extra dumpster for trash
- do it more than once a year?
- Place public drops everywhere, pick-up as needed immediately. The production of yard waste varies by neighbor based or existed vegetation, if proper planning is established we can fix yard waste of Gillette.
- maybe a closer drop off site for stuff in smaller quantities
- We need to have the recycle bins back yard waste dumpsters.
- I was happy when pick-up was every other week for less money.
- Should empty containers completely?
- Would be nice if you could go to the landfill and get compost from yard waste.

- Extend it make more set dates throughout spring and summer.
- More than one notice in the paper. I was lucky enough to purchase the paper the day it was advertised. The flyer included in the City of Gillette bill was a week after pickup?!?
- any is good. I don't know if you do, but like Casper if your involved in program you can go to dump and get some soil ready
- mulch
- Encourage management companies - re: apt bldgs/complexes, strip malls and shopping centers, neighborhood associations
- NEED cans again
- I fill up the waste bin about once a month. I like having it but don't like paying for it every week.
- More dumpsters are needed
- needs to have longer hours to go dump grass at designated areas
- There is not a drop-off in my area.
- Start mulching it.
- If you want to do it. Go all out and pick up everything. Be a whole lot better
- Everyone with a yard should participate and pay. Now a few people are paying and the rest are just dumping in other barrels
- I'm glad you pick it up the same time as garbage. It got to confusing for pickup before.
- It seems to be working for those who don't have easy access.
- Wish more people would do it.
- Much better than the old neighborhood waste dumpsters that people abused by leaving limbs and tree branches laying in the street.
- If they could pick up twice a week that would be great but going to waste-water plant 1 a wk is OK.
- Since I don't put grass clippings in the container, I haven't had the stinky problems others have, but having the weekly pick-up is a good idea.
- We have health issues - currently not big enough containers gets to get a problem
- Please put a trash can in Moon Shadow Estates subdivision
- Wish it could expand to include composting (banana peels, etc.)
- Should empty dumpsters more often offer free yard dumpsters

### **What projects for conservation and recycling would you like to see implemented by the City?**

- Recycle glass (26)
- Provide recycle roll-outs (18)
- More drop-off sites and public bins (18)
- Recycle more products (plastics, cardboard, pasteboard, etc.) (14)
- Water conservation (6)
- Encourage more recycling from community (5)
- Rain barrels (3)
- Provide neighborhood yard waste dumpsters (3)
- Provide an incentive for recycling (2)
- public building should have utility conservation policies
- Tire recycling.
- More recycling drop offs so more people might be likely to get involved.
- curbside pickup for recycling
- People have a lot of branches/City supply wood chipper that people could keep there own chips
- The same there is.

- I think Mr Foote is doing a good job.
- More composting and community gardens
- None, it is a waste.
- Where we can put recyclable and what we can recycle
- We come from Germany Do not start any more big pain
- I love the spring clean-up and like that recyclers are using it to pick up metal etc. I suppose keeping us informed in city bills is a good way to tell us who to call to pick up our cast-offs. The News-Record article on recycling this year was very good.
- Look into garbage electricity
- I think we should look at what larger cities are doing and figure out things that would work for Gillette.
- Keep wild lands free of intrusive Humans
- Other recycling for business-companies. Have no recycle containers in industrial areas
- mandatory shingle grinding mandatory glass grinding w/ drop off points
- I think the city is doing a pretty good job with what they have done and are doing
- Xeriscape; personally, we love the median strip landscaping on Hwy 59.
- City should encourage low water use landscaping.
- I would like to have some ideas - I can't answer this, what are other towns/cities doing that would be conceivable for Gillette?
- Promote xeroscaping, it helps with water conservation and yard waste.
- I think that when the city is on the water conservation program during the summer months, they should abide by the same and run city sprinkling systems running during the heat of the day.
- Recycle shredded paper at businesses/agencies
- When we take stuff to landfill IT TAKES TOO LONG. AND NEED a better enter and exit from there (they have cars stacked up and traffic is dangerous.
- Can't think of any at this time
- Update the Blvds and parks sprinkler system to where they shut off when it is raining or the wind is blowing so hard that is just wasting water and running down the street
- cardboard recycle container for business
- Maybe add another city-wide clean-up day.
- Recycle like bigger cities do - The landfill should not be in the middle of city
- more funding for more museums. McManamen Park kept up and preserved better.
- Coordinated effort with CAM-PLEX to implement a year-round recycling program.
- Continuing education.
- let us know how well recycling is working
- Dog park with dog waste recycling (red worms; compostable bags)
- Have to be honest. Haven't followed how well it is working. We just need to find out who's doing it and what is working.
- Maybe grants to find or start innovative ways of dealing with our wastes. Maybe we could also become a hub in this area.
- Cardboard Dumpsters
- Not sure whets already offered
- If recycling and the city's program for it, were in your face more, believe I would be a part of it. I feel confused and unsure how to do it. Make it easy and simple!
- up to you
- I think we are trying hard to be 'green' but it takes time for people to adjust
- A recycle watering system for parks and City projects
- Have a recycle program with the business to not just in the neighborhoods.
- Extreme dust control, and more vegetation i.e. Sheridan's Trash for trees, community gardens,

offer a street or block contest to get more people participating

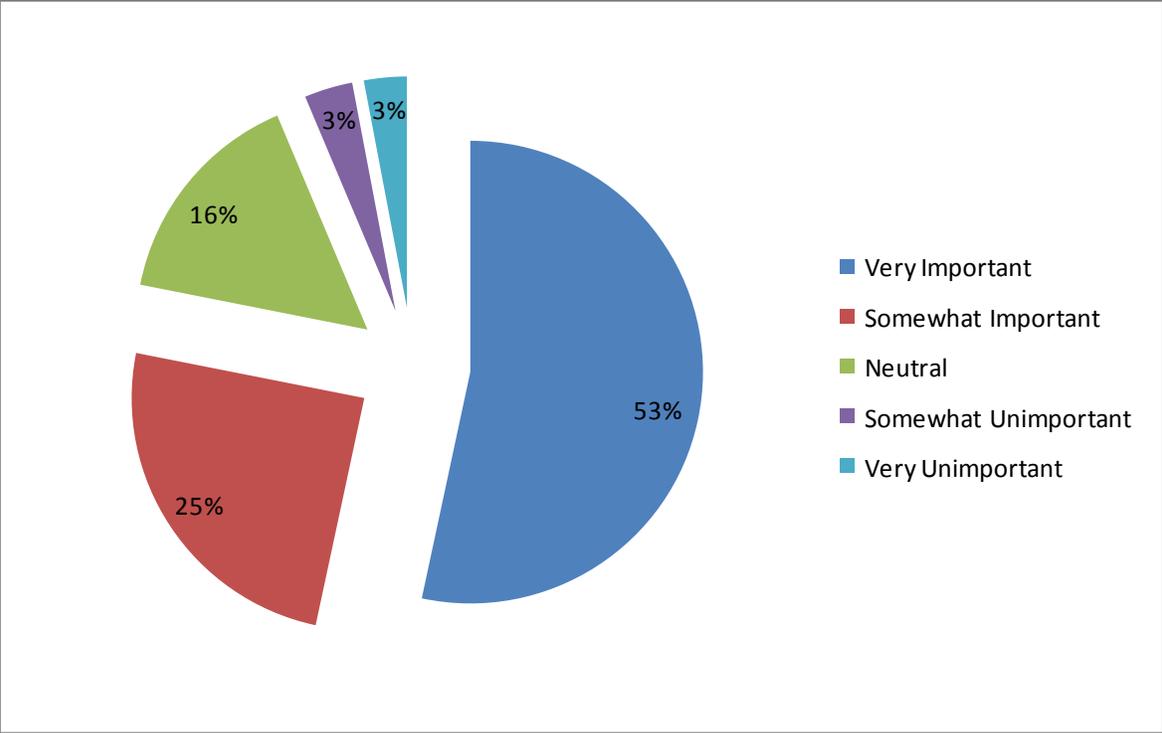
- None at this time
- Discounted utilities for recycling.
- More composting, transportation to get compost to yards and homes, more recycling opportunities for businesses
- I think City Clean Up - \$1 a bag for waste to include everyone!!
- None, I feel Gillette has a good handle on the issue
- In Ft. Collins CO they have a place where you can take your leaves and recycle it to mulch. Need something like that or a place to dump the grass.
- Water conservation - don't run city sprinklers during day and heat, run at night, like you suggest we do
- Free yard waste recycling.
- Have education about the importance of conservational recycling. why do we do it and how do we benefit from this
- I would like to see more recycling programs for businesses such as cardboard and pallet recycling.
- Need reminder as to new water policy for summer. The hours of watering are not easy unless a water sprinkler/timer system is set up. I have neither, therefore, I have to be home to watch/change my sprinklers.
- More advertising and instruction about the pickup and drop off and separation of recyclables.
- Garbage pick up around the city
- No more blue bags
- More of them period.
- Maybe recycling more at City Dump like larger cities
- Maybe some type of yard waste collection bins put out in some areas to make disposing of like •grass clippings easier.
- Plant more daisies
- beautify
- Maybe do more projects to teach students about it and maybe do some work shops related to it
- More trees planted
- working with multiple unit delivery for recycling
- Use yard waste as pellet feed stock - fuel for pellet stoves? would be the ultimate in recycling
- Research this and - stay ahead of the game.
- Better coverage for lawn waste
- rain barrel don't work!
- Have cardboard recycling in the big dumpsters located around town.
- Water needs emphasized. People over watering lawns to extremes and not following their designated days. Consider penalties.
- Encourage citizen to plan more trees. Our city is beautiful but it will be better looking, create better air quality through growing trees.
- Conservation - McManamen Park improvements
- continue to find new ways and venues for recycling -more trees, bushes, grasses in public areas and roadways
- Don't burn the trees at Christmas time. Mulch them up and let people get it for their yards
- More trees/flowers
- Do not dump water into McManamen Lake. What a waste of \$ and resources
- Expansion of Trash 4 Trees.
- Educate community on benefits of recycling

- get the antelope off the streets, better drainage and soil erosion conservation, more grass and

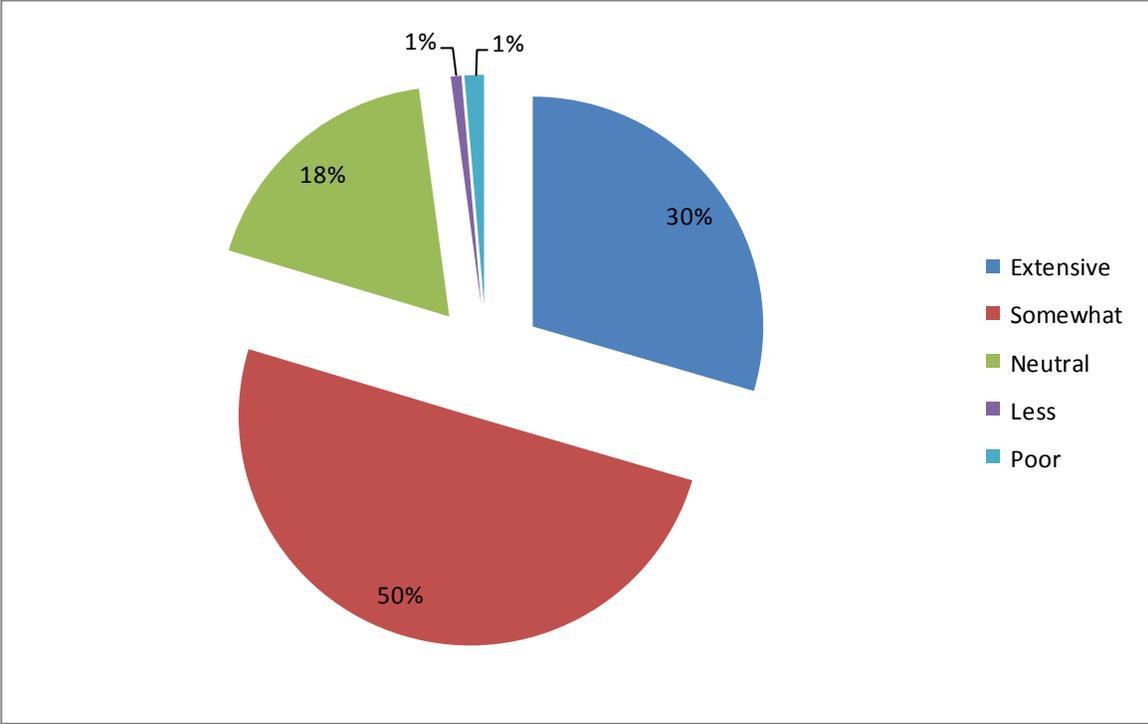
green, but good job trying so far

- Conserving city revenue instead of paying more and more to pretend to be Denver or a California city.
  - I think overall they are doing a good job.
  - Nothing handled great
  - City should implement a full scale composting facility like Cheyenne has done.
  - Any that would help Gillette
  - Free location for yard waste dump or another location added in town
  - I'd like to see the community cleanups and hazardous waste dump day expanded to twice a year.
  - Can there be recognition for neighborhoods, businesses and homeowners who do different and effective methods for conservation? Seems like it is a good tie-in for an existing board...
  - I think they do a really great job.
  - Plant more trees.
  - used oil recycling or disposal
  - Building materials recycle. Get rid of abandoned vehicles and mobile homes for recycle.
  - Less water waste - more recycling drop-offs
  - Maybe help with the cost of trees. Nice ones are too expensive.
  - Increased to help lower customer cost on utility cost
  - Recycling pick up
  - Education on what is acceptable in the blue bags. I continue to see violations from neighbors and at work. I think it is easy, I realize some people just don't care this is where I think education can help such as a cute jingle. Enlist the help of the community.
  - undecided
  - more trees in parks
  - A new landfill.
  - Recycling tree branches and old trees into mulch that can then be used by residents
  - More water conservation programs/enforcement
  - Anything that helps us become a greener community!
  - Community compost, community garden plots recycle plastic bags!!!
  - More of same
  - Places to take cans
  - Maybe recycling can containers in stores.
  - Need more recycling containers at community events. 4th of July events. Need trash containers along parade route. People are pigs!
  - Two cleanups a year - one in spring, and one in fall. Most can't get all they want to throw out in spring due to weather.
  - Have a punch card instead of your city bill. I might want to use all my dates at once on a big project. Most don't use in winter.
  - Ideally there would have to be a recycling drop on every block. Expensive, maybe offer up something to help people separate paper, plastic and glass in their own homes.
- Improvement of Fishing Lake putting in Bass and dredging and adding more opportunities to better use the lake.
- Once a year collect old batteries!
  - I'd like to see a semi annual or qtrly shredding day where we could shred documents for free or for \$20 up to a box of documents

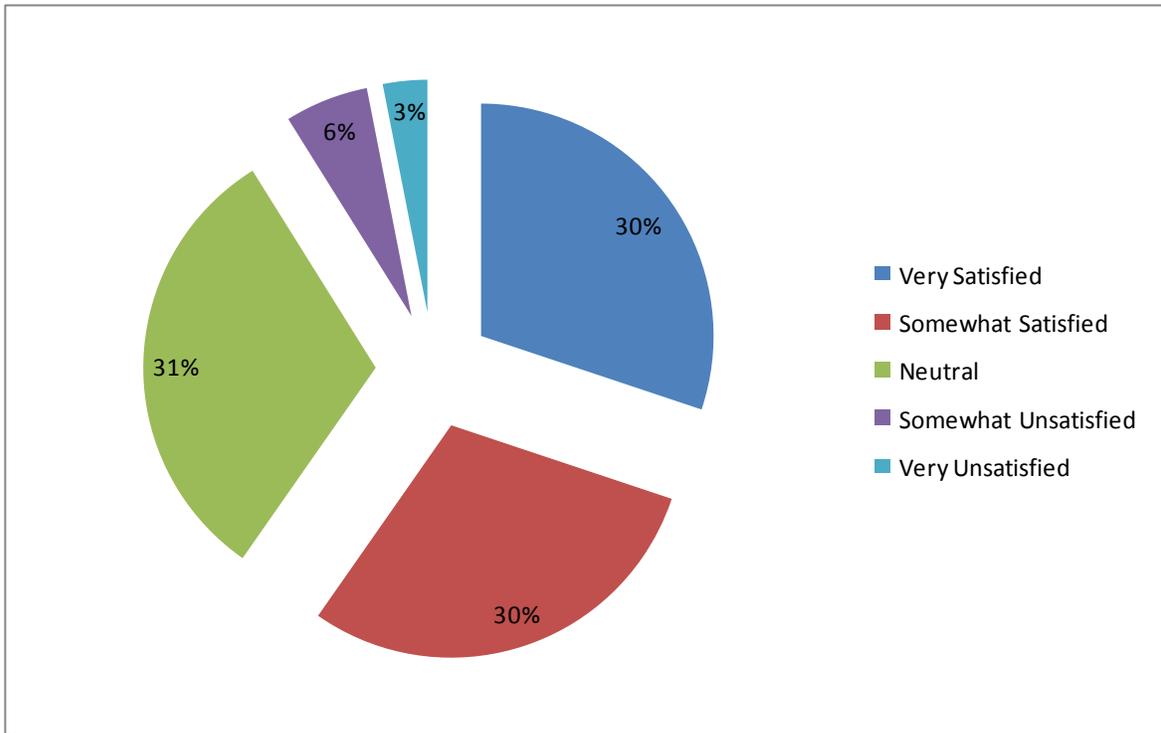
### How would you rate the importance of the 1% sales tax?



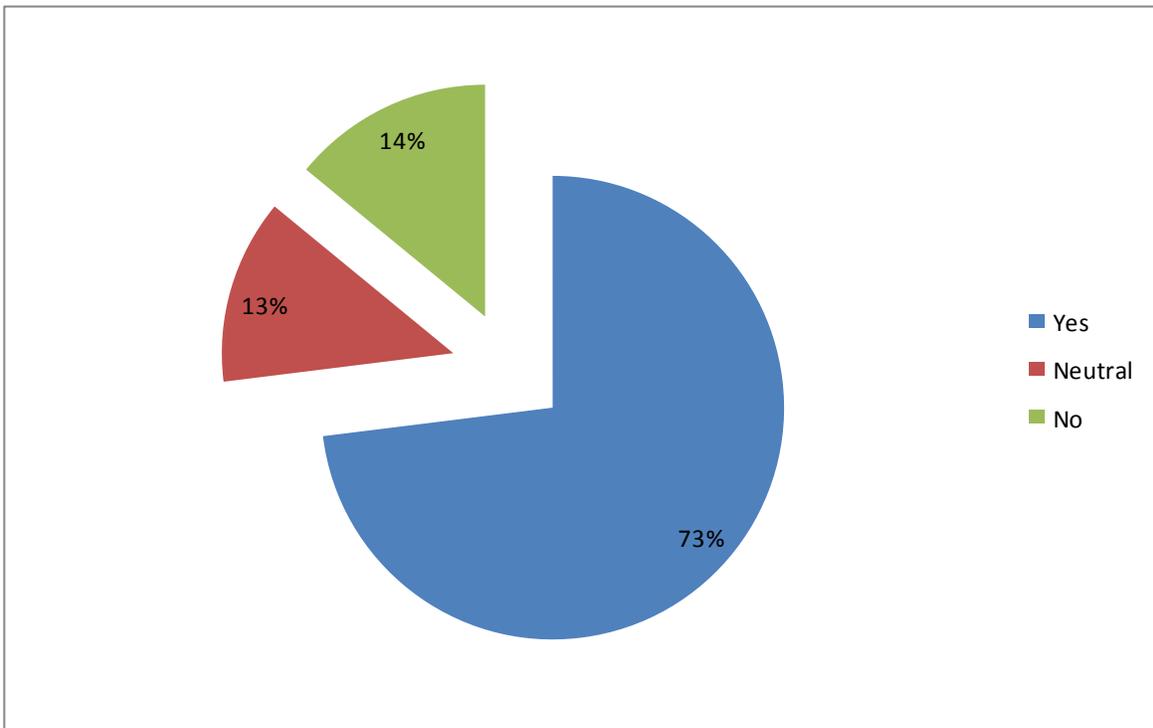
### How would you rate your voluntary water conservation efforts?



**If you have children, how satisfied are you with local youth programs and facilities?**



**Should the City regulate firearms in government buildings?**



# Comments

## Any final comments?

- Please work to improve the clean and green appearance of our Town!
- Although our state will NEVER agree to consent, I consider us married and would like the freedom to choose as voting, tax paying, law abiding citizens and upstanding members in our community. We donate to local charities and have shared a lifetime of 15 yrs together thus far and will continue to do so...
- Over the past 20 years I have been pleased with how the growth has been handled by government. I also believe one of the main reasons why Gillette is thriving is because of low taxes. Not because Complex built a multi event center I don't believe there is any need for any major projects at this time. Also how about using a larger font for these surveys. I am not filling this out to try to win something
- It would be nice to have some walking paths that are away from traffic. So many bike paths are close to busy roads
- 1. Get bigger dumpsters again. 2. Establish different laws about pets. We need a Leash law. We should NOT have to settle pet issues/injuries/fees associated with pet altercations between ourselves and other pet owners. Each pet owner needs to keep their animal on a leash or inside their locked/gated/fenced backyard or inside their house. Establish new laws.
- City and Golf courses are the biggest water use abusers pass and enforce clean up of 'eye sores' and property maintenance, snow removal (sidewalks) Survey sent to 2 people - only 1 survey
- I think the 1% tax should be stopped. In the future specific needs should be identified and voted on. The tax would then be collected until the amount is met and discontinue. Increasing taxes in our area during good economic times is not a good practice in my opinion. While the CBM has slowed substantially our economy is still very good thanks to oil and coal. What kind of tax rate would be needed to raise similar revenues if these industries faced tough times?
- People should be able to carry concealed firearms in public. We have been extremely happy with this town so far. We are glad to be a part of this community, and hope to be here for a long time.
- Why cant we provide or help out the kids I still cannot understand the old Rec. Center being donated or sold to Boys and Girls Club, Head Start or various organizations of this nature, it didn't cost the city anything with the 1% tax to build things - it belongs to the people not a few upity ups.
- Hey this took longer than 10 min
- It would be nice to have a tech school that offers courses for job specific without requiring you to take college course such as english, math, etc. A good example is the tech school in Mitchell, South Dakota.
- We vote these people into office thinking they might be conservative. Know I cannot wait to vote them out. Spend-spend-spend. All fun bye little know it all people.
- Gillette needs to reevaluate cost of living here not everyone works at the mines and we came here for a job transfer when they could not get local people to work or pass drug tests. My 1st visit to Wal Mart here it took me 1 Hour and 15 minutes to get checked out. I go to spearfish as much as possible for better service and products. More work needs to be done with people and businesses!
- Gillette is a great place and I'm glad to see the new diversity of the population! Still need to work on the Retail. Most people still travel out of town for shopping opportunities.
- I hope to see new fields on the new areas for bicentennial
- When I heard Wyo was passing a law to allow carrying w/o a permit I was APPALLED. My first

thought was 'I'm going to move to SD'. Now I understand STUPID legislators have passed a similar law in SD. This Right to Carry attitude is very DANGEROUS. We will see repercussions, not maybe, but when. Especially in Gillette, an industrial town with a high level of 'testosterone'. Gillette has a reputation as having 'in your face' drivers - trucks, 4-wheel drives, macho trucks. It 'hot heads' are packing ROAD RAGE incidents are a real possibility. I ALSO FEEL SORRY FOR OUR BRAVE POLICE! to work in such conditions.

- The city engineering office is out of control with what seems like no oversight.
- there is no business's that appreciate truckers, we live in Gillette in an apt until we find a place to live - you cannot get parts or anything for trucks - It is either Belle Fourche SD, Casper Wyo or Rapid City Sd it is sad!
- Fix the roads plz
- Quit spending money and building let us enjoy what we have now.
- I like this town, like say and I hope that stay safe and nice is now with out of crime thanks
- Very 'cliquish' to outsiders
- Gillette is a great place to live because of energy production embrace it.
- In comparison to the facilities, city has to offer. It is expensive place to be.
- Water conservation includes city, sprinklers on 4-J spray in road. City does not always follow rules of time to water
- Keep up the good work.
- Gillette is a great place to live in
- We are very fortunate to have the resources that we have in Gillette. We need to appreciate the many things that we have in Gillette.
- I love living in Gillette. It is one of the best kept secrets in Wyo. Love the arts now built (Tulips) Hwy 59 flower projects.
- I LOVE: improvements to Hwy. 59 (in town), our library, Rec Center, Cam-Plex, the flower beds, trees along 59, Christmas decorations, Avenue of Art, the statues around the flag at City Hall
- If there is an ordinance to keep your property free from trash, weeds, excessive unlicensed vehicles and etc. enforce it or pass one. Especially in mobile home parks - include such things paved or concrete parking pads, porches that are falling apart, fences falling down.
- Need more shopping to do any shopping we go to Rapid, Billings, Casper...We have all these new roads why we can not get a small indoor mall or something like a Target.... some thing other than Wal-mart Wal-mart is good but a little variety
- The garbage service could do better. Garbage cans always knocked over.
- How to Keep other people from using dumpster. My trash dumpster in ally is being used and is full from other peoples trash.
- Commercial business shold have own dumpster not shared with private homes. Thank you for allowing me to give my opinion!
- Yes, I think the Rec Center hours should be extended on the weekends!
- Less writing answers.
- Council keep your thinking simple. This is just a small western town in USA. Build for growth but not so many laws. They just do not need to be here at this point and time.
- I have lived in Gillette since 1983, and all of the improvements in our community are wonderful and make it a wonderful place for my grandchildren to grow up. Only area I see we all could use improvement is for troubled children ages 0-9. Seems to be an area where our children have to be send away to Montana and it is very hard on all involved.
- Need more activities for our youth. Seems all the things cost so much to do alot of youth don't or can't participate in programs.
- Gillette is a nice place to live but the weather runs it. The people of Gillette show great hospitality.

- Making our town and neighborhoods look better should be a priority. Specifically neighborhoods/Actions speak louder than words! Plowing our street should be a priority for the city. Spending \$ to remodel downtown when my street gets plowed 2X a year is ridiculous. Buy some plows instead. The ice melt is a huge issue, putting ice melt down w/out plowing equals slush which is slicker than snowpack. 6th Street is the worst, it is a main traffic route and is never plowed sufficiently. You can get over powder pass easier than getting up 6th Street.
- I appreciate the opportunity to have my opinion heard. Thank you.
- Hi to all the Planning Staff and the summer intern who has to process the Citizen survey results.
- I have lived here since 1974 and can't believe how the town has grown and improved over the years. I just wish the downtown area offered more variety stores
- When do we get quiet zones on railroad when
- quit using the rust causing chemicals on the streets in winter!!!
- Why couldn't we use the 1% tax for the Madison pipeline. I don't care if the city is 'beautified' by 'natural' scrub grass.
- Between a fire dept that went from costing next to no money to operate to one of the biggest budget holes in the community and a public education system that does not listen to its parents, we have a way to go
- I feel law enforcement needs to tighten up on enforcement. They seem to let many law breakers go (speeding and running stop lights. I've watched law enforcement speed and not follow rules of protocol. Being in law enforcement is not a right to abuse and mistreat the public.
- Overall I think the City has an excellent street and maintenance program. In the last 60 years the city of Gillette has had excellent mayors and city council to become the envy of other cities and towns in Wyoming for living conditions and quality of life
- Gillette is a good community. It is my opinion that to attract and keep residents and to make Gillette a quality place to live is to have excellent educational programs. We have an outstanding college/tech facility. We need the funds to hire and retain college teachers. I want Gillette to produce educated citizens and producers. Education is paramount. Citizens need to be responsible for themselves and our community needs to reinforce that responsibility and to refrain from promoting a welfare parasite citizen mentality.
- Do not need surveys on how the City does their job. Big waste of time. Need shopping, shopping and shopping. I leave town to shop.
- I believe government should stay out of private business. It's not your decision who opens a business or what type of business it is. Even though I don't smoke, Government should not be allowed to decide smoke bans with private business there is too much government involvement in our private lives.
- Snow removal - my hats off to all you do - excellent service - I am not complaining. We keep growing in # of streets needing plowed - we cannot expect it to not cost more. I love the once a year city wide clean-up of trash and curb pick up for those who cannot lift or haul to dump.
- Need new boys and girls club - children are more important than dogs having a park.
- The city needs to develop the college more. Add additional programs, dorms, and athletic facilities. There is no reason we should not have the best community college in the state. There needs to be more of an overall approach to it. Expand education to attract more students. Build more dorms similar to what LCC has. Athletic teams like wrestling, volleyball, tennis, golf, or soccer would fit very well there at the college. Expanding the college would make Gillette a very strong economic place.
- Our community needs more support from our law enforcement in such cases for escorts. Like the towns of Buffalo and Sheridan provide for us.
- We moved here in 1975 and have watched this town grow. I have no inkling at all to live any place else. The people who has held office in all the yrs. I've lived here has done a good job keeping up

with what we have become today Keep up the good work

- This town needs more restaurants This town needs more shopping, like JCPenney - Target
- Dear Mayor Murphy, there are lots of things in Gillette that are 'right'; there are areas that need to improve. Please know that the answers to the survey are meant to improve our community, not negate from what's working. Thank You. We have lived here for years. Gillette has had its growing pains and that's to be expected. Irritations for us is the dangerous practice of drivers running red lights - we have witnessed cars (3 or more) going thru the red light with law enforcement sitting at the light and letting it go on. What is that about? Why are people allowed to have trashed out yards in the middle of town bringing down home values? Even after the community officer has been contacted? Please take care of these concerns to make Gillette the best. Zero drug/alcohol tolerance would be fantastic - how can we become a community model for others? Give it some thought. Do not let the hospital monopolize! Not healthy for this community!
- I love Gillette... lets keep making a great place to live!!
- Please do a better job of making people get junk cars - messy yards full of piles of lumber - metal - and tons of junk! Get it cleaned up! it makes our property less valuable when there is a junk yard next door!
- Less statues more trees keep old rec center open also, new one is to far away for kids in town on east side and north of town to go to.
- But I believe anywhere outside of that government buildings is fine. It is very important to protect the rights we have to use firearms. I believe it has alot to do with why we are so safe here.
- This past winter snow removal was less than good. I love the Avenue of Arts - the flower areas Allow solar panels and wind turbines (small) within the city limits! As the 'Energy Capitol of the Nation,' we should be at the •forefront of ALL energy sources.
- Way to go you're doing well!
- I agree w/ programs for the youth but we need to focus also on the adults. I know it helps to keep the youth occupied, but the adults are often the ones paying for it so they should get more benefits
- Reduce Police force and sheriffs force very out of had waste so tax payer money
- We need more shopping and dining choices! Would love a Target, Sam's Club/Costco
- The only thing that gets developed in youth activities is sports. There is nothing beyond that for kids to do if you are not in sports.
- I want some Gold bucks
- Fire police chief get new blood in sheriff department work on overall attitude at services department especially phone service at city hall
- The City employees do a good job keeping up the city and keep it looking good - keep up the good work!
- it won't be long till we will have shoot outs on Gillette Ave. like in old days. When a man could carry gun that makes difference. (But then I'm old too!!
- the city should follow fed rules for firearms. this is in writing. All gun permits have the rule stated on them.
- Thank you for hiring a City Administrator from Wyoming, and who wants to stay here. The worst department in the city is your streets department. There snow removal is the worst I have ever seen it needs changed. And the main streets are the dirtiest I have ever seen. Especially south Hwy 59, the busiest Hwy around and just a eyesore. We use to go all the way out to Antelope Valley and sweep it, what happened. I know it is a state hwy. but we have always swept that area.

- Thanks for making city of Gillette a nice place to live.

- Thanks for the opportunity. I love these surveys
- Gillette is a good town, but I don't believe the issue of illegal's and gangs is not being taken serious Police need to watch 59 and 14/16 for speeders there one way to many its a joke It would be worth considering a limited run public transportation system. More people are walking/biking to work and I think this reflects some lower income workers... Would also be good for young people and senior citizens who are uncomfortable driving in Gillette traffic.
- I would like to see more centralized buildings instead of long distances to Complex, Rec Center and the college.
- I have taken the time to read through this survey for the 2nd year in a row. However, I didn't bother to answer any of the questions as I don't feel it would be worth my while. My opinion is that Gillette's highest priority for the next 1, 10, 20 years should be learning to listen to its citizens. I have lived here my entire life. And it seems the older I get, the less the views of the citizens of Gillette matter to the 'powers that be'. I'm tired of voting and airing my opinion only to find that it falls on deaf ears. But congratulations! Because though no one around can afford to use any of the many facilities voted down by this community, we are the elite. And we look amazing on the outside!
- Get rid of all local 'taxes' entities should be self supporting
- Speeders, loud mufflers, not using directional lights, running stop lights and signs, are extremely out of control in Gillette.
- Running yellow and red lights, I would estimate that this happens 70 to 80% of the time, especially in unpatrolled areas. I have never seen anyone stopped for this violation. Can a person call anyone when you see this done? Why is this allowed when a city or county patrol sees it done and not stop the person that is a detriment to everyone. I don't think our officers are doing their duties very well. Also feel that parents names should be posted in the paper for juveniles delinquents breaking laws.
- During our 68 years of marriage we have lived in several communities. Gillette probably spends taxpayer money more freely than any of the other communities we have lived in. While the economy here may make that affordable, it may not always be that way and for seniors on social security it is not as easy to support as for those making good wages.
- Indoor play for children would be nice for winter. Rec Center built one but you can't use it with your kids, they want you to drop them off while you work out. We just want to play with our young kids in the winter.
- Gillette is a fine place to live.
- Gillette has tried to attract several experimental programs or in some cases businesses only to lose to other communities.
- Personally speaking, Gillette is an excellent place for innovative processes. Other places think we have it all, however, it was foresight on past and present representation and administration that has helped achieve this. I do believe 4-lane to Douglas and/or Casper (other than I-90) would help, (even with widening and passing lanes it is a dangerous highway. With 3 lanes have seen some even more chancey driving almost every time we've travelled it.) Maybe a survey to get random ideas from public. You never know what might be useful.
- Programs and facilities are great if you can afford them as most of them cost money.
- Gillette is a good place to work and live.
- I admire the efforts of the Ave of Art and the planters along streets - I personally enjoy seeing them and I think it does a lot for community image.
- In West Hills Loop more patrol needs to be done to keep small children off the streets, I have noticed on countless occasions children between 2 and 10 yrs old sitting in middle of Rd w/ no parents in sight. Please do something about this before a innocent child is killed due to parents negligence

- Follow the constitution don't try to take over and out spend what we don't have and try to be better than thou or the Jones!
- I love Gillette, Wyoming. We have a great community to live in, and for the most part our citizens are very giving/and kind/ hard workers/and make Gillette/Campbell County a wonderful place to live and raise a family. Thank you to City and its employees for all you do.
- City had done a good job. I like 1% sales tax option I know Hwy 59 is state/But I like it improvement w/ traffic lights - good
- bad winter - need pot holes fixed
- I would just like to ask the person who put the notice on my door for not shoveling the snow on my sidewalk if they even noticed that the city plow doesn't even come by my house? or the fact that the contractors hired to put the sidewalks in on our streets plowed and piled up their waste dirt mixed with snow on to the sidewalk next to my house. Maybe when I see a plow and these worthless lazy contractors have all their crap out of here I will shovel the sidewalks. Until then wear your boots high trying to get to my front door.
- do not spend a lot of money on McManamen Park. It is good as is. Rebuilding the down town should be pair for by the down town merchants.
- For the most part we live in one of the best places, even with the few troubles we face on a day to day.
- We need to do more for our kids - things like boys and girls club need more help. I have grandchildren who could use it if more space was available
- Overall I think Gillette is a wonderful community, but I feel we are lacking in the upkeep of our roadways.
- No children at home - but love the new Rec Center for seniors Thanks
- This town has sure changed alot since I was a boy. I think in whole we are headed in a positive direction. From 25 yrs ago we were small and unimportant. Alot of attention has been turned towards us from other statesmen interested in what were doing. We must be doin alright. Keep up the good work folks.
- How come not all events come out in the blotter? Last summer in the middle of the night I had a lady with a gun and drugs in her possession with two city police officers with lights and guns pulled in my driveway. Never heard a thing. Kinda scary since I am a single mom. I would like to know what is going on, especially when it is that close!
- Our family has been very impressed with Gillette. The city is beautifully landscaped at every turn. The parks and recreation programs and facilities are wonderful! The people have welcome us with open arms.
- love my city!!
- I think there's a great need for public transportation in Gillette. Our community has grown and I think a great way to become more 'green' would be to get busses and have less traffic flow and car emissions. I love Gillette. I've moved back here from places like Seattle and LA. I think it's a great place and we bought a house here because I love our education system and I wanted to raise our children here.
- Traffic needs fixed. There should be a light where dogwood Ave enters Lakeway Swings need put back at all the parks.
- Thank you for continuing to strive to make Gillette a better place.
- If people want to put up a sign for a company or other interest they support in their own yard they should be permitted as it is a freedom of speech and it is private property. Sign restrictions in this town are ridiculous
- We're almost there but need work.
- After a reasonable length of time personal dumpsters should be off the curb - visible disabled vehicles off the street

- We really need more activities for the youth in this town. Besides sports. I am a junior high teacher and it's amazing how many kids go to Wal-Mart to hang out and cause trouble. Plus a lot of kids are out late doing nothing which usually turns into trouble I think this town needs to go to non-smoking. Have more stuff for adults besides bars, movies and bowling.
- We love it here thank you for making Gillette a clean welcoming area.
- When work is completed, better inspection, especially compaction, need to be completed. Also, inspections prior to the end of warranty need to be completed to hold contractors to repairs, not making the City pay because it is just past the warranty period.
- Believe in right to bear arms, but only to protect your home and yourself, if needed only in life threatening situations.
- Overall great town, would like to see the money go towards roads and schools which are at a higher need than say parks We are a rich community but our roads do not show it.
- it was fun participating The volunteer flower gardens and trees and art work are really what makes Gillette beautiful and of course the people.
- Boys and Girls Club needs more financial help
- there is a lot of money spend at the YES house by the city. It is a great program. But money should also be spent on prevention programs like the boys and girls club. Its cheaper and more effective to prevent than repair.
- It is unfortunate, but there is a real lack of support for important and worthwhile causes in this community. I hope people will stop and make an effort to give back and build a real, long-lasting community rather than trying to make it rich or get out of town. Helping one's neighbor is what builds community, not Target stores or Olive Gardens.
- On the whole - very good job
- I feel safer when law abiding citizens are carrying firearms. when we can not only the criminals will have them.
- Overall, Gillette is very family oriented. Parks are beautiful and well maintained. Traffic enforcement needs definite improvement.
- No more baseball fields
- We need better drainage systems. They are very unsightly with weeds, garbage, etc. They don't drain well!
- I think Gillette has done a good job improving our streets. They plow the roads faster than most towns and also plow all the streets. I think we have enough public buildings. It seems like Gillette has to build the best, biggest and fanciest, example - Rec Center and Wyoming Building. In today's economy it seems a little obscene!
- Inmates at low to med facilities need a lot of physical work and less time sitting around waiting for 'counseling'. Way to be paid for board and room and counseling and clothing, etc. - at minimum wage - Community Service!! Shovel snow, fill sandbags, pick up trash in streets and roads, dig trenches etc. for infrastructure projects, etc. Required basic classes in the '3 R's,' and/ or military service It's called ACCOUNTABILITY - Not a VACATION.
- Outdoor park for 'Art in the Park' once a month 'Music Event' in summer pavilion.
- Quit wasting money, seems like every department has a dozen leaders, a dozen assistances, a dozen more assistance to the assistance
- Gillette needs to proud of its roots but look in to the future. There is a lot of money being spent not in our town that could be.
- We love Gillette! It's home
- I moved to Gillette in 1970 so have seen the growth and beautification a long time - this is home forever and we are so proud of our city!! (My husband came here in 1980)
- re: #20 use it as a luxury tax as it's designed for! Not for essential needs.
- Gillette seems to have become an elitist community bent on how much frills we have, but yet

do little to welcome people into the community, the police department is more in to issuing bad citations on poor judgments and very little on protection of property owners.

- For #20 1 of the lady's already made the comment on what project to fund next that running salt in the wound she does not care about the people only spending money
- I would like to see senior discount on public golf course. Monday thru Thursday - one dollar per hole - and five dollars rental per seat on car. It great exercise for seniors thank you
- Fix the road by Jakes Butler Spaeth
- Good job!! (community growth kept you on your toes)
- I like Gillette. I have been here since 1998. So far a nice community. I really like the use of LED street lighting
- Need to have more things for children under 6
- we love this town and are happy to live here
- Council should set police, hire Administrator and staff to implement Council should not get into daily operations micromanaging is a costly mistake
- We would like to see more restaurants come to Gillette. For instance, the Outback, Ruby Tuesday and non-chain restaurants. How about a bakery, Dunkin Doughnuts? Okay and then there is shopping or the lack of it - clothing stores, shoe stores, etc.
- More opp. for youth activities - Freq. vs 1 time a year.
- Please note this: Need to change street parking rules. If cars are not driven and moved every 3-4 days the tires should be marked, then if not moved/driven, the vehicle needs to be towed away. Too many Junker vehicles sitting around. Bad for snow removal etc. Makes city look trashy.
- The City should take great care in seeing that it doesn't spend more than it's revenue.
- I just moved here with my husband 4 months ago. We both enjoy Gillette very much - We hope to be able to stay here for many years and raise a family. Anyone considering coming to Gillette, I strongly encourage them to do so.
- We enjoy living here - can you get rid of the wind?
- I would love to have some control of the dog population. Ever neighbor I have, on all sides, have dogs in their yard, barking night and day. I hate to have to call animal control in order to have an environment conducive to sleep. I'm a shift worker and I pay alot of tax to listen to their dogs. quiet An education program for public to be considerate of the people working shifts would be nice. Esp. teenagers need to be gently educated that people in residential areas are trying to sleep, turn off the base speakers and don't ride the crotch rockets in residential areas and put your dog in the house. Thanks!
- With Gillette being a very transient community, so it seems it is hard to get acquainted w/ people - and maybe we just have not gotten involved enough because we are rarely home...I believe for being so big - there should be more opportunity for small and big businesses to start up...but recently looking into this - the costs of land or building is ridiculously outrageous - so new businesses don't feel overly confident to step into Gillette. Unemployment or turnover rates are balancing somewhat/ someday but? Also, there is an extreme need to give kids and young adults something to do rather than just walking the streets or Walmart aisles. Too much temptation w/ all that free time...We need to think and build creatively for them!
- Just my opinion, Gillette is a good town I like living here the streets I understand and the city does a good job with repairs but at this time all of streets are torn up with construction. Gillette traffic!!! is the worst traffic I have seen from NY, California, even Germany! the drivers of Gillette are rude don't know or follow traffic laws. I would like to see more police on the force so more traffic citations could be issued. The people will learn and revenue for the city of Gillette. I am proud to live in Gillette. We have a lot to offer to the people that live here.
- Traffic control is a joke.
- I enjoy living in Gillette and I plan to live here for quite sometimes. I have a young family and I

love to see my kids grow up here. I wish diversity can be taught in our schools and that the city can play a big role in this process to allow a development of a safer and acceptance environment. This can be accomplished through education. So far, nothing have appeared, but its the best time to start educating for a better future.

- I would like the city to be more forceful in requiring residents to keep their ladders, trailers, garbage, etc. behind their homes instead of beside them. We have a beautiful neighborhood, but we have one neighbor who piles junk up beside their house which we have to look at every day. Seems rather unfair to live in a beautiful home and have to look at someone else's junk.

Crack down on it PLEASE!!! Let's keep Gillette beautiful. Also, dogs are running rampant without leashes. I saw a child scared to death because a neighbor just opened the door and let them run. Cmon Gillette, let's start giving out more tickets, so we can put a stop to this!!!

- 1% tax, we may be misinformed, we thought this was for new things like bike paths, parks, things that are wanted but not a necessity. If we are not mistaken some of this money is used for sewer maintenance, or new sewer lines, what are the sewer charges on my city bill for? If you are not charging enough to maintain lines there must be a problem. This is why we voted no on the tax, we think it is getting to be a cash cow.

- there should be bigger consequences for people who allow their pets to use others' flowers and yards as a bathroom!!

- Thanks for continuing support of Avenues of Art. Please consider McManamen park improvements again, It could be such a lovely wildlife area if improved and accessible to the public.

- continue to expand activities for school age children on several levels art, music, sports (organized), recreational –Attract entertainment for young adults and young families w/ children

- The courthouse front and back entrances are a disgrace. Can't they hire someone to remove the leaves and trash that blows in and piles up? Plus the parking garage is filthy! Inside the building looks fine, but who ever handles the outside entrances should become unemployed!

- Every time I pass by a police officer in a car, they are talking on their cell phone while driving

- I'm happy when the city mows the parkways next to the street but the job is done horrible and uneven. Nothing is done to control weeds either. Humane Society needs full day hours 1-6 p doesn't work. Too many domestic animals run loose especially neighbor cats need to remind people of leash laws for all pets

- The community trash pickup is a great deal. -Testing sign reflectivity = stupid -I think we need to remember that we are a backwater town and we don't need to act like a big city.

- Thanks for all you do!

- No, I have plenty of firearms.

- Gillette is a great place to raise a family - kids are a priority here - would like to see streets cleaned after winter faster – and continued work on beautification - encourage other types of businesses to come here. City has done a great job on preparing for future - Roads - water (need to keep working on schools) get it done. You're smarter than I am. Make Gillette not only a strong working community, but a healthy great place to live to be proud of thanx!

- I think the school district, parks county and city could do more to help with the water conservation program.

- Generally we like Gillette, but are troubled by the drugs that seem to be everywhere not just here but all over the country. We also need a more rounded skate park for people to use where, they can gather in a safe place.

- Good survey. Covered a lot of areas.

- The snow removal in Gillette this last year was the worst I have seen in the fourteen years since I have been here. It creates more unsafe conditions for travelers. The city should consider returning to pre-2010 snow removal practices.

- My only complaint about this town is the lack of fine dining. Would definitely like to see more ethnic choices. I love sushi, Indian, Korean, Thai, Greek, Armenian foods and all I can find here is basic American family style restaurants, fast food, BBQ, steakhouses, Mexican, and Chinese. BORING. Also, it would be nice to see more churches. Having to drive all the way to Rapid City for some good cuisine is a pain.
- We should continue to focus on our children - Develop the resources to give them the chance to be successful outside of Gillette. Items such as: Indoor team sports facility sports complex Child Development Services (Boys and Girls Club and YES House)
- The city has been given compliments about its forward thinking, infrastructure, Rec Center, College, etc. Relatives and friends enjoy coming here.
- The monies we expend local government, schools, hospital, etc. FOR STUDIES needs to be either considerably or totally reduced. If it be that we need and require outside assistance in determining needs; we have the WRONG-PEOPLE in place, and are paying them way too much. The wages being paid demands that we get the absolute and very best for our tax dollars. We cannot afford to pay people for not doing what needs to be done. IF the people we now have aboard cannot or will not do the job the road leads out of town. Seems to me that, for the most part, we should not need to go out of town to accomplish what we should be doing with what we have and where we be at. A great many others feel, as do I about this.
- We are very pleased w/ Gillette overall. We just moved here from Newata, Oklahoma march 2011. My husband transferred from Warren Equip CAT in Tulsa, OK to WyoMach CAT here.
- Gillette is a very nice place to live. I love the Parks, I would like to see more parks in our town. I have lived here for 30 years and I can say I am very proud to live in Gillette.
- Water conservation: I have a corner lot, no sprinkler systems are one faucet to water from. I can conserve, but I have a window of about two hours every day. A sprinkler system would solve all my problems, but then again I need the money to pay for it. At this point I don't because, some day, my back yard will get tore up for a new sewer line. Bottom line, we just do the best we can with what we have and make progressions slowly. It's the idiots who water in the middle of the day that aggravate me.
- Keep our schools and children safe. Drivers in Gillette are scary. They don't watch for pedestrians. And finally, make the lights stay longer on turning lanes.
- I have lived in Gillette since 1974 and I have seen many changes but I still love this town. I picked here to raise my kids because it has the BEST schools - please keep that going.. my children finished school and have grown up to be great adults now with their own families.. Gillette has offered us with great jobs and a chance to build a great future. I hope Gillette don't get like all the other places with all the crime..
- Great city with a great future. Dissolve the joint powers boards at CAM-PLEX and fire department. Let one entity take one and the other take the other. Quit fighting and squabbling as it is counter-productive.
- I no longer recommend Gillette as a place to live to anyone. It is so congested and poorly run.
- The cost of utilities is ridiculously high. I do not think the comfort of living here has improved Also, it seems the elected officials (city laws, regulations) encourage people to 'turn their neighbors in'. Not good for community morale.
- More buildings for the Gillette college students athletes for training and competitions. basketball teams should get their own building instead of playing at South Campus
- Please encourage more businesses to be smoke-free.
- The 1% should have been used for the Madison Project
- city should not regulate cars in yard nor lawns
- I like Gillette. I like the people and vision for the future here. I think every decision the city makes should be based on whether it helps people or just creates more red tape. With

technology changing so quickly, the city may want to look at projects that would enhance Gillette in that direction in the future. But keep it simple, within budget and don't keep raising fees and red tape.

- I enjoy living and working in Gillette - but I also feel the community is spoiled. Am pleased to see review of development fees to be matched by customer service. Want to see the economy diversify. If we don't, the next generation will pay for the lack of economic diversification - will survey results feed into strategic planning for next year?

- I love living in Gillette and think it has some great benefits.

- I love Gillette.

- We lost our well in our subdivision this year due to a water level drop of 300 ft. in Fort Union Well. The city is drawing heavier from new wells. We have 1 acre of land and I'm concerned with watering now with City water being so expensive. It cost me \$20 a month on our well I'm being told city water will cost me \$500 a month just to water my lawns now. Concerned Citizen

- Having lived in city limits for only a few months we have not had to water at all, but plan to follow the city guidelines and install a sprinkler system in the next year or 2

- There are several apt buildings in Moon Meadows that border Garner lake. However several foundations were dug and concrete poured, but nothing further has been done by the builder monument Home bldgs. The safety fence is over a year old at least and alot of kids play around the foundations. I think the bldr should fill in the foundations until they intend to build.

- Snow removal - needs to be better last year was very poor. For all the good Gillette has - that failed.

- The County needs to do a better job of long-range planning. The new Rec Center is a gem, but how is it going to accommodate a population of 50,000 when it wasn't built to accommodate our current population. \$50 Million and we still have a six-lane swimming pool, four racquetball courts and three basketball courts. Where was the long-range planning there? The commissioners are hopeless!

- Gillette has grown and changed dramatically in the past years. Continued growth needs to be supported with business friendly environment. As long as there is opportunity for employment or better employment, we will attract individuals and positive growth.

- We need more softball fields! Summer is great out here but there isn't enough organized adult sports outdoors. We pay \$600 for 7 weeks of ball. We are done playing a month before state softball! How ridiculous is that! We should have more fields to have a longer season and the possibility of having fall softball. I know plenty of people that feel the same and wish we would play longer and in the fall.

- Don't overbuild with public facilities. Thank you for what has been accomplished with public buildings, senior center and Rec Center are wonderful. Help find more safe and civil living areas for seniors and low income people. Resolve the issue of the old Rec building. Really encourage new businesses in Gillette to diversify economy. Tax incentives, free utilities, small business counseling, financial aide. I'm sure these ideas have been considered.

- Gillette is a great place to live work and play!

- We like living in Gillette - my husband LOVES the area for work and play. I enjoy living here but wish more shopping was available. The prices are a bit high compared to the surrounding towns. That I do not like its yard for me to pay more...just because.

- In the 36 years we have lived I'm really please of all the advancements that have happened in all areas.

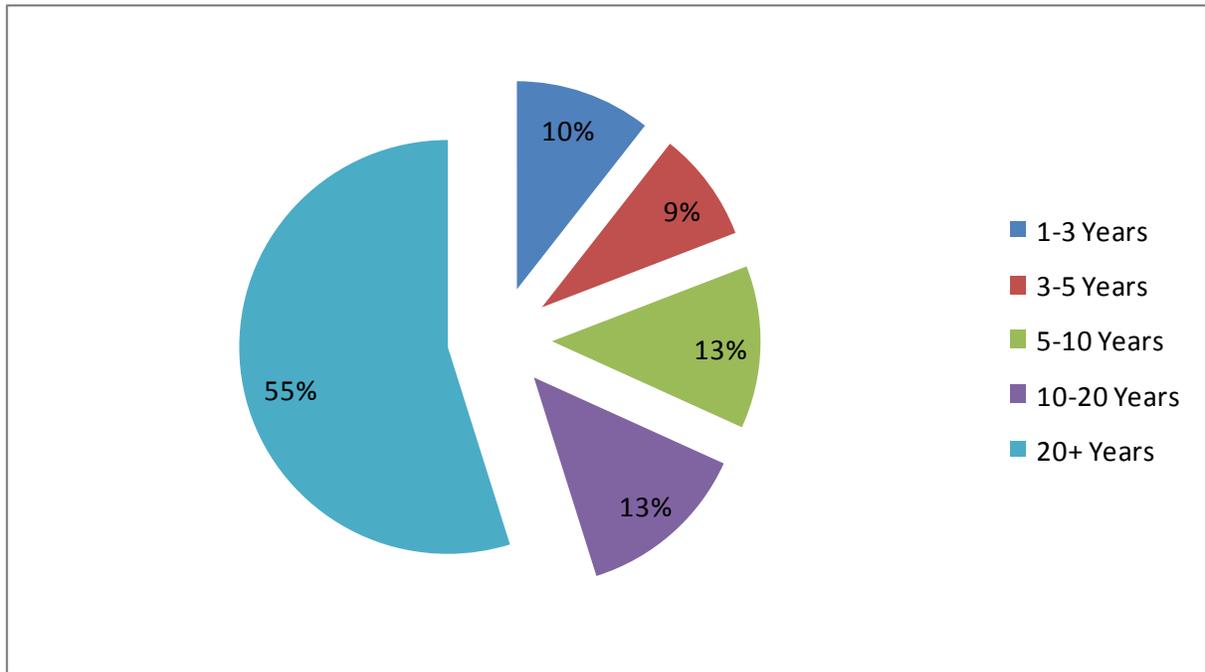
- I wish the City had a noise ordinance and enforced it. Our backyard is along Boxelder Road. In the summer, the noise level from the motorcycles and trucks is so loud! It awakes us in the night as they race down the street. The noise makes it hard to hear the TV in my bedroom if the windows are open. I'm not complaining about normal traffic noise, but rather loud, noisy,

'souped-up' motorcycles.

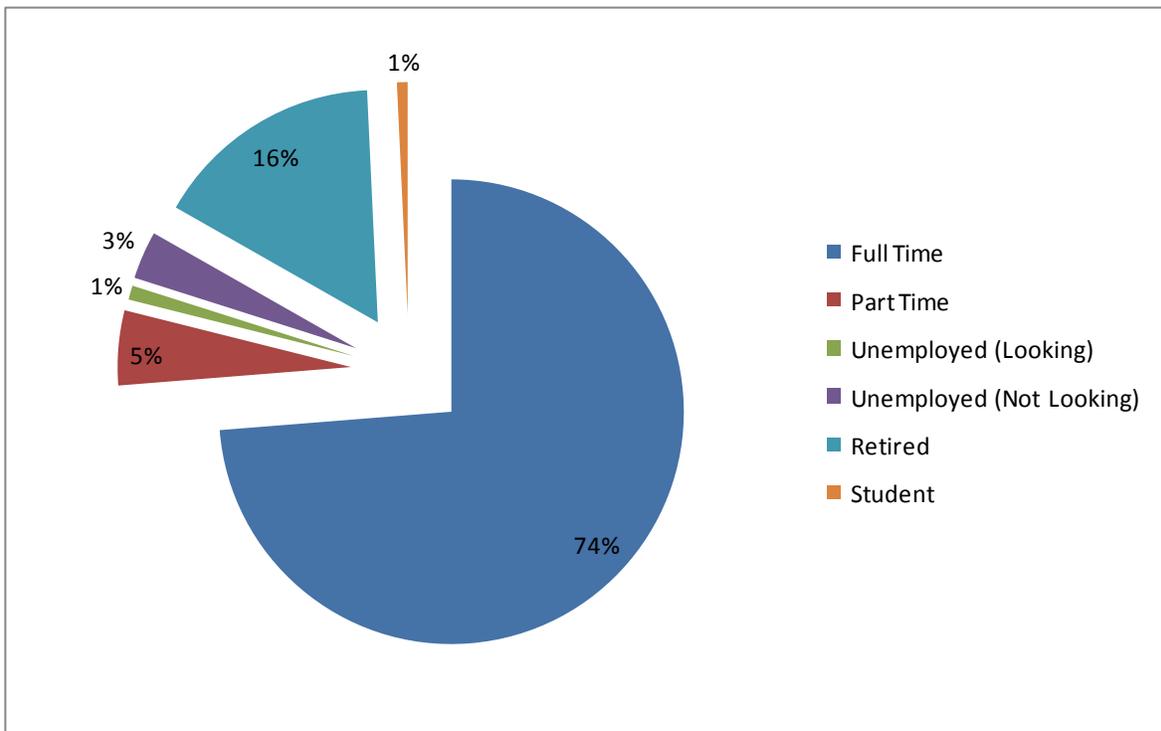
- Question #23 in open-ended form won't garner an accurate response. The effect is not spread among a very broad spectrum. Ask the people who work in those buildings.
- I think Gillette is a wonderful place to work, raise and family and grow. We need more shopping and better dining. But the key is friendlier service. Customer service is always way behind in Gillette.
- All areas of town should receive equal upkeep, beautification projects, etc...
- Police & DFS need to work closer together. w/ children in drug homes it is too dangerous to leave children there.
- Would like to see more crackdown on noisy motorcycles racing on the street, particularly up Lakeway.
- Infrastructure along with police and fire are the most basic of city services and need the highest priority.
- More shopping and a building for Gillette Community Theatre.
- The lack of planning by the City Council on the Water Project is totally unacceptable. We already have a 1% tax. That money should have been set aside for this project.
- Thank you for sending out a paper form and a self-addressed stamped envelope for this survey. I tried to do last year's survey but I'm technically challenged and couldn't manage it!
- I believe Gillette is a very nice place to live.
- I think the City has done an admiral job with traffic throughout the construction, considering we have 2 seasons - winter & construction.
- I love Gillette, now if you could just something about the weather! My husband is buried at Mt. Pisgah. It is a beautiful place! However I am so tired of all the childish manner the people in charge are. The last complaint about a person should leave because he is a distant relative of a former employee is ridiculous. I wish they would do their jobs in a grown up manner. I don't want a big change there. To keep it as is, and keep improving the new areas to be as beautiful as the old areas. Do you jobs and stop ALL the bickering for heaven's sake! Just do you jobs or get out!
- In general everything looks good, but there is a lot of drugs issues in this town. I think cops should do better on that aspect cuz is important for the kids. Other then that I'm good.
- Keep the vision! Gillette is, and should continue to be, the best city in the state and region. Always plan everything to be 1st class. We deserve it!
- City Council should be paid \$1,000/month - Mayor should be paid \$2,000/month simply for the reason: time lost in pursuing personal financial stability.
- Gillette should be proactive in any energy programs related to anything to do with our type of energy.
- The City of Gillette should not always try and keep up with the Joneses (Rapid City, Casper) We bring big City government to small community and expect our citizens to change to meet those expectations. Gillette is a working town - we should not put a bunch of money into trying to appear as something we are not. Most residents work very hard and enjoy getting out of town whenever possible - Gillette cannot compete with Rapid City, Casper, and even Sheridan for beauty, scenery, shopping, entertainment, etc. Instead we should focus on giving our children something to do besides playing in the street. And give people more options for fun - something besides going to the bar.
- Less winter, more summer if you can :)
- Gillette is good place for many children and good education. Put more trees in parks.
- Wyoming is much too late in its gun laws. This business of people kill people, not guns, is childish antiquated old cowboy thinking! I cant recall an incident when a gun - not an anyone's possession and killed anyone. Guns available to all is nuts!

# Demographics

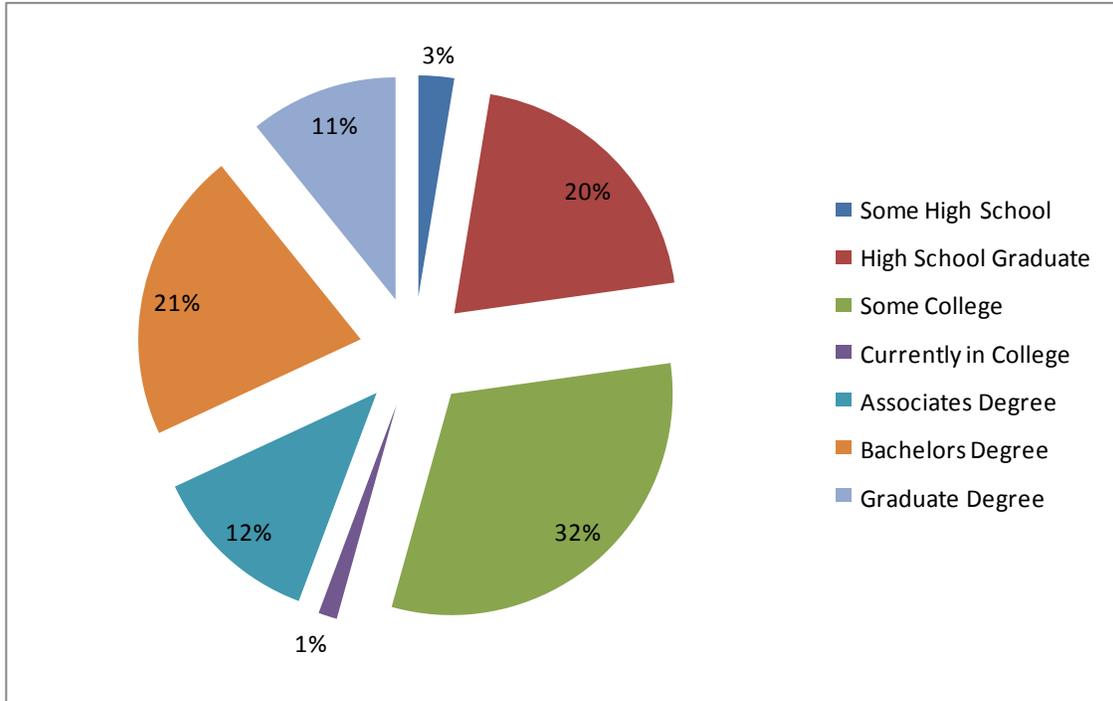
## How many years have you lived in Gillette?



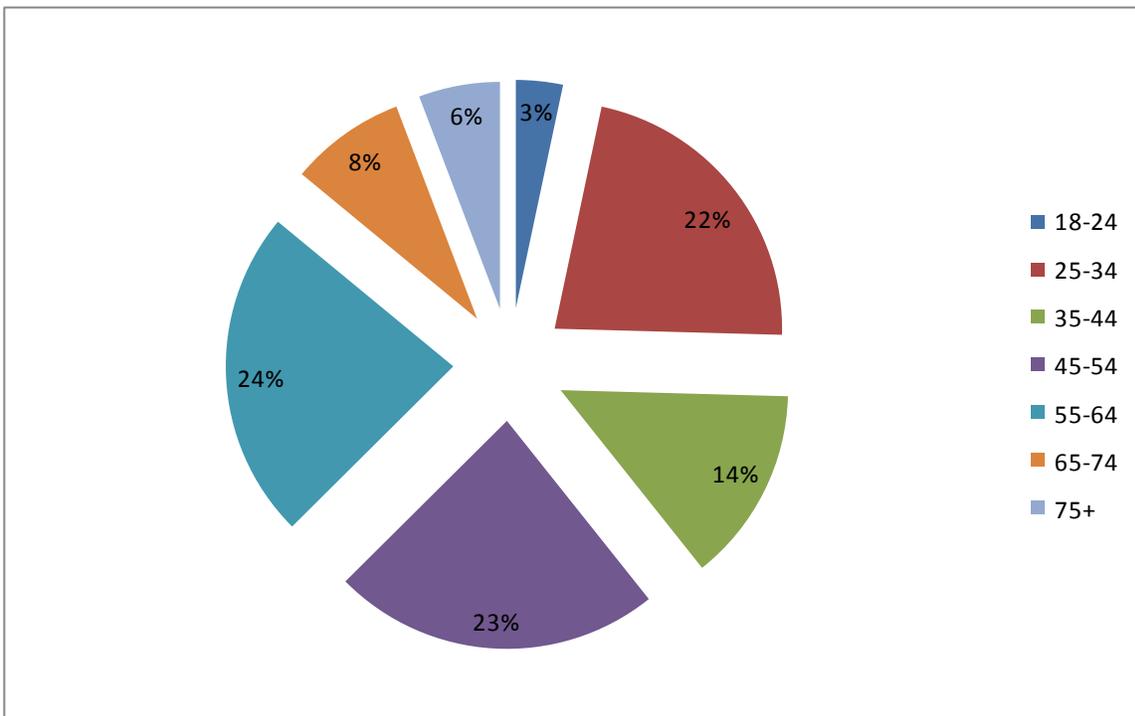
## What is your current employment status?



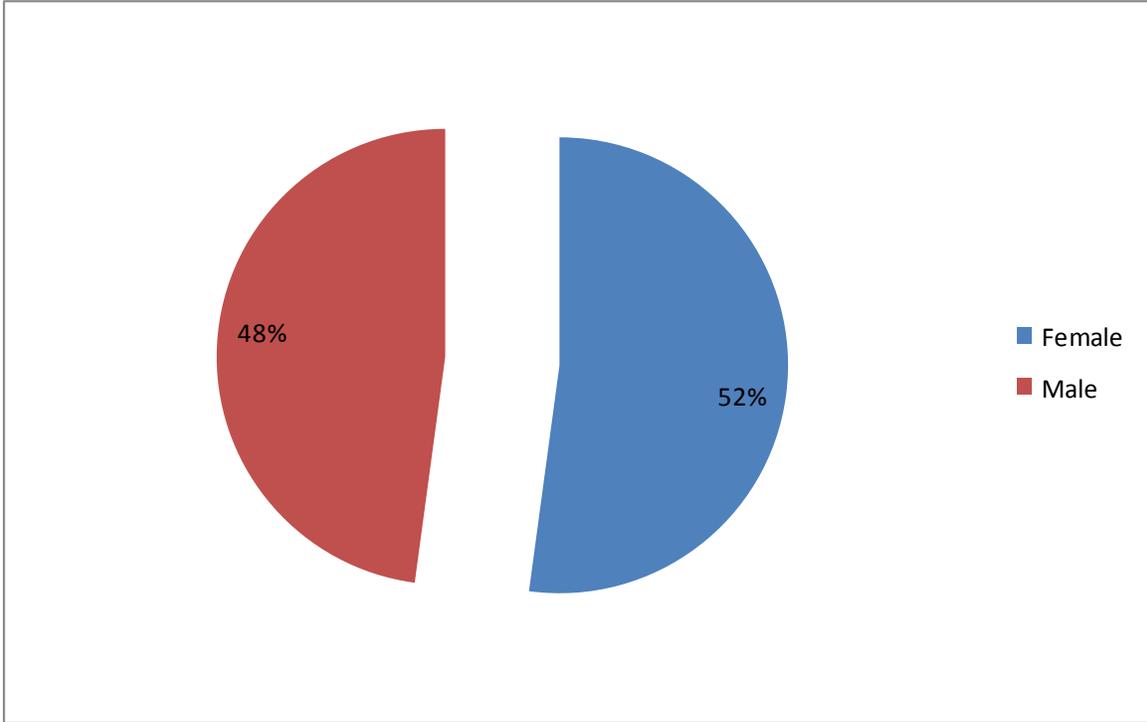
## What is your highest level of education?



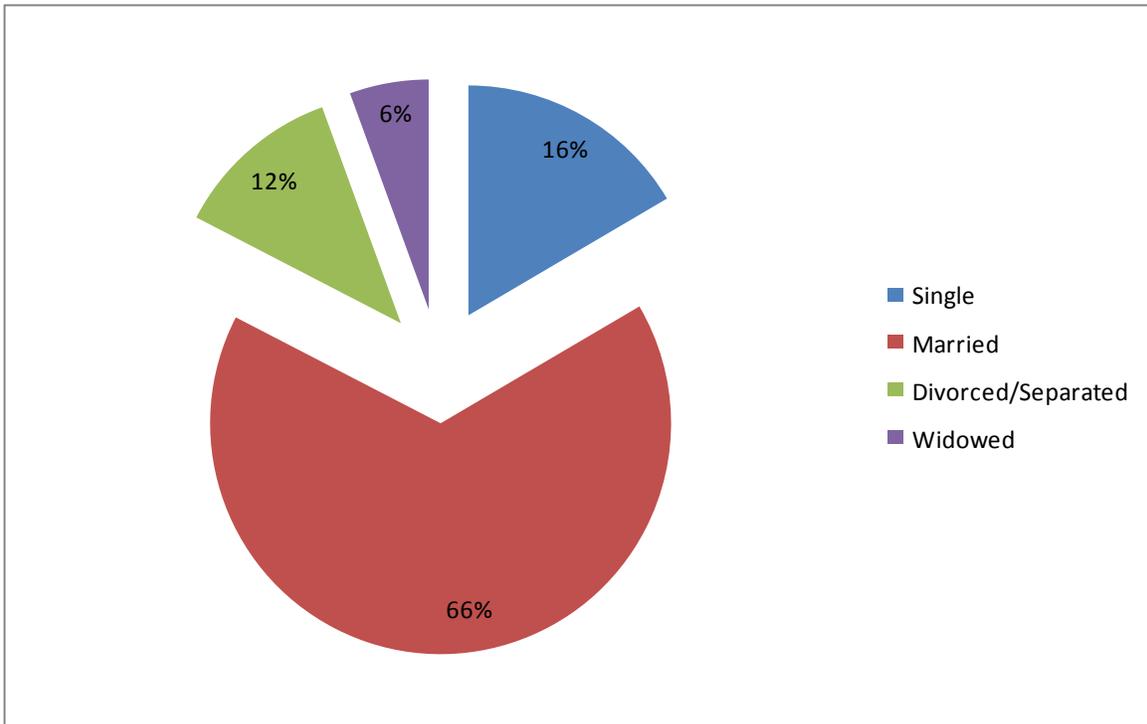
## What is your age group?



## What is your gender?



## What is your marital status?



# **Appendix A**

## **2011 Citizen Survey**



# CITY OF GILLETTE

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P.O. Box 3003 • Gillette, Wyoming 82717-3003  
Phone (307) 686-5200

May 17, 2011

RE: 2011 Citizen Survey

Dear Gillette Resident,

Every year since 1976, the City of Gillette has asked the public for their input in our annual citizen survey. This year is no different, and you are one of the fortunate 3,000 Gillette residents who have been randomly selected to receive this survey. While the attached survey covers a wide variety of topics, it is shorter than previous surveys and should only take 10 minutes to complete.

I ask that you fill out the survey and send it back to us at the City of Gillette using the enclosed postage paid envelope. Please send the survey back by Friday, June 10, 2011. By completing the survey and adding your name, you will be entered in a drawing for \$75 or \$50 in Goldbucks.

Thank you for your time, and we look forward to hearing from you!

Sincerely,

Tom Murphy  
Mayor



# 2011 Annual Citizen Survey

Thank you for taking the 2011 Annual Citizen Survey. Information obtained by the survey is used by the City when making important decisions about the community. When taking the survey, please mark *one* and only *one* answer box. Afterward, please return the survey to the City in the postage paid return envelope. If you are interested in being entered into the drawing for one of two \$75 Goldbucks or three \$50 Goldbucks, please fill out your contact information on page six of the survey. Thank you for your valuable input.

## Public Safety

Please mark only *one* answer for each question

- |  | Very Safe                          | Somewhat Safe                 | Neutral                       | Somewhat Unsafe               | Very Unsafe                      |
|--|------------------------------------|-------------------------------|-------------------------------|-------------------------------|----------------------------------|
| 1. How safe do you feel in your neighborhood <i>in general</i> ? | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| 2. How safe do you feel in your neighborhood at night?           | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| 3. How safe do you feel in business areas <i>in general</i> ?    | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| 4. Traffic safety (speeding) in my neighborhood is...            | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| 5. The City's level of traffic enforcement generally is...       | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| 6. How would you rate each of the following on safety?           |                                    |                               |                               |                               |                                  |
| •Overall quality of the City police protection                   | Excellent <input type="checkbox"/> | Good <input type="checkbox"/> | Fair <input type="checkbox"/> | Poor <input type="checkbox"/> | Neutral <input type="checkbox"/> |
| •City police response time                                       | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| •Overall quality of Fire Protection/Rescue                       | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| •Fire Department response time                                   | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| •Overall quality of ambulance service                            | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |
| •Ambulance service response time                                 | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>      | <input type="checkbox"/>         |

7. What type of crime are you most fearful of in Gillette?

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8. Any further comments regarding the public safety of Gillette?

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## Parks

Please mark only *one* answer for each question

- |  | 0                                       | 1-5   | 5-10                             | 10-20   | 20+                                       |
|--|---|---|----------------------------------|---|---|
| 1. Have you visited a city park in the past year? If so, how many times? | <input type="checkbox"/>                | <input type="checkbox"/>                    | <input type="checkbox"/>         | <input type="checkbox"/>                      | <input type="checkbox"/>                  |
| 2. How satisfied were you with the quality of the city parks?            | Very Satisfied <input type="checkbox"/> | Somewhat Satisfied <input type="checkbox"/> | Neutral <input type="checkbox"/> | Somewhat Unsatisfied <input type="checkbox"/> | Very Unsatisfied <input type="checkbox"/> |
| 3. How satisfied were you with the number of city parks?                 | <input type="checkbox"/>                | <input type="checkbox"/>                    | <input type="checkbox"/>         | <input type="checkbox"/>                      | <input type="checkbox"/>                  |
| 4. What's a reasonable walking time to get to a park?                    | 15 Min <input type="checkbox"/>         | 30 Min <input type="checkbox"/>             | 45 Min <input type="checkbox"/>  | 1 Hour <input type="checkbox"/>               |   |
| 5. How would you rate the safety of the parks?                           | Very Safe <input type="checkbox"/>      | Somewhat Safe <input type="checkbox"/>      | Neutral <input type="checkbox"/> | Somewhat Unsafe <input type="checkbox"/>      | Very Unsafe <input type="checkbox"/>      |
| 6. Do you prefer smaller neighborhood parks or larger community parks?   | Smaller Parks <input type="checkbox"/>  | Larger Parks <input type="checkbox"/>       |                                  |   |   |

7. What could be improved upon in the city parks? 125

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8. Any further comments regarding Gillette parks?

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## Park Development

The City of Gillette recently purchased 320 acres of land on the east side of town between Boxelder Road and Garner Lake Road as a space for future park development. There are several potential uses of this park space. Please prioritize from 1 to 6 (with 1 being the highest, 6 the lowest) the following list for use in this park space:

Additional 9 Holes for the Country Club Golf Course	Baseball Fields	Softball Fields	Soccer Fields	Multi-Use Fields	Archery Range
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (Please specify): \_\_\_\_\_

## Community Information and Involvement

Please mark only *one* answer for each question

	Very Useful	Somewhat Useful	Neutral	Less Useful	Not Useful
1. Community surveys for the Penny Power and the Annual Survey are...	<input type="checkbox"/>				
	Needs Improvement	About Right	Too Much		
2. The City of Gillette public information and education materials (utility inserts, mailers, press releases, webpage and public access channel)...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
3. The City staff are friendly, professional, and service oriented...	<input type="checkbox"/>				
4. The City Council does a good job of listening to citizens and responding to community priorities.	<input type="checkbox"/>				
5. Any further comments regarding Gillette community information and involvement?					

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## Streets

Please mark only *one* answer for each question

	0-1 Miles	2-5 Miles	5-10 Miles	10-20 Miles	20+ Miles
1. How far do you commute to work (one way) each day?	<input type="checkbox"/>				
	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
2. How satisfied are you with traffic flow in Gillette?	<input type="checkbox"/>				
3. How satisfied are you with street conditions in Gillette?	<input type="checkbox"/>				
	Very Safe	Somewhat Safe	Neutral	Somewhat Unsafe	Very Unsafe
4. How satisfied are you with street signs and traffic signals?	<input type="checkbox"/>				
5. How safe do you feel driving in Gillette?	<input type="checkbox"/>				
	Excellent	Good	Neutral	Fair	Poor
6. How would you rate the condition of the streets and roads in your neighborhood?	<input type="checkbox"/>				
7. How pedestrian-friendly would you rate Gillette?	<input type="checkbox"/>				
8. What would you like to see in the future with the City of Gillette's streets?					

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## Utilities (Water/Electric/Wastewater)

Please mark only *one* answer for each question

- |   | Very Satisfied           | Somewhat Satisfied       | Neutral                  | Somewhat Unsatisfied     | Very Unsatisfied         |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. How satisfied are you with water services in Gillette?                   | <input type="checkbox"/> |
| 2. How satisfied are you with electrical services in Gillette?              | <input type="checkbox"/> |
| 3. How satisfied are you with wastewater (sewer) services in Gillette?      | <input type="checkbox"/> |
| 4. How satisfied are you with solid waste/recycling in Gillette?            | <input type="checkbox"/> |
| 5. How satisfied are you with utility billing/customer service in Gillette? | <input type="checkbox"/> |
| 6. Any further comments regarding Gillette utilities?                       |                          |                          |                          |                          |                          |

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## CAM-PLEX

Please mark only *one* answer for each question

- |  | 1-2 Times                          | 3-5 Times                     | 6 or More Times                  | Have not visited CAM-PLEX     |                               |
|--|------------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|
| 1. Have you gone to CAM-PLEX events in the past year? If so, how often?                        | <input type="checkbox"/>           | <input type="checkbox"/>      | <input type="checkbox"/>         | <input type="checkbox"/>      |                               |
| 2. How would you rate the facilities and your experience?                                      | Excellent <input type="checkbox"/> | Good <input type="checkbox"/> | Neutral <input type="checkbox"/> | Fair <input type="checkbox"/> | Poor <input type="checkbox"/> |
| 3. Should rental rates at CAM-PLEX be raised closer to market rates and tax subsidies reduced? | Yes <input type="checkbox"/>       | No <input type="checkbox"/>   |                                  |                               |                               |
| 4. Should the City and County tax subsidies be increased to keep CAM-PLEX rates below market?  | Yes <input type="checkbox"/>       | No <input type="checkbox"/>   |                                  |                               |                               |
| 5. Any further comments regarding the CAM-PLEX?  |                                    |                               |                                  |                               |                               |

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6. What would you like to see in the future at CAM-PLEX?

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## Other Questions

Please mark only *one* answer for each question

- |  | Excellent                            | Good                                     | Neutral                          | Fair                                       | Poor                                   |
|--|--------------------------------------|--|----------------------------------|--|--|
| 1. Overall, how would you rate Gillette as a place to live?                        | <input type="checkbox"/>             | <input type="checkbox"/>                 | <input type="checkbox"/>         | <input type="checkbox"/>                   | <input type="checkbox"/>               |
| 2. Overall, how would you rate Gillette as a place to raise children?              | <input type="checkbox"/>             | <input type="checkbox"/>                 | <input type="checkbox"/>         | <input type="checkbox"/>                   | <input type="checkbox"/>               |
| 3. Overall, how would you rate Gillette as a place to work?                        | <input type="checkbox"/>             | <input type="checkbox"/>                 | <input type="checkbox"/>         | <input type="checkbox"/>                   | <input type="checkbox"/>               |
| 4. Overall, how would you rate the sense of community in Gillette?                 | <input type="checkbox"/>             | <input type="checkbox"/>                 | <input type="checkbox"/>         | <input type="checkbox"/>                   | <input type="checkbox"/>               |
| 5. How likely are you to remain in Gillette for the next five years?               | Very Likely <input type="checkbox"/> | Somewhat Likely <input type="checkbox"/> | Neutral <input type="checkbox"/> | Somewhat Unlikely <input type="checkbox"/> | Very Unlikely <input type="checkbox"/> |
| 6. What do you think should be the highest priority for Gillette in the next year? |                                      |  |                                  |  |  |

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5 years?

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20 years?

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7. What do you think should be the lowest priority for Gillette in the next year?

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8. How much interaction have you had with Gillette College? What kind?

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9. Would you support additional funding for Gillette College?

Yes	No			
<input type="checkbox"/>	<input type="checkbox"/>			
Very Likely	Somewhat Likely	Neutral	Somewhat Unlikely	Very Unlikely
<input type="checkbox"/>				

10. How likely are you to stay in Gillette for college?

Why or why not?

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11. Do you participate in the City's blue bag recycling program?

Yes	No			
<input type="checkbox"/>	<input type="checkbox"/>			
Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
<input type="checkbox"/>				

12. If so, how satisfied are you with the program?

13. If no, why not?

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14. Any further comments regarding the City's blue bag recycling program?

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15. Do you participate in the City's yard waste program?

Yes	No			
<input type="checkbox"/>	<input type="checkbox"/>			
Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
<input type="checkbox"/>				

16. If so, how satisfied are you with the program?

17. If no, why not?

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18. Any further comments regarding the City's yard waste program?

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19. What projects for conservation and recycling would you like to see implemented by the City?

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20. How would you rate the importance of the 1% sales tax?  
 Very Important     Somewhat Important     Neutral     Somewhat Unimportant     Very Unimportant
21. How would you rate your voluntary water conservation efforts?  
 Extensive     Somewhat     Neutral     Less     Poor
22. If you have children, how satisfied are you with local youth programs and facilities?  
 Very Satisfied     Somewhat Satisfied     Neutral     Somewhat Unsatisfied     Very Unsatisfied
23. To what extent should the City regulate firearms in government buildings?

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23. Any final comments?

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### Demographics

Please mark only *one* answer for each question

1. How many years have you lived in Gillette?  
 1-3 Years     3-5 Years     5-10 Years     10-20 Years     20+ Years
2. What is your current employment status?  
 Full Time     Part Time     Unemployed (Looking)     Unemployed (Not looking)     Retired     Student
3. What is your highest level of education?  
 Some High School     High School Graduate     Some College     Currently in College     Associates Degree     Bachelors Degree     Graduate Degree
4. What is your age group?  
 Less than 18     18-24     25-34     35-44     45-54     55-64     65-74     75+
5. What is your gender?  
 Female     Male
6. What is your marital status?  
 Single     Married     Divorced/ Separated     Widowed

### Goldbucks Drawing Contact Information

The drawing for the Goldbucks certificates will be held at the August 1, 2011 Gillette City Council meeting  
 Please clearly *print* all information

First Name \_\_\_\_\_ Last Name \_\_\_\_\_  
 Phone Number \_\_\_\_\_  
 Street Address \_\_\_\_\_

Thank You for  
 Participating in the  
 36th Annual Citizen Survey!